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# DECamds User's Guide

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**April 2001**

This guide explains how to use DECamds software to detect and fix system availability problems. It also explains how to install DECamds.

**Revision/Update Information:** This guide supersedes the DECamds User's Guide, Version 7.1.

**Operating System and Version:** **Data Analyzer:** OpenVMS Alpha and VAX Version 7.2 or later  
**Data Provider:** OpenVMS Alpha and VAX Version 6.2 or later

**Software Version:** Compaq DECamds Version 7.3

**Compaq Computer Corporation**  
**Houston, Texas**

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# Preface

## Intended Audience

This guide is intended for system managers who install and use Compaq DECams software.

## Document Structure

This guide contains the following chapters and appendixes:

- Chapter 1 describes an overview of DECams software, where to install DECams, security features, and customizing security files.
- Chapter 2 describes how to start DECams and use online help. It also describes the System Overview window and the Event Log window.
- Chapter 3 describes how to use the DECams data windows.
- Chapter 4 describes how to take corrective actions, called **fixes**, to improve system availability.
- Chapter 5 describes the tasks you can perform to filter, sort, and customize the display of system data using DECams. It also describes how some of these tasks can optimize the performance of DECams.
- Appendix A contains instructions for installing DECams.
- Appendix B contains a description of all files and logical names created when DECams is installed and gives examples of the log files that DECams writes.
- The Glossary defines DECams terminology.

## Related Documents

The following manuals provide additional information:

- OpenVMS Version 7.3 Release Notes describes features and changes that apply to DECams software.
- OpenVMS System Manager's Manual describes tasks you perform to manage an OpenVMS system. It also describes installing a product with the POLYCENTER Software Installation utility.
- OpenVMS System Management Utilities Reference Manual describes utilities you use to manage an OpenVMS system.
- OpenVMS Programming Concepts Manual explains OpenVMS lock management concepts.
- OpenVMS System Messages: Companion Guide for Help Message Users explains how to use help messages.

- POLYCENTER Software Installation Utility User's Guide describes the features you can request with the PRODUCT INSTALL command when starting an installation.

For additional information about Compaq OpenVMS products and services, access the Compaq website at the following location:

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## Conventions

The following conventions are used in this guide:

Ctrl/x	A sequence such as Ctrl/x indicates that you must hold down the key labeled Ctrl while you press another key or a pointing device button.
PF1 x	A sequence such as PF1 x indicates that you must first press and release the key labeled PF1 and then press and release another key or a pointing device button.
<span style="border: 1px solid black; padding: 2px;">Return</span>	In examples, a key name enclosed in a box indicates that you press a key on the keyboard. (In text, a key name is not enclosed in a box.)  In the HTML version of this document, this convention appears as brackets, rather than a box.
...	Horizontal ellipsis points in examples indicate one of the following possibilities: <ul style="list-style-type: none"> <li>• Additional optional arguments in a statement have been omitted.</li> <li>• The preceding item or items can be repeated one or more times.</li> <li>• Additional parameters, values, or other information can be entered.</li> </ul>
.	Vertical ellipsis points indicate the omission of items from a code example or command format; the items are omitted because they are not important to the topic being discussed.

( )	In command format descriptions, parentheses indicate that you must enclose choices in parentheses if you specify more than one.
[ ]	In command format descriptions, brackets indicate optional choices. You can choose one or more items or no items. Do not type the brackets on the command line. However, you must include the brackets in the syntax for OpenVMS directory specifications and for a substring specification in an assignment statement.
	In command format descriptions, vertical bars separate choices within brackets or braces. Within brackets, the choices are optional; within braces, at least one choice is required. Do not type the vertical bars on the command line.
{ }	In command format descriptions, braces indicate required choices; you must choose at least one of the items listed. Do not type the braces on the command line.
<b>bold text</b>	This typeface represents the introduction of a new term. It also represents the name of an argument, an attribute, or a reason.
<i>italic text</i>	Italic text indicates important information, complete titles of manuals, or variables. Variables include information that varies in system output (Internal error number), in command lines (/PRODUCER=name), and in command parameters in text (where dd represents the predefined code for the device type).
UPPERCASE TEXT	Uppercase text indicates a command, the name of a routine, the name of a file, or the abbreviation for a system privilege.
Monospace text	Monospace type indicates code examples and interactive screen displays.  In the C programming language, monospace type identifies the following elements: keywords, the names of independently compiled external functions and files, syntax summaries, and references to variables or identifiers introduced in an example.
-	A hyphen at the end of a command format description, command line, or code line indicates that the command or statement continues on the following line.
numbers	All numbers in text are assumed to be decimal unless otherwise noted. Nondecimal radices—binary, octal, or hexadecimal—are explicitly indicated.



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## Overview of DECamds

This chapter describes the following:

- Overview of DECamds
- Where to install the DECamds Data Analyzer
- DECamds security features

Compaq DECamds is a real-time monitoring, diagnostic, and correction tool that helps you improve OpenVMS system and OpenVMS Cluster availability. DECamds also helps system programmers/analysts to target a specific node or process for detailed analysis, and system operators and service technicians to determine hardware and software issues.

DECamds simultaneously collects and analyzes system data and process data from multiple nodes and displays the output on a DECwindows Motif display. Based on the analyzed data, DECamds detects events and proposes actions to correct resource availability and system denial issues in real time.

DECamds helps improve OpenVMS system and OpenVMS Cluster availability in the following ways:

Availability	Alerts users to resource availability problems, suggests paths for further investigation, and recommends actions to improve availability.
Centralized management	Provides centralized management of remote nodes within an extended local area network (LAN).
Intuitive interface	Provides an easy-to-learn and easy-to-use DECwindows Motif user interface.
Correction capability	Allows real-time intervention, including adjustment of node and process parameters, even when remote nodes are hung.
Customization	Adjusts to site-specific requirements through a wide range of customization options.
Scalability	Makes it easier to monitor multiple OpenVMS systems and OpenVMS Cluster systems over a single site or over multiple sites.

## Overview of DECamds

### 1.1 How Does DECamds Work?

#### 1.1 How Does DECamds Work?

DECamds is a client/server application. It is installed in two parts as follows:

1. The Data Provider gathers system data and transmits it to the Data Analyzer.
2. The Data Analyzer receives data from the Data Provider, analyzes the data, and displays it.

A node that has the DECamds **Data Provider** installed announces its availability, using a multicast LAN message, to any DECamds **Data Analyzer** that is installed and running. The Data Analyzer receives the Data Provider's availability announcement and a communications link is established.

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#### Note

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The Data Provider runs at a high interrupt priority level (IPL), so it gathers data and transmits it to the Data Analyzer even if the Data Provider is on a remote node that is hung. However, because of the high IPL collection, the Data Provider cannot collect nonresident memory data, restricting some data collection in process space.

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The Data Analyzer portion of DECamds is a DECwindows Motif application that runs on any OpenVMS Version 6.2 or later system. Although you can run the Data Analyzer as a member of a monitored cluster, it is typically run on an OpenVMS system that is not a member of the cluster being monitored. You can have more than one Data Analyzer application executing in a LAN, but only one can be running at a time on each OpenVMS system.

System data is analyzed and translated into meaningful values and rates that are displayed in DECwindows Motif windows. The data is screened for data points that exceed thresholds that might cause system or OpenVMS Cluster availability problems. The Data Analyzer can also implement various system correction options if authorized to do so.

The Data Analyzer and Data Provider nodes communicate over an Extended LAN using an IEEE 802.3 Extended Packet format protocol. Once a secure connection is established, the Data Analyzer instructs the Data Provider to gather specific system and process data.

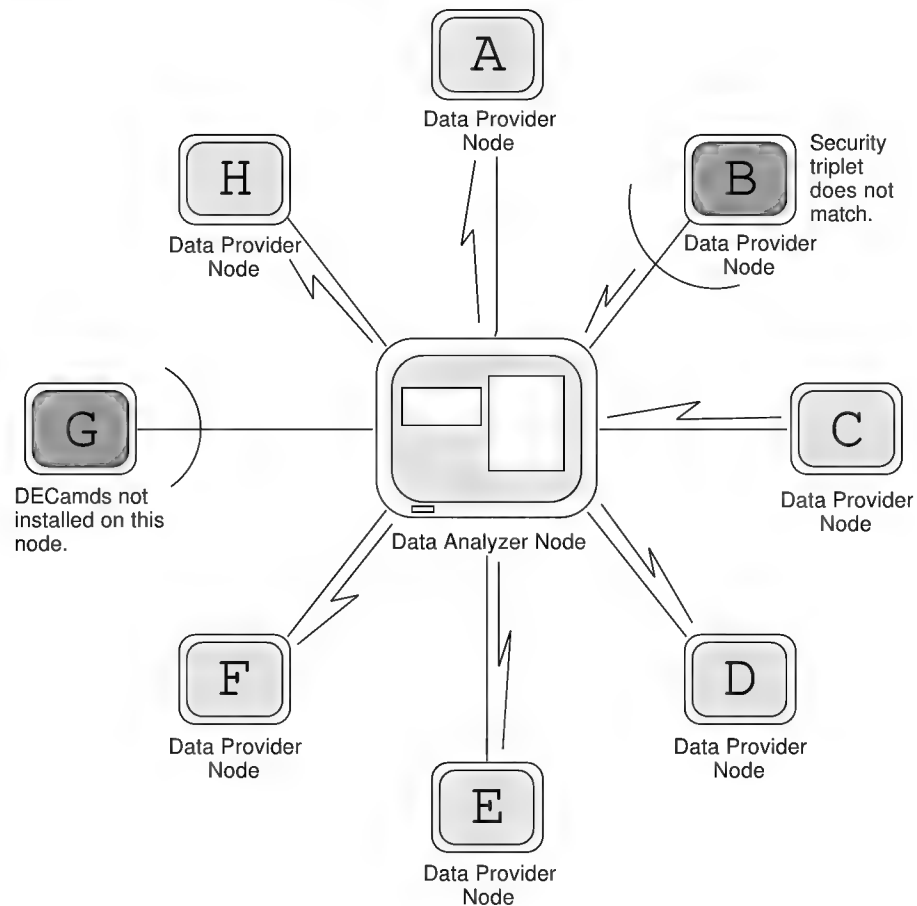
Figure 1-1 illustrates the interaction of the Data Analyzer and Data Provider on nodes in a cluster.

Nodes A, C, D, E, F, and H can exchange information with the Data Analyzer. Node B has defined its security to exclude the Data Analyzer from accessing its system data. Node G has not installed DECamds and does not communicate with the Data Analyzer.

## Overview of DECamds

### 1.1 How Does DECamds Work?

Figure 1–1 DECamds Processing



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### 1.2 Where to Install the DECamds Data Analyzer

This section discusses where to install the DECamds Data Analyzer software. You can install and run the DECamds Data Analyzer from either a cluster member or a standalone system outside the cluster. However, Compaq recommends that you run the Data Analyzer from outside a cluster because then you can monitor system information even if the nodes in the cluster pause or hang.

Generally, you can install and run the DECamds Data Provider on any OpenVMS Version 6.2 or later system. Appendix A describes the specific system hardware and software requirements for installing and running the DECamds Data Analyzer.

### 1.3 DECamds Security Features

DECamds has several security features, including the following:

- Private LAN transport

## Overview of DECamds

### 1.3 DECamds Security Features

The DECamds protocol is based on the 802.3 Extended Packet Format (also known as SNAP). The IEEE DECamds protocol values are as follows:

```
Protocol ID:      08-00-2B-80-48
Multicast Address: 09-00-2B-02-01-09
```

If you filter protocols for bridges or routers in your network, add these values to your network protocols.

- DECamds data transfer security

Each node running DECamds as a Data Analyzer or a Data Provider has a file containing a list of three-part codes, called **security triplets**. See Section 1.3.1 for more information about security triplets.

For Data Analyzer and Data Provider nodes to exchange data, at least one security triplet must match between the files on each system. DECamds Data Provider nodes that have read access allow system data to be viewed by the Data Analyzer node. Data Provider nodes that have write access also allow fixes to be performed by the Data Analyzer node.

- DECamds security log

The Data Provider logs all access denials and executed write instructions to the operator communication manager (OPCOM). Each log entry contains the network address of the initiator. If access is denied, the log entry also indicates whether a read or write was attempted. If a write operation was performed, the log entry indicates the process identifier (PID) of the affected process.

- OpenVMS file protection and process privileges

When the DECamds Data Analyzer and Data Provider are installed, they set directory and file protections on system directories so that only SYSTEM accounts can read the files. For additional security on these system directories and files, you can create access control lists (ACLs) to restrict and set alarms on write access to the security files. For more information about creating ACLs, see the OpenVMS Guide to System Security.

The AMDS\$CONFIG logical translates to the location of the default security files, including the following:

- The AMDS\$DRIVER\_ACCESS.DAT file is installed on all Data Provider nodes. The file contains a list of Data Analyzer nodes to which system data can be sent. It also contains the type of access allowed for each of those nodes.
- The AMDS\$CONSOLE\_ACCESS.DAT file is installed on only those nodes that run the Data Analyzer portion of DECamds. It contains a list of passwords to identify itself to Data Provider nodes.

You can create additional security files in the directory associated with the AMDS\$CONFIG logical name. By default, this logical name is assigned to AMDS\$SYSTEM. As you customize DECamds, you can change the logical assignment of AMDS\$CONFIG to read input files from other locations.

The following sections describe what a security triplet is, where to find the security files, and how to set up your security files.



### 1.3.1 Understanding DECamds Security Files

A security triplet determines which systems can access system data from the node. The AMDS\$DRIVER\_ACCESS.DAT and AMDS\$CONSOLE\_ACCESS.DAT files on the Data Analyzer and Data Provider systems list security triplets.

A security triplet is a three-part record that is separated by backslashes (\ ). A triplet consists of the following fields:

- A network address (DECnet address, hardware address, or a wildcard character)
- An 8-character (alphanumeric) password

The password is not case sensitive, so the passwords "testtest" and "TESTTEST" are considered to be the same.

- A read or write (R or W) access verification code

For the Data Analyzer, the security triplets that allow write access are listed last in the AMDS\$CONSOLE\_ACCESS.DAT security file.

The exclamation point (!) is a comment delimiter; any characters after the comment delimiter are ignored.

Table 1-1 describes the detailed format of each portion of the security triplet and then gives some examples for different situations.

**Table 1-1 Security Triplet Format**

Item	Description
DECnet address (area.number)	Although DECnet is not required to run DECamds, the DECnet address is used to determine a node's physical address. The DECnet address is created by using the area.number format, where area is a value from 1 to 63, and number is a value from 1 to 1023. This address is modified into a physical address of the form AA-00-04-00-xx-yy to conform to the standard IEEE 802.3 protocol for network addressing. The AA-00-04-00 prefix is associated with the Compaq-owned address. The xx-yy suffix is the hexadecimal representation of the address formula:  area*1024+number

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**Note**

If you are running on a system with more than one LAN adapter or are running DECnet-Plus networking software, then this format is not valid for you. Instead, you must use the hardware address or wildcard address format for this field.

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## Overview of DECamds

### 1.3 DECamds Security Features

Item	Description
Hardware address (08-00-2B-xx-xx-xx)	<p>The hardware address field is the physical hardware address in the LAN adapter chip. It is used if you have multiple LAN adapters or are running the DECnet-Plus networking software on the system (as opposed to the DECnet for OpenVMS Phase IV networking software).</p> <p>For adapters provided by Compaq, the hardware address is in the form 08-00-2B-xx-xx-xx, where the 08-00-2B portion is Compaq's valid range of LAN addresses as defined by the IEEE 802 standards and the xx-xx-xx portion is chip specific.</p> <p>To determine the value of the hardware address on a system, use the OpenVMS System Dump Analyzer (SDA) as follows:</p> <pre>\$ ANALYZE/SYSTEM SDA&gt; SHOW LAN</pre> <p>The previous commands display a list of available devices. Choose the template device of the LAN adapter you will be using and then enter the following command:</p> <pre>SDA&gt; SHOW LAN/DEVICE=xxA0</pre>
Wildcard address (*)	<p>The wildcard character allows any incoming triplet with a matching password field to access the Data Provider node. Use the wildcard character to allow read access and to run the console application from any node in your network.</p> <p>Because the Data Analyzer does not use this field, you should use the wildcard character in this field in the AMDS\$CONSOLE_ACCESS.DAT file.</p>

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#### Caution

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Use of the wildcard character for write access security triplets enables any system to perform system-altering fixes.

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The following steps show how DECamds uses the security triplets to ensure security among DECamds nodes:

1. A message is broadcast at regular intervals to all nodes within the LAN indicating the availability of a Data Provider node to communicate with a Data Analyzer node.
2. The node running the Data Analyzer receives the availability message and returns a security triplet that identifies it to the Data Provider and requests system data from the Data Provider.
3. The Data Provider examines the security triplet to determine if the Data Analyzer is listed in the AMDS\$DRIVER\_ACCESS.DAT file to permit access to the system.
  - If the AMDS\$DRIVER\_ACCESS.DAT file lists Data Analyzer access information, then the Data Provider and the Data Analyzer can exchange information.
  - If the Data Analyzer is not listed in the AMDS\$DRIVER\_ACCESS.DAT file, or does not have appropriate access information, then access is denied and a message is logged to OPCOM; the Data Analyzer receives a message stating that access to that node is not permitted.

Table 1-2 describes how the Data Provider node interprets a security triplet match.

**Table 1-2 Security Triplet Verification**

Security Triplet	Interpretation
08-00-2B-12-34-56\ HOMETOWN\ W	The Data Analyzer has write access to the node only when the Data Analyzer is run from the node with this hardware address (multiadapter or DECnet-Plus system) and with the password HOMETOWN.
2.1\ HOMETOWN\ R	The Data Analyzer has read access to the node when run from a node with DECnet for OpenVMS Phase IV address 2.1 and the password HOMETOWN.
*\ HOMETOWN\ R	Any Data Analyzer with the password HOMETOWN has read access to the node.

### 1.3.2 Customizing Security Files

Security files define which Data Analyzers can access data on nodes that have a Data Provider. The security files let you group nodes according to specific criteria.

---

**Note**

---

Compaq recommends that you group nodes according to OpenVMS Cluster membership. A node can be in only one group at a time. All nodes in a cluster must also be in the same group.

---

Installing DECamds initially assigns all nodes to one group. Each node that is assigned to a group is listed under the group name heading in the System Overview window.

Consider the following items when you set up customized groups:

- OpenVMS Cluster and data integrity
  - All nodes in a cluster must be in the same group for data in the disk volume and lock contention windows to be complete and accurate.  
It is possible to include two clusters in one group, but if a cluster is divided between two groups or only partially included, the data might not be accurate.
  - Adding standalone nodes to the group will affect only the accuracy of disk volume and lock contention data.

- Partitioning for analysis

Specific users can have read or write access to certain subsets of nodes. For example, one Data Analyzer can be designated to monitor a certain hardware type or cluster. This is entirely independent of the group to which the nodes of that hardware type or cluster are assigned. Apart from strict security considerations, this mechanism is often used to partition systems for convenience.

Your site might already have criteria relevant to defining groups. These could include a system management division of labor, hardware type, physical location, or work function.

## Overview of DECamds

### 1.3 DECamds Security Features

Compaq recommends that you correlate your security files to your group definitions so that all nodes in the group are visible in the System Overview window. Section 1.3 explains how to set up security files.

#### 1.3.2.1 Setting Up Node Groups

Assign nodes in a cluster to the same group.

To assign a node to a group, perform the following steps on each Data Provider node that is to be part of the group:

1. Assign a unique name of up to 15 alphanumeric characters to the `AMDS$GROUP_NAME` logical name in the `AMDS$SYSTEM:AMDS$LOGICALS.COM` file. For example:

```
$ AMDS$DEF AMDS$GROUP_NAME FINANCE ! Group FINANCE; OpenVMS Cluster alias
```

2. Apply the logical name by restarting the Data Provider, as follows:

```
$ @SYS$STARTUP:AMDS$STARTUP.COM START
```

For more information about the other logical names in `AMDS$LOGICALS.COM`, see Appendix B.

#### 1.3.2.2 Defining Data Exchange Access Between Nodes

The Data Provider stores access security triplets in a file called `AMDS$DRIVER_ACCESS.DAT`, which indicates the Data Analyzer nodes that are allowed to request that data be provided. If a Data Analyzer node is not listed in the file, access is denied.

##### Examples

All Data Provider nodes in Group FINANCE have the following `AMDS$DRIVER_ACCESS.DAT` file:

```
*\FINGROUP\R ! Let anyone with FINGROUP password read
!
2.1\DEVGROUP\W ! Let only DECnet node 2.1 with
! DEVGROUP password perform fixes (writes)
!
2.2\FINGROUP\W ! Let DECnet node 2.2 perform fixes
```

All Data Provider nodes in Group DEVELOPMENT have the following `AMDS$DRIVER_ACCESS.DAT` file:

```
*\GROUPBRD\R ! Let anyone with GROUPBRD password read
!
2.1\DEVGROUP\W ! Let only DECnet node 2.1 with
! DEVGROUP password perform fixes
```

##### **AMDS\$CONSOLE\_ACCESS.DAT file for a Data Analyzer**

For a Data Analyzer to access information on any node in Groups FINANCE or DEVELOPMENT, the following access security triplets must be listed in the Data Analyzer node's `AMDS$CONSOLE_ACCESS.DAT` file:

## Overview of DECamsds

### 1.3 DECamsds Security Features

```
*\FINGROUP\R ! To access data on nodes in Group FINANCE
!
*\GROUPBRD\R ! To access data on nodes in Group DEVELOPMENT
!
*\DEVGROUW\W ! Assumes you are the owner of DECnet
! address 2.1 so you can access data and
! perform fixes on both Group FINANCE and
! Group DEVELOPMENT nodes.
!
*\FINGROUP\W ! Assumes you are the owner of DECnet
! address 2.2 so you can access data and
! perform fixes on Group FINANCE nodes.
```

After you modify the `AMDS$CONSOLE_ACCESS.DAT` security file, restart the Data Analyzer with the `AVAIL` command to use the changes. For more information about starting DECamsds, see Chapter 2.

#### 1.3.2.3 Limiting Specific Users to Read Access

You can restrict write access for certain users by performing the following steps:

1. Assign a search list of directories to the `AMDS$CONFIG` logical name in the `AMDS$SYSTEM:AMDS$LOGICALS.COM` file. For example:

```
$ DEFINE AMDS$CONFIG SYS$LOGIN,AMDS$SYSTEM
```

Execute the procedure as follows:

```
$ @AMDS$SYSTEM:AMDS$LOGICALS
```

2. Copy the `AMDS$CONSOLE_ACCESS.DAT` security file to the `SYS$LOGIN` directory of a user and edit the file for that user.
3. Restart the Data Analyzer with the `AVAIL` command. For more information about starting the Data Analyzer, see Chapter 2.

The next time the user starts DECamsds, the new security file will be found in their `SYS$LOGIN` directory and will be used. The security file found in `AMDS$SYSTEM` will not be read.

#### 1.3.3 Sending Messages to OPCOM

The logical names shown in Table 1-3 control the sending of messages to OPCOM and are defined in the `AMDS$LOGICALS.COM` file.

**Table 1-3 DECamsds Logical Names for OPCOM Messages**

<code>AMDS\$RM_OPCOM_READ</code>	A value of TRUE logs read failures to OPCOM.
<code>AMDS\$RM_OPCOM_WRITE</code>	A value of TRUE logs write failures to OPCOM.

To use the changes, restart the Data Analyzer with the following command on each system or use the System Management utility (`SYSMAN`) to run the command on all systems within the OpenVMS Cluster:

```
$ @SYS$STARTUP:AMDS$STARTUP RESTART
```

## Overview of DECamds

### 1.3 DECamds Security Features

#### 1.3.4 Setting Broadcast Intervals for Node Availability Messages

Availability messages are broadcast by the Data Provider on nodes at regular intervals until a node establishes a link with the Data Analyzer. After a link has been established, the interval varies depending on the amount of data collection (and other factors) occurring between nodes.

You can modify the logical names in the AMDS\$LOGICALS.COM file (shown in Table 1-4) to change the broadcast availability intervals.

**Table 1-4 Broadcast Availability Logical Names**

AMDS\$RM_DEFAULT_INTERVAL	Defines from 15- to 300-second intervals between availability message broadcasts.
AMDS\$RM_SECONDARY_INTERVAL	Defines from 15- to 1800-second intervals between availability message broadcasts after a link has been established between nodes.

To use the changes, restart the Data Analyzer with the following command on each system or by using SYSMAN to run the command on all systems within the OpenVMS Cluster:

```
$ @SYS$STARTUP:AMDS$STARTUP RESTART
```

---

## Getting Started

This chapter describes the following:

- How to start DECamds
- How to use the System Overview window to monitor resource availability problems on your system
- How to use the Event Log window to correct resource availability problems on your system

### 2.1 Starting DECamds

To start the DECamds Data Analyzer, enter the following command and any of the following qualifiers:

AVAIL /qualifiers

---

#### Note

If you have a recent version of DECamds or if you have Availability Manager installed, you must use the following command to invoke DECamds:

```
$ AVAIL/ MOTIF
```

---

#### Qualifiers

##### /CONFIGURE

Specifies the directories from which input files are read. This can be a search list of directories or a logical defining a search list of directories.

##### /LOG\_DIRECTORY

Specifies the directory to which log files are written. Output files can be directed to the null device, NLA0:.

##### /GROUP

A comma-separated list of the groups of Data Provider nodes that you want the Data Analyzer to access.

---

#### Note

If you have not already set up a group hierarchy of nodes during DECamds installation, refer to Section 1.3.2.1 for information about setting up node groups.

---

## Getting Started

### 2.1 Starting DECamds

The following examples of commands start DECamds with input files read first from SYS\$LOGIN, and then from AMDS\$SYSTEM (if the files are not found in SYS\$LOGIN). All output files are written to the SYS\$LOGIN directory. Only data from the group you enter (such as KUDOS) is collected.

```
$ DEFINE/JOB AMDS$CONFIG SYS$LOGIN,AMDS$SYSTEM  
$ AVAIL/CONFIGURE=AMDS$CONFIG/LOG_DIRECTORY=SYS$LOGIN/GROUP={KUDOS}
```

When DECamds starts, it displays the System Overview and Event Log windows.

To obtain help about DECamds, choose a menu item from the Help menu.

### 2.2 Using the System Overview Window

The System Overview window allows you to focus on resource usage activity at a high level and to display more specific data when necessary. The System Overview window displays CPU, memory, I/O data, number of processes in CPU queues, operating system version, and hardware model for each node and group DECamds recognizes.

Figure 2-1 shows a sample System Overview window displaying the nodes that DECamds can reach and is monitoring.



## Getting Started

### 2.2 Using the System Overview Window

Figure 2–1 System Overview Window

System Overview									
File Control Customize View Collect									Help
Group (node cnt)	% Utilization	Rate / Sec / CPU	# procs in	O. S.	Hardware				
NodeName	CPU	MEM	BIO	DIO	CPU Qs	Version	Model		
EVMS (29)	8	37	3	5	1				
2BOYS	0	79	0	0	0	V6.2	DEC 3000 Model 400		
4X4TRK	2	70	0	0	0	dir V6.2	VAXstation 3100-M76/SPX		
ALTOS	10	34	19	105	1	V6.2	DEC 7000 Model 630		
ARUSHA	34	30	2	0	0	V7.0	DEC 7000 Model 630		
AZSUN	0	37	0	1	0	V6.2	DEC 4000 Model 620		
BARNEY	4	50	0	0	0	V6.2	VAXstation 3100/SPX		
CALPAL	5	47	1	0	0	V6.2	VAX 6000-430		
CHOBE	1	29	1	0	0	V6.2	DEC 7000 Model 630		
CLAIR	32	71	29	0	0	V6.2	AlphaStation 400 4/233		
CLAWS	0	40	2	0	0	V7.0	DEC 4000 Model 610		
CRNPOP	2	71	4	0	0	V6.2	VAXstation 4000-VLC		
DFODIL	3	72	5	0	0	V6.2	VAXstation 3100/GPX		
ETOSHA	1	25	2	1	0	V6.2	DEC 7000 Model 630		
FARKLE	1	69	0	0	0	V6.2	VAXstation 3100-M75/SPX		
FCMOVE	10	68	1	0	0	V6.2	VAXstation 3100/GPX		
GLOBBO	4	63	0	0	0	V6.2	VAXstation 3100/GPX		
GNRS	0	49	0	0	0	V6.2	DEC 3000 Model 500		
LOADQ	3	35	8	32	0	V6.2	VAX 7000-620		
MACHU	3	71	0	1	0	V6.2	VAXstation 4000-VLC		
MILADY	6	70	0	1	0	V6.2	VAXstation 3100/SPX		
ORNOT	11	55	13	1	0	V6.2	VAX 6000-440		
PITMOD	4	64	0	0	0	V6.2	VAXstation 3100/GPX		
RUMAD	1	88	0	3	0	V6.2	DEC 3000 Model 400		
SUB4	2	69	0	0	0	V6.2	VAXstation 3100/GPX		
TSAVO	1	28	9	3	0	V7.0	DEC 7000 Model 630		
VAX5	6	72	13	0	0	V6.2	VAX 6000-540		
VMSRMS	21	73	1	0	0	V6.2	VAXstation 3100/GPX		
ZAPNOT	24	70	2	17	0	V6.2	VAX 6000-440		
ZOON	4	70	0	0	0	V6.2	VAXstation 3100/SPX		

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The System Overview window contains two kinds of information:

- Group information, displayed in the row next to the group name, shows averages for all nodes in the group.
- Node information, displayed in the row next to the node name, shows averages for the node.

If the View menu is set to Hide Nodes, node information is not displayed.

Table 2–1 explains the fields displayed in the System Overview window.

## Getting Started

### 2.2 Using the System Overview Window

**Table 2–1 System Overview Window Display Fields**

Field	Description
Group	Displays the group names in alphabetical order and the number of nodes recognized by DECams. A group is a defined set of nodes that appear together in the System Overview window. A group can be defined by type of hardware, physical location, function, or OpenVMS Cluster alias.
NodeName	Displays the name of the node in a node row.
CPU (CPU usage)	<p>In a group row, displays the average of the percentage of CPU time used by all processors weighted toward the present.</p> <p>In a node row, displays the percentage of CPU time used by all processes on the node, expressed as an exponential average, weighted toward the present.</p> <p>On Symmetric Multiprocessing (SMP) nodes, rates for CPU time are added and divided by the number of CPUs.</p>
MEM (Memory rate)	<p>In a group row, displays the average of the sampled values (over time) for all processes on all nodes in a group.</p> <p>In a node row, displays the percent of space in physical memory that all processes on the node are currently occupying. The value represents 100 percent minus the amount of free memory.</p>
BIO (Buffered I/O rate)	<p>In a group row, displays the average of BIO operations of all processes on all nodes.</p> <p>In a node row, displays the BIO rate for all processes on the node across the number of CPUs.</p>
DIO (Direct I/O usage)	<p>In a group row, displays the average of DIO operations of all processes on all nodes.</p> <p>In a node row, displays the DIO rate for all processes on the node.</p>
#procs in CPU Qs (Number of processes in CPU queues)	Represents the number of processes the Node Summary data collection found in the COM, COMO, MWAIT, and PWAIT CPU queues.
O.S. Version (Version of the operating system)	Lists the currently loaded version of OpenVMS on the node being monitored (not the node doing the monitoring).
Hardware Model	Lists the hardware model of the node being monitored.

A percentage of a used resource is shown both by number and a dynamic status bar. For group rows, the values are averaged for all nodes in the group when node summary data collection is active. (Node summary data collection is active by default on DECams startup.)

Resource availability problems are indicated by highlighting. When an event occurs, DECams highlights the status bar that represents the resource. Highlighting is shown in red on color monitors, by default; it is bold on monochrome monitors. You can change the highlight color. (See Chapter 5 for more information.)

When data appears dimmed, the data is more than 60 seconds old due to a user action that stopped node summary data collection. When the data is updated, the display returns to normal resolution.

Figure 2–2 shows the System Overview window options. Note that on the View menu, the Hide Nodes item toggles with Show Nodes; on the Control menu, the Disable menu choices toggle with Enable choices.

## Getting Started

### 2.2 Using the System Overview Window

Figure 2–2 System Overview Window Menus

<b>File</b>	<b>Control</b>	<b>Collect</b>	<b>Help</b>
Quit	Disable Automatic Data Collection	All Node Summary	On Context
Exit	Enable Automatic Event Investigation	All CPU Summary	On Window
	Stop All Data Collection	All Memory Summary	On Version
	Close All Displays	All Process I/O Summary	On Help
		All Disk Status Summary	
		All Disk Volume Summary	
		All Page/Swap File Summary	
		All Lock Contention Summary	
		All Cluster Transition Summary	
		Stop All Data Collection	
<b>View</b>	<b>Customize</b>		
Hide Nodes	DECamds Customizations		
	Save DECamds Customizations		
	Save Geometry		
	Use System Defaults		

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#### 2.2.1 Expanding and Collapsing Group Information

Use the View menu to display **group** or group and node status in the System Overview window. Typically, a group is an OpenVMS Cluster. Groups are displayed in alphabetical order. Nodes within a group are also displayed in alphabetical order.

You can also expand and collapse specific group displays by clicking MB3 while the cursor is on the selected group and choosing either the Hide Nodes or Show Nodes menu item.

#### 2.2.2 Displaying Additional Data

By default, the Data Analyzer collects, analyzes, and displays four categories of data from Data Provider nodes:

- Node Summary
- Page/Swap File Summary
- Lock Contention Summary
- Cluster Transition Summary

In addition to the default data, you can choose any of these categories of additional data to be collected, analyzed, and displayed:

- CPU Summary
- Memory Summary
- Process I/O Summary
- Disk Status Summary
- Disk Volume Summary

## Getting Started

### 2.2 Using the System Overview Window

You can change the default data windows that are displayed with the DECamds Application Customizations dialog box. For more information about customizing DECamds, see Chapter 5.

---

#### Note

---

Data gathering and display consume CPU time and network bandwidth. Request only the data you need to conclude an investigation, and then stop collecting the data (see Section 2.2.3). Whenever possible, collect data for just one node, not the entire group.

---

To request a specific data category, do one of the following:

- For data on a single node or a group, in the System Overview window, click MB3 on a selected node or group, then choose Collect from the menu, and then choose a category from the submenu.
- For data on all nodes, in the System Overview window, choose a category from the Collect menu.
- In the Event Log window, click MB3 on a selected event and choose Display from the menu. (See Section 2.3 for information on the Event Log window.)

#### 2.2.3 Stopping Data Collection

To stop collecting data, do one of the following:

- Choose Stop All Data Collection from either of the following:
  - Collect menu or Control menu of the System Overview window
  - Control menu of the Event Log window

This stops collecting for all nodes. Events are removed from the Event Log, and data values in the System Overview window go to zero and are dimmed. Use this item if you lose track of data you are collecting in the background. Then restart data collection as needed; new events appear once data collection resumes.

- Click MB3 on a group or node name of the System Overview window to display the Collect submenu. Select Stop All Data Collection.

This stops all data collection for the group or node you select. Node or group data in the System Overview window is zeroed.
- From the File menu of any data window, select Stop Collecting.

If the data window is specific to a node or group, this option stops collecting for the node or group. (Data windows are discussed in Chapter 3.)

---

#### Note

---

Choosing Close Display from the File menu of any data window closes the window but continues data collection as a background task.

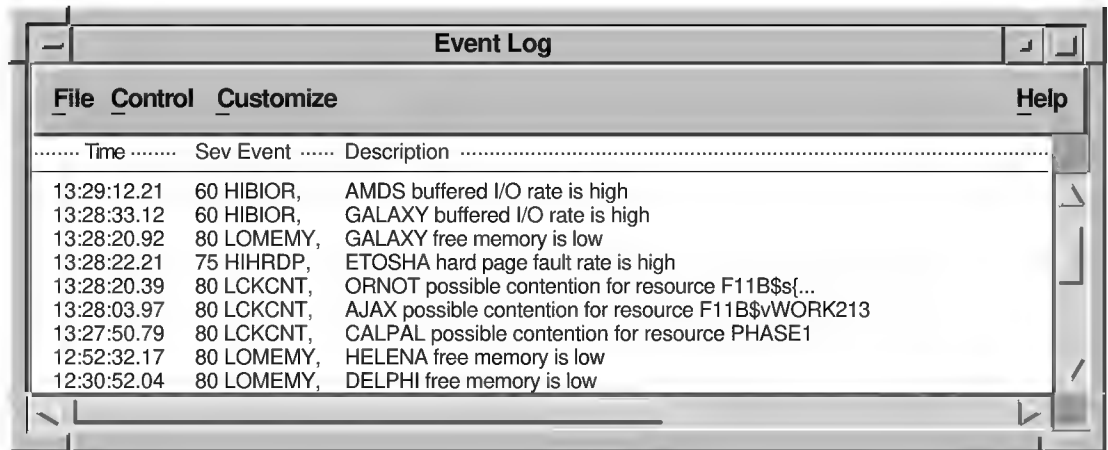
---

- From the File menu of the System Overview window, select Exit or Quit.

## 2.3 Using the Event Log Window

The Event Log window allows you to identify and correct a system problem. The Event Log window displays a warning message whenever DECamds detects a resource availability problem. Figure 2-3 shows an Event Log window.

Figure 2-3 Event Log Window



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DECamds writes all events to a log file (AMDS\$LOG:AMDS\$EVENT\_LOG.LOG). You can read this file in the Event Log window while the application is running.

### Note

Ignore event messages that report the system process "SWAPPER" as having used all its quotas. The SWAPPER process is the OpenVMS memory management process; it does not have its quotas defined in the same way other system and user processes do.

Table 2-2 explains the fields displayed in the Event Log window.

Table 2-2 Event Log Window Display Fields

Field	Description
Time	Displays, in real time, the time that an event is detected.
Sev (Severity)	Displays a value from 0 to 100. By default, events are listed in the Event Log window in order of decreasing severity. 0 is an informational message; 100 is a severe event. An event severity of 80 is high and indicates a potentially serious problem. Events with a severity of less than 50 appear dimmed, to indicate that they are less important. See Chapter 5 for information about how to change the display of severe events. Events that are critical are also sent to the OpenVMS operator communication manager (OPCOM).
Event	Displays an alphanumeric identifier of the type of event.

(continued on next page)

## Getting Started

### 2.3 Using the Event Log Window

**Table 2–2 (Cont.) Event Log Window Display Fields**

Field	Description
Description	Displays the node or group name and a short description of the resource availability problem.

When an event “times out” by an improvement in availability, it is removed from the display. Events that are not triggered by a condition are timed out after 30 seconds (for example, the “CFGDON, node configuration done” event). When you select an event, the event remains displayed for 15 seconds (or until you initiate another task in the window), even if the event times out.

Figure 2–4 shows the Event Log window options.

**Figure 2–4 Event Log Window Menus**

<u>F</u> ile	<u>C</u> ontrol	<u>C</u> ustomize	<u>H</u> elp
<u>Q</u> uit	<u>D</u> isable <u>A</u> utomatic Data Collection	<u>D</u> E <u>C</u> amds Customizations	<u>O</u> n <u>C</u> ontext
<u>E</u> xit	<u>E</u> nable Automatic Event <u>I</u> nvestigation	<u>S</u> ave DECamds Customizations	<u>O</u> n <u>W</u> indow
	<u>S</u> top All Data Collection	<u>S</u> ave <u>G</u> eometry	<u>O</u> n <u>V</u> ersion
	<u>C</u> lose All Displays	<u>U</u> se System <u>D</u> efaults	<u>O</u> n <u>H</u> elp
		<u>C</u> ustomize <u>E</u> vents	
		<u>S</u> ave Event Cutomizations	
		<u>S</u> ort Data	
		<u>F</u> ilter Data	
		<u>U</u> se Last Saved Settings	
		<u>S</u> ave <u>S</u> ort Changes	
		<u>S</u> ave <u>F</u> ilter Changes	

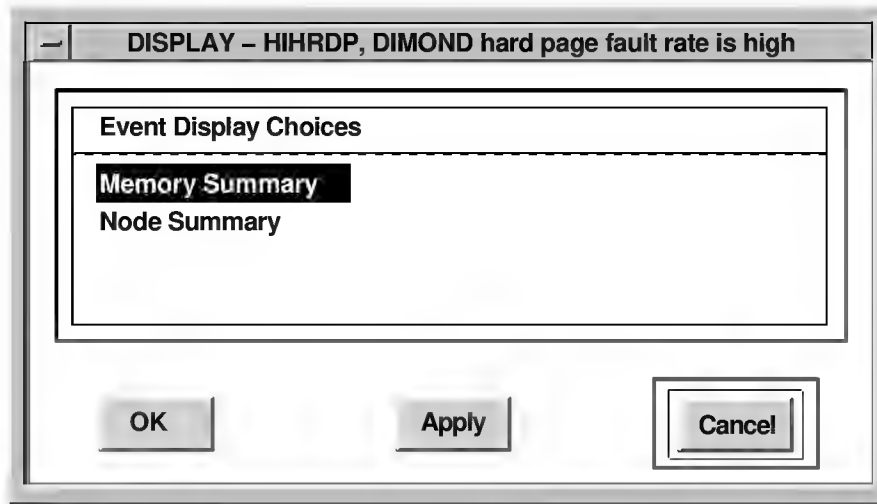
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For information about customizing event log information, see Section 5.2.1.

### 2.3.1 Displaying Information About an Event Log Entry

To display more information about an event, click MB3 on the event in the Event Log window, and then choose Display. Depending on the event, you have one or more event display choices that give you more information about the event. Figure 2-5 shows a sample event display choice dialog box.

Figure 2-5 Event Display Choice Dialog Box



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### 2.3.2 Performing Corrective Action on an Event Log Entry

To take corrective action on an event, click MB3 on the event in the Event Log window, and then choose Fix. Depending on the type of event, one or more of the following event fix choices are displayed (not all events have all fix options):

- Adjust process working set
- Crash node
- Delete a process
- Exit an image
- Lower process priority
- Purge process working set
- Raise process priority
- Resume a process
- Suspend a process

See Chapter 4 for detailed information about performing fixes.

## Getting Started

### 2.3 Using the Event Log Window

#### 2.3.3 Sending Event Information to OPCOM

DECamds sends critical events to the operator communication manager (OPCOM).

By default, events that meet both of the following criteria are sent to OPCOM:

- Have a severity level of 90 or above
- Occur continuously for 600 seconds (10 minutes)

You can change either criterion by choosing Filter Data... from the Customize menu of the Event Log window. For more information on changing Event Log filters, see Chapter 5.

#### 2.3.4 Removing an Event from the Event Log Window

To remove an event from the Event Log window, click MB3 on an event, and choose Remove from the menu. An event reappears if DECamds routine sampling detects the same situation that caused the original log entry.

#### 2.3.5 Retaining and Releasing an Event in the Event Log Window

Event Log entries are removed when the underlying cause is removed, so an event might disappear from the Event Log window. To retain the selected event in the Event Log window, click MB3 on an event and choose Freeze. When an event is frozen, the Time field is highlighted.

To release the selected event, click MB3 on the event and choose Unfreeze.



## Managing DECamds Data Windows

This chapter describes the DECamds data windows that you can display from the System Overview and Event Log windows.

Figure 3-1 shows the hierarchy of the DECamds data windows.

**Figure 3-1 DECamds Data Window Hierarchy**

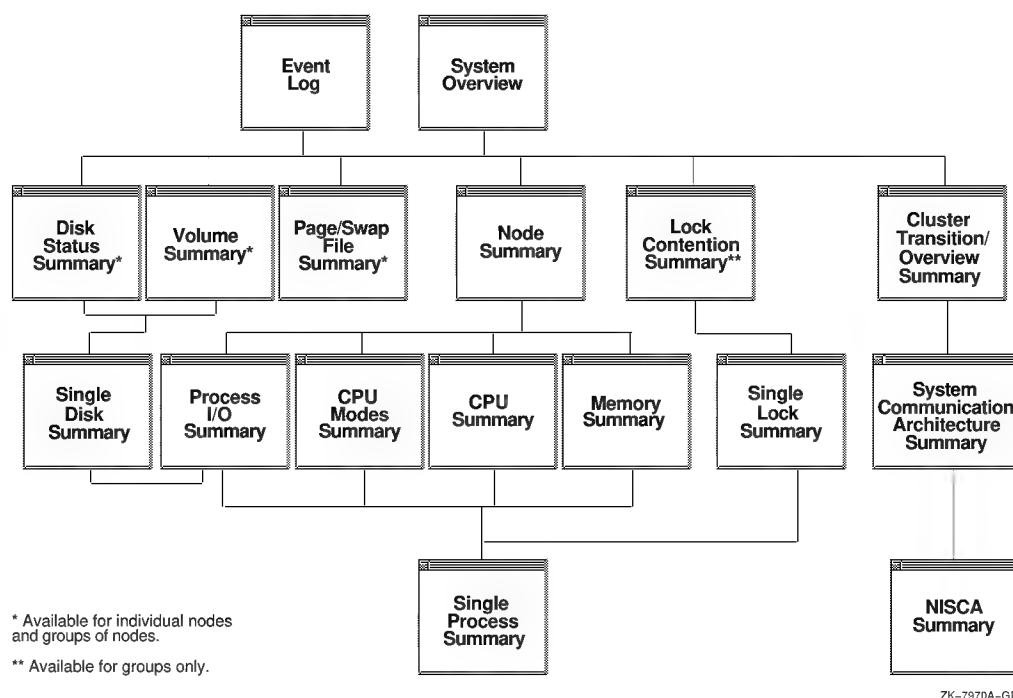


Table 3-1 describes the data windows and their functions.

**Table 3-1 DECamds Data Windows**

Window	Reference	Opened from Window	Displays
Disk Status Summary	Section 3.1	Event Log System Overview	Disk device data including path, volume name, status, and mount, transaction, error, and resource wait counts.
Volume Summary	Section 3.2	Event Log System Overview	Disk volume data, including path, volume name, disk block utilization, queue length, and operation count rate.

(continued on next page)

## Managing DECamds Data Windows

**Table 3–1 (Cont.) DECamds Data Windows**

Window	Reference	Opened from Window	Displays
Single Disk Summary	Section 3.3	Disk Status Summary Volume Summary	Summary data about each node in a group in which a disk is available.
Page/Swap File Summary	Section 3.4	Event Log System Overview	Data about page and swap names and utilization, including free, used, and reserved pages.
Node Summary	Section 3.5	Event Log System Overview	Overview of a specific node's resource demand on the CPU state queues and processor modes, memory utilization, page faults, and I/O.
Process I/O Summary	Section 3.6	Event Log Node Summary System Overview Single Disk Summary	Statistics about I/O utilization by process, including buffered I/O, direct I/O, and page write I/O; also lists various I/O quotas.
CPU Modes Summary	Section 3.7	Node Summary	A graphic representation of each CPU's processor modes, listing the process currently executing in the CPU.
CPU Summary	Section 3.8	Event Log Node Summary System Overview	Statistics about CPU utilization by process, including process state, priority, execution rate, CPU time, and wait time.
Memory Summary	Section 3.9	Event Log Node Summary System Overview	Statistics about memory usage by process, including process working set count, quota and extent, and paging rates.
Single Process Summary	Section 3.10	Event Log Any data window	Specific data about a process, basically a combination of data elements from the CPU, Memory, and Process I/O displays, as well as data for specific quota utilization, current image, specific process information, and wait queue time.
Lock Contention Summary	Section 3.11	Event Log System Overview	Data about each resource for which a potential lock contention situation exists.
Single Lock Summary	Section 3.12	Event Log Lock Contention Summary	Specific data about the blocking lock and any other locks in the granted, conversion, or waiting queues.
Cluster Transition/Overview Summary	Section 3.13	Event Log System Overview	Summary information about each node's membership in an OpenVMS Cluster.
System Communication Architecture Summary	Section 3.14	Cluster Transition/Overview Summary	System Communication Architecture (SCA) information about a selected node's connection or connections to other nodes in a cluster.
NISCA Summary	Section 3.15	System Communication Architecture Summary	Summary information about the Network Interconnect System Communication Architecture (NISCA) protocol, which is responsible for carrying messages to other nodes in the cluster.

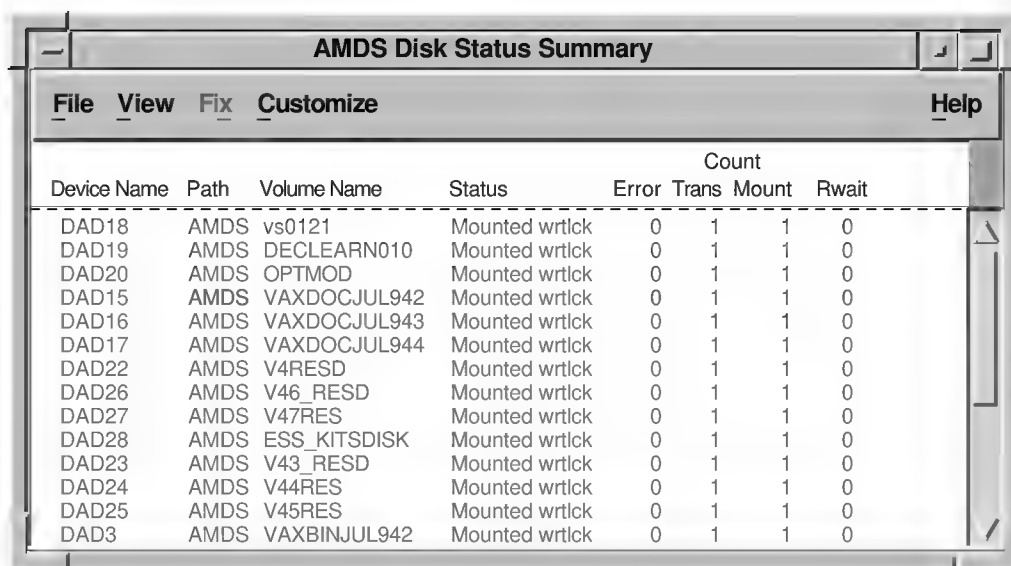
### 3.1 Disk Status Summary Window

The Disk Status Summary window shown in Figure 3–2 displays data about availability, count, and errors of disk devices on the system.

## Managing DECamds Data Windows

### 3.1 Disk Status Summary Window

Figure 3–2 Disk Status Summary Window



The screenshot shows a window titled "AMDS Disk Status Summary". It has a menu bar with "File", "View", "Fix", "Customize", and "Help". Below the menu bar is a table with the following columns: "Device Name", "Path", "Volume Name", "Status", and a "Count" section containing "Error", "Trans", "Mount", and "Rwait". The table lists 17 disk entries, all with a status of "Mounted wrtclk" and zero counts in the "Count" columns.

Device Name	Path	Volume Name	Status	Count			
				Error	Trans	Mount	Rwait
DAD18	AMDS	vs0121	Mounted wrtclk	0	1	1	0
DAD19	AMDS	DECLEARN010	Mounted wrtclk	0	1	1	0
DAD20	AMDS	OPTMOD	Mounted wrtclk	0	1	1	0
DAD15	AMDS	VAXDOCJUL942	Mounted wrtclk	0	1	1	0
DAD16	AMDS	VAXDOCJUL943	Mounted wrtclk	0	1	1	0
DAD17	AMDS	VAXDOCJUL944	Mounted wrtclk	0	1	1	0
DAD22	AMDS	V4RESD	Mounted wrtclk	0	1	1	0
DAD26	AMDS	V46_RES	Mounted wrtclk	0	1	1	0
DAD27	AMDS	V47RES	Mounted wrtclk	0	1	1	0
DAD28	AMDS	ESS_KITSDISK	Mounted wrtclk	0	1	1	0
DAD23	AMDS	V43_RES	Mounted wrtclk	0	1	1	0
DAD24	AMDS	V44RES	Mounted wrtclk	0	1	1	0
DAD25	AMDS	V45RES	Mounted wrtclk	0	1	1	0
DAD3	AMDS	VAXBINJUL942	Mounted wrtclk	0	1	1	0

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To open a Disk Status Summary window, do one of the following:

- In the System Overview window, click MB3 on a node or group line, choose Display from the menu, and choose Disk Status Summary from the submenu.
- In the Event Log window, click MB3 on any disk status-related event, and choose Display from the menu.

Table 3–2 describes the Disk Status Summary window data fields.

Table 3–2 Disk Status Summary Window Data Fields

Field	Displays
Device Name	The standard OpenVMS device name that indicates where the device is located, as well as a controller or unit designation.
Path	The primary path (node) from which the device receives commands.
Volume Name	The name of the media that is currently mounted.

(continued on next page)

## Managing DECams Data Windows

### 3.1 Disk Status Summary Window

**Table 3–2 (Cont.) Disk Status Summary Window Data Fields**

Field	Displays
Status	One or more of the following disk status values: Alloc           Disk is allocated to a specific user CluTran       Disk status is uncertain due to a cluster state transition in progress Dismount      Disk in process of dismounting; may be waiting for a file to close Foreign       Disk is mounted with the /FOREIGN qualifier Invalid       Disk is in an invalid state (likely Mount Verify Timeout) MntVerify     Disk is waiting for a mount verification Mounted       Disk is logically mounted by a MOUNT command or service call Offline       Disk is no longer physically mounted in device drive Online        Disk is physically mounted in device drive Shadow Set Member   Disk is a member of a shadow set Unavailable   Disk is set /UNAVAILABLE Wrong Volume   Disk has been mounted with the wrong volume name Wrtlck        Disk is mounted and write locked
Errors <sup>1</sup>	The number of errors generated by the disk (a quick indicator of device problems).
Trans <sup>1</sup>	The number of currently-in-progress file system operations for the disk.
Mount <sup>1</sup>	The number of nodes that have the specified disk mounted.
Rwait <sup>1</sup>	An indicator that a system I/O operation is stalled, usually during normal connection failure recovery or volume processing of host-based shadowing.

<sup>1</sup>For the group window, the sum of the node window values is displayed.

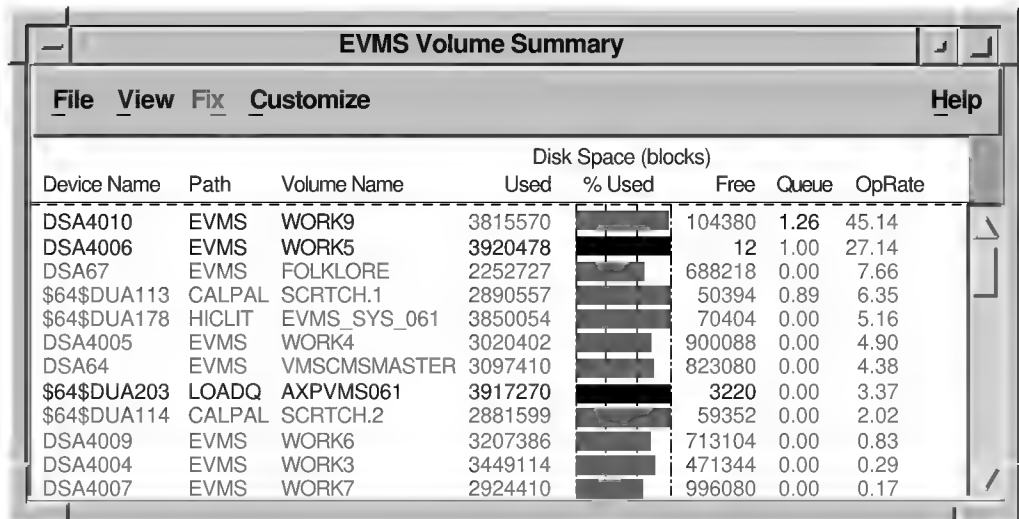
DECams detects the following disk status-related events and displays them in the Event Log window. Node refers to the name of the node that is signaling the event. Disk refers to the name of the disk to which the event is related.

DSKERR, node disk disk error count is high  
 DSKINV, node disk disk is in an invalid state  
 DSKMNV, node disk disk mount verify in progress  
 DSKOFF, node disk disk is off line  
 DSKRWT, node disk disk Rwait count is high  
 DSKUNA, node disk disk is unavailable  
 DSKWRV, node disk wrong volume mounted

## 3.2 Volume Summary Window

The Volume Summary window shown in Figure 3-3 displays summary data about disk volumes mounted in the system. Volume summary data is accurate when every node in an OpenVMS Cluster environment is in the same group. Multiple clusters can share a group, but clusters cannot be divided into different groups without losing accuracy.

Figure 3-3 Volume Summary Window



EVMS Volume Summary							
File View Fix Customize Help							
Device Name	Path	Volume Name	Disk Space (blocks)		Free	Queue	OpRate
			Used	% Used			
DSA4010	EVMS	WORK9	3815570		104380	1.26	45.14
DSA4006	EVMS	WORK5	3920478		12	1.00	27.14
DSA67	EVMS	FOLKLORE	2252727		688218	0.00	7.66
\$64\$DUA113	CALPAL	SCRTCH.1	2890557		50394	0.89	6.35
\$64\$DUA178	HICLIT	EVMS_SYS_061	3850054		70404	0.00	5.16
DSA4005	EVMS	WORK4	3020402		900088	0.00	4.90
DSA64	EVMS	VMSCMSMASTER	3097410		823080	0.00	4.38
\$64\$DUA203	LOADQ	AXPVMS061	3917270		3220	0.00	3.37
\$64\$DUA114	CALPAL	SCRTCH.2	2881599		59352	0.00	2.02
DSA4009	EVMS	WORK6	3207386		713104	0.00	0.83
DSA4004	EVMS	WORK3	3449114		471344	0.00	0.29
DSA4007	EVMS	WORK7	2924410		996080	0.00	0.17

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### Note

The group value for Free blocks used is determined from the node with the mastering lock on the volume resource.

To open a Volume Summary window, do one of the following:

- In the System Overview window, click MB3 on a node or group line, choose Display from the menu, and choose Volume Summary from the submenu.
- In the Event Log window, click MB3 on any volume-related event, and choose Display from the menu.

### Note

DECams does not collect Volume Summary data on remote disks mounted using the VAX Distributed File Service (DFS).

Table 3-3 describes the Volume Summary window data fields.

## Managing DECamds Data Windows

### 3.2 Volume Summary Window

**Table 3–3 Volume Summary Window Data Fields**

Field	Displays
Device Name	The standard OpenVMS device name that indicates where the device is located, as well as a controller or unit designation.
Path	The primary path (node) from which the device receives commands.
Volume Name	The name of the mounted media.
Used	The number of volume blocks in use.
% Used	The percentage of the number of volume blocks in use in relation to the total volume blocks available.
Free	The number of blocks of volume space available for new data.
Queue	The average number of I/O operations pending for the volume (an indicator of performance; less than 1.00 is optimal).
OpRate	The rate at which the operations count to the volume has changed since the last sampling. The rate measures the amount of activity on a volume. The optimal load is device-specific.

DECamds detects the following volume-related events and displays them in the Event Log window. Node refers to the name of the node that is signaling the event. Disk refers to the name of the disk to which the event is related. Group refers to the name of the group to which the event is related.

DSKQLN, node disk disk volume queue length is high  
LOVLSP, group disk disk volume free space is low

### 3.3 Single Disk Summary Window

The Single Disk Summary window shown in Figure 3–4 displays summary data about each node in the group in which a disk is available. This window is a node-by-node display of the data that is summarized in the Disk Status Summary and Volume Summary windows. The values displayed are those you would see if you displayed Disk Status Summary or Volume Summary for each node within the group.

You can use this display to determine both of the following:

- Which node in the group has a disk with high I/O rates  
Determining which node has a high I/O rate to the disk is useful because you can sort by direct I/O rate and learn which process or processes are causing the high I/O rates to the disk.
- If a disk is in a state that is inconsistent with other nodes  
Determining which node or nodes might be in an abnormal state is useful because you can then discover if, for some reason, one node believes that the disk is in the MntVerify or CluTran state, thus holding up processing in the cluster in which the node resides.

## Managing DECamds Data Windows

### 3.3 Single Disk Summary Window

Figure 3–4 Single Disk Summary Window

Node	Status	Errors	Trans	Rwait	Free	QLen	OpRate
ARUSHA	Mounted	0	1	0	909	0.00	0.00
2BOYS	Mounted	0	1	0	0	0.00	0.00
CHOBE	Mounted	0	1	0	909	0.00	0.00
VMSRMS	Mounted	0	1	0	909	0.00	0.00
CLAWS	Mounted	0	1	0	0	0.00	0.00
RUMAD	Mounted	0	1	0	909	0.00	0.00
ZAPNOT	Mounted	0	1	0	909 (M)	0.00	0.00
BARNEY	Mounted	0	1	0	909	0.00	0.00
MILADY	Mounted	0	1	0	909	0.00	0.00
MACHU	Mounted	0	1	0	909	0.00	0.00
LOADQ	unknown	0	0	0	0	0.00	0.00
DFODIL	Mounted	0	1	0	909	0.00	0.00
FARKLE	Mounted	0	1	0	909	0.00	0.00
ZOOH	Mounted	0	1	0	909	0.00	0.00
ALTOS	Mounted	0	1	0	909	0.00	0.00
CRNPOP	Mounted	0	1	0	909	0.00	0.00
GLOBBO	Mounted	0	1	0	909	0.00	0.00
GNBS	Mounted	0	1	0	909	0.00	0.00

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To open a Single Disk Summary window, follow these steps:

1. In the System Overview window, click MB3 on a group or node name.  
The system displays a pop-up menu.
2. Choose Display from the menu and Disk Status Summary (or Volume Summary) from the submenu.  
The system displays the Disk Status Summary window (or Volume Summary window).
3. In the Disk Status Summary window (or Volume Summary window), click MB3 on a device name.  
The system displays a pop-up menu.
4. Choose Display Disk.  
The system displays the Single Disk Summary window.

As an alternative to steps 3 and 4, you can double-click MB1 on a line in the Disk Status Summary or Volume Summary window to display the Single Disk Summary window.

Note that when you click on an item, DECamds temporarily stops updating the window for 15 seconds or until you choose an item from a menu.

## Managing DECams Data Windows

### 3.3 Single Disk Summary Window

Table 3-4 lists the Single Disk Summary window data fields.

**Table 3-4 Single Disk Summary Window Data Fields**

Field	Displays
Node	Name of the node
Status	Status of the disk: mounted, online, offline, and so on
Errors	Number of errors on the disk
Trans	Number of currently-in-progress file system operations on the disk (number of open files on the volume)
Rwait	Indication of an I/O stalled on the disk
Free	Count of free disk blocks on the volume An (M) after the free block count indicates this node holds the lock on the volume that DECams uses to obtain the true free block count on the volume. Other nodes might not have accessed the disk, so their free block count might not be up to date.
QLen	Average number of operations in the I/O queue for the volume
OpRate	Count of rate of change to operations on the volume

From the Single Disk Summary window, you can display the Process I/O Summary window. See Section 3.6 for more information.

### 3.4 Page/Swap File Summary Window

The Page/Swap File Summary window shown in Figure 3-5 displays data about a node's page/swap file usage and identifies page or swap files that are overused or underconfigured. It also displays nodes that lack a page or swap file.

**Figure 3-5 Page/Swap File Summary Window**

Node Name	File Name	Used	%Used	Total	Reservable
DELPHI	DISK\$DELPHI_PAG66:[SYSEXE]PAGEFILE_DELPHI_2.SYS;1	138842		499992	121063
HELENA	DISK\$HELENA_PAG65:[SYSEXE]PAGEFILE_HELENA_1.SYS;1	132163		499992	110758
DELPHI	DISK\$DELPHI_PAG64:[SYSEXE]PAGEFILE_DELPHI_1.SYS;1	123951		499992	121895
HELENA	DISK\$HELENA_PAG67:[SYSEXE]PAGEFILE_HELENA_2.SYS;1	111784		499992	108575
ADRIC	DISK\$ADRIC_20400:[SYS13.SYSEXE]PAGEFILE.SYS;2	106415		169992	-4604
BRYTT	DISK\$BRYTT_19565:[SYS1.SYSEXE]PAGEFILE.SYS;1	48170		199992	81519
BARODA	DISK\$BARODA_65093:[SYS39.SYSEXE]PAGEFILE.SYS;1	45713		149992	44993
HELENA	DISK\$PAGEDISK4:[SYSEXE]PAGEFILE_HELENA_4.SYS;1	39130		149992	32993
SPRGLU	DISK\$SPRGLU_65118:[SYS1.SYSEXE]PAGEFILE.SYS;1	37876		149992	54985
DELPHI	DISK\$PAGEDISK4:[SYSEXE]PAGEFILE_DELPHI_4.SYS;1	37224		149992	37170
DAG	DISK\$DAG_19613:[SYS1.SYSEXE]PAGEFILE.SYS;2	35394		149992	72112
BOOM	DISK\$VAXVMSV055:[SYS0.SYSEXE]PAGEFILE.SYS;1	30285		74000	-15934

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## Managing DECamds Data Windows

### 3.4 Page/Swap File Summary Window

To open a Page/Swap File Summary window, do one of the following:

- In the Event Log window, click MB3 on any event, and choose Display from the menu displayed. Then choose Page/Swap File Summary from the submenu displayed.
- In the System Overview window, click MB3 on any node or group line, and choose Display from the menu displayed. Then choose Page/Swap File Summary from the submenu displayed.

Table 3–5 describes the Page/Swap File Summary window data fields.

**Table 3–5 Page/Swap File Summary Window Data Fields**

Field	Displays
Node Name	The name of the node on which the page/swap file resides.
File Name	The name of the page/swap file. For secondary page/swap files, the file name is obtained by a special AST to the job controller on the remote node. DECamds makes one attempt to retrieve the file name.
Used	The number of used pages or pagelet blocks within the file.
% Used	A graph representing the percentage of the blocks from the available page or pagelet blocks in each file.
Total	The total number of pages or pagelet blocks within the file.
Reservable	The number of pages or pagelet blocks that can be logically claimed by a process for future physical allocation. This value can be listed as a negative value, because it is merely a value of a process's interest in getting pages from the file. If every process currently executing needed to use the file, then this value is the debt that is owed.

DECamds detects the following page and swap file-related events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related.

LOPGSP, node file page file space is low  
LOSWSP, node file swap file space is low  
NOPGFL, node has no page file  
NOSWFL, node has no swap file

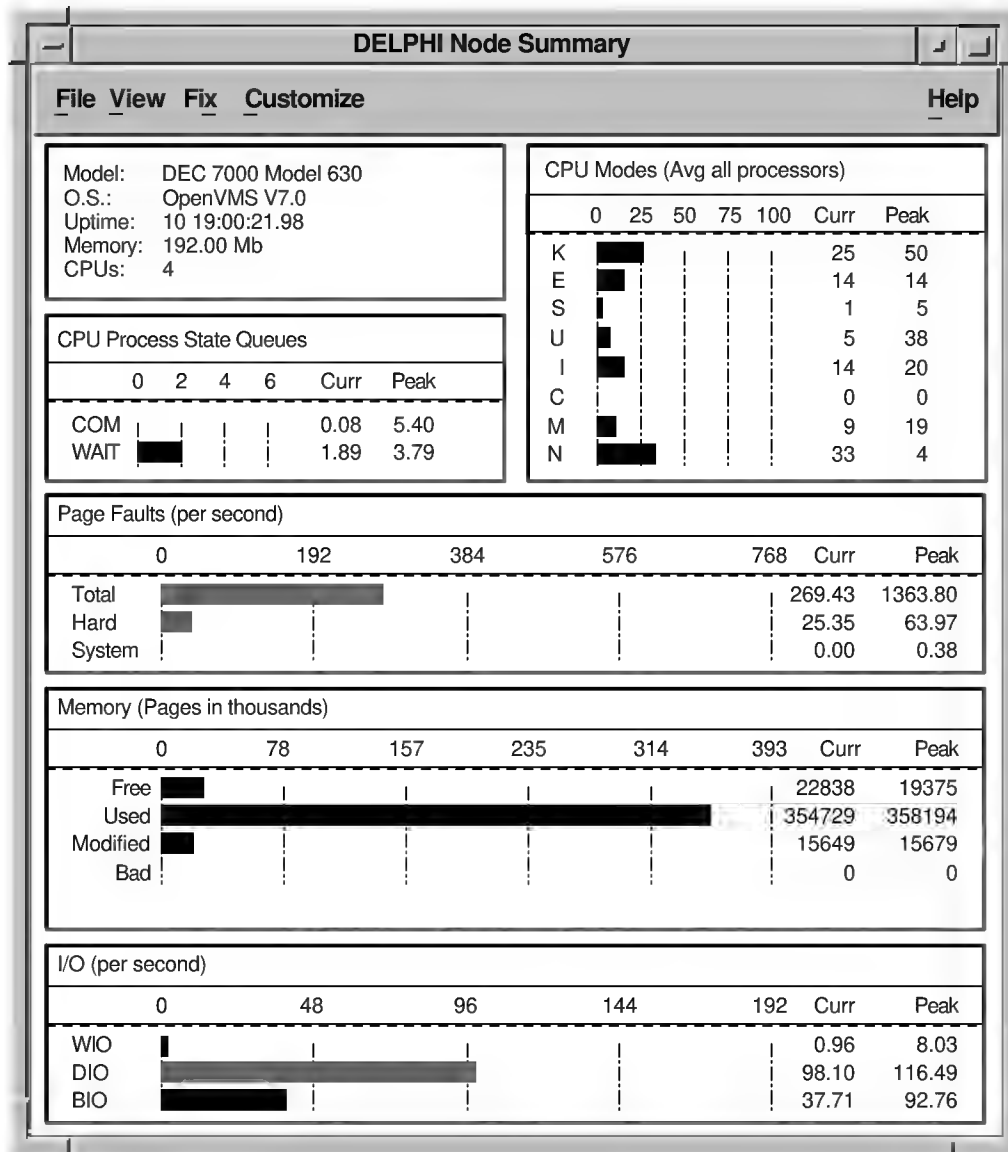
## Managing DECamds Data Windows

### 3.5 Node Summary Window

### 3.5 Node Summary Window

The Node Summary window shown in Figure 3-6 displays a high-level graphic summary of node resource demands on the CPU, memory, and I/O.

Figure 3-6 Node Summary Window



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To open a Node Summary window, do one of the following:

- In the System Overview window, double-click on any node name. You can also click MB3 on any node name, and choose Display from the menu.
- In the Event Log window, double-click on any node name. You can also click MB3 on an event that is related to node summary data, and choose Display from the menu.

## Managing DECamds Data Windows

### 3.5 Node Summary Window

Dynamic bar graphs display the current values for each field. Peak values are also displayed from when DECamds begins collecting node summary data. A peak value is typically the highest value received; however, for the Free Memory field it is the lowest value received.

You can open the following windows from the Node Summary Window by double-clicking in the space for each category:

- CPU Summary
- CPU Modes Summary
- Memory Summary
- I/O summary

Table 3–6 describes the Node Summary window data fields.

**Table 3–6 Node Summary Window Data Fields**

Field	Displays
Hardware Model	The system hardware model name.
Operating System	The name and version of the operating system.
Uptime	The time since last reboot measured in days, hours, minutes, and seconds.
Memory	The total amount of physical memory found on the system.
CPUs	The number of active CPUs on the node.
CPU Process State Queues	One of the following: <div>COM Sum of the queue lengths of processes in the COM and COMO states.</div> <div>WAIT Sum of the queue lengths of processes in the MWAIT, COLPG, CEF, PFW, and FPG states.</div>
CPU Modes	The CPU usage by mode (kernel, executive, supervisor, user, interrupt, compatibility, multiprocessor synchronization, and null). On symmetric multiprocessing (SMP) nodes, percentages are averaged across all the CPUs and displayed as one value.
Page Faults	The rate of system hard and soft page faulting, as well as peak values seen during a DECamds session. System page faults are taken from kernel processes.
Memory	The histogram listing memory distribution (Free, Used, Modified, Bad) as absolute values of number of thousands of pages or pagelets. Peak values are also listed, with Free using lowest seen value as peak.
I/O	The histogram listing Buffer, Direct, and Page Write I/O rates per second. Also included is the peak value seen.

DECamds detects the following node events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related.

- HIBIOR, node buffered I/O rate is high
- HICOMQ, node many processes waiting for CPU
- HIDIOR, node direct I/O rate is high
- HIHRDP, node hard page fault rate is high
- HIMWTQ, node process waiting in MWAIT
- HINTER, node interrupt mode time is high
- HIPWIO, node paging write I/O rate is high
- HIPWTQ, node many processes waiting in COLPG, PFW, or FPG
- HITTLF, node total page fault rate is high

## Managing DECamds Data Windows

### 3.5 Node Summary Window

HMP SYN, node MP synchronization mode time is high  
HISYSP, node system page fault rate is high  
LOMEMY, node free memory is low  
NOPROC, node cannot find process names process

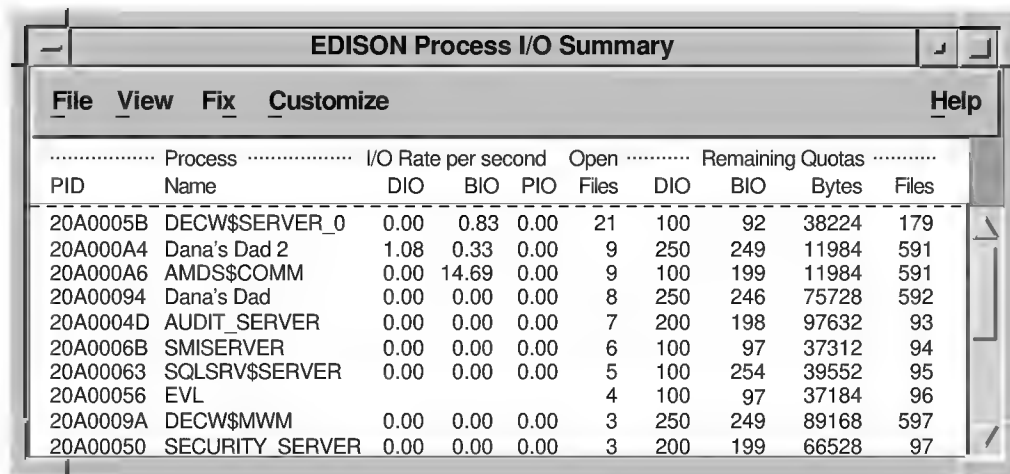
### 3.6 Process I/O Summary Window

The Process I/O Summary window shown in Figure 3-7 displays summary statistics about process I/O rates and quotas. Use the Process I/O Summary window to display information about I/O issues that might be caused by I/O-intensive programs or I/O bottlenecks.

#### Note

DECamds does not yet support kernel threads. If you use threaded processes, DECamds displays only the top thread.

Figure 3-7 Process I/O Summary Window



File View Fix Customize Help										
Process		I/O Rate per second			Open		Remaining Quotas			
PID	Name	DIO	BIO	PIO	Files	DIO	BIO	Bytes	Files	
20A0005B	DECW\$SERVER_0	0.00	0.83	0.00	21	100	92	38224	179	
20A000A4	Dana's Dad 2	1.08	0.33	0.00	9	250	249	11984	591	
20A000A6	AMDS\$COMM	0.00	14.69	0.00	9	100	199	11984	591	
20A00094	Dana's Dad	0.00	0.00	0.00	8	250	246	75728	592	
20A0004D	AUDIT_SERVER	0.00	0.00	0.00	7	200	198	97632	93	
20A0006B	SMISERVER	0.00	0.00	0.00	6	100	97	37312	94	
20A00063	SQLSRV\$SERVER	0.00	0.00	0.00	5	100	254	39552	95	
20A00056	EVL				4	100	97	37184	96	
20A0009A	DECW\$MWM	0.00	0.00	0.00	3	250	249	89168	597	
20A00050	SECURITY_SERVER	0.00	0.00	0.00	3	200	199	66528	97	

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To open a Process I/O Summary window, do one of the following:

- In the Node Summary window, double-click in the I/O area.
- On the View menu in the Single Disk Summary window, choose Display Process I/O Summary.
- In the System Overview window, double-click on the BIO or DIO fields for any node. You can also click MB3 on any field for any node, choose Display from the menu, and choose Process I/O Summary from the submenu.
- To open a Process I/O Summary window for every node in a group, in the System Overview window, click MB3 on a group line, choose Display from the menu, and choose Process I/O Summary from the submenu.
- In the Event Log window, click MB3 on any process I/O-related event, and choose Display from the menu.

## Managing DECamds Data Windows

### 3.6 Process I/O Summary Window

You can open a window about a specific process in the Process I/O Summary window by double-clicking on the process name.

Table 3–7 describes the Process I/O Summary window data fields.

**Table 3–7 Process I/O Summary Window Data Fields**

Field	Displays
PID	The process identifier, a 32-bit value that uniquely identifies a process.
Process Name	The current process name.
Direct I/O Rate (DIO)	The rate at which I/O transfers occur between the system devices and the pages or pagelets that contain the process buffer that the system locks in physical memory.
Buffered I/O Rate (BIO)	The rate at which I/O transfers occur between the process buffer and an intermediate buffer from the system buffer pool.
Paging I/O Rate (PIO)	The rate of read attempts necessary to satisfy page faults (also known as Page Read I/O or the Hard Fault Rate).
Open Files	The number of open files.
Direct I/O Limit Remaining (DIO)	The number of remaining direct I/O limit operations available before the process reaches its quota. DIOLM quota is the maximum number of direct I/O operations a process may have outstanding at one time.
Buffered I/O Limit Remaining (BIO)	The number of remaining buffered I/O operations available before the process reaches its quota. BIOLM quota is the maximum number of buffered I/O operations a process may have outstanding at one time.
Byte Limit Remaining (Bytes)	The number of buffered I/O bytes available before the process reaches its quota. BYTLM is the maximum number of bytes of nonpaged system dynamic memory that a process can claim at one time.
Open File Limit Remaining (Files)	The number of additional files the process can open before reaching its quota. FILLM quota is the maximum number of files that can be opened simultaneously by the process, including active network logical links.

DECamds detects the following process I/O-related events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related. Process is replaced by the name of the process to which the event is related.

- LOBIOQ, node process has used most of its BIOLM process quota
- LOBYTQ, node process has used most of its BYTLM job quota
- LODIOQ, node process has used most of its DIOLM process quota
- LOFILQ, node process has used most of its FILLM job quota
- PRBIOR, node process buffered I/O rate is high
- PRDIOR, node process direct I/O rate is high
- PRPIOR, node process paging I/O rate is high

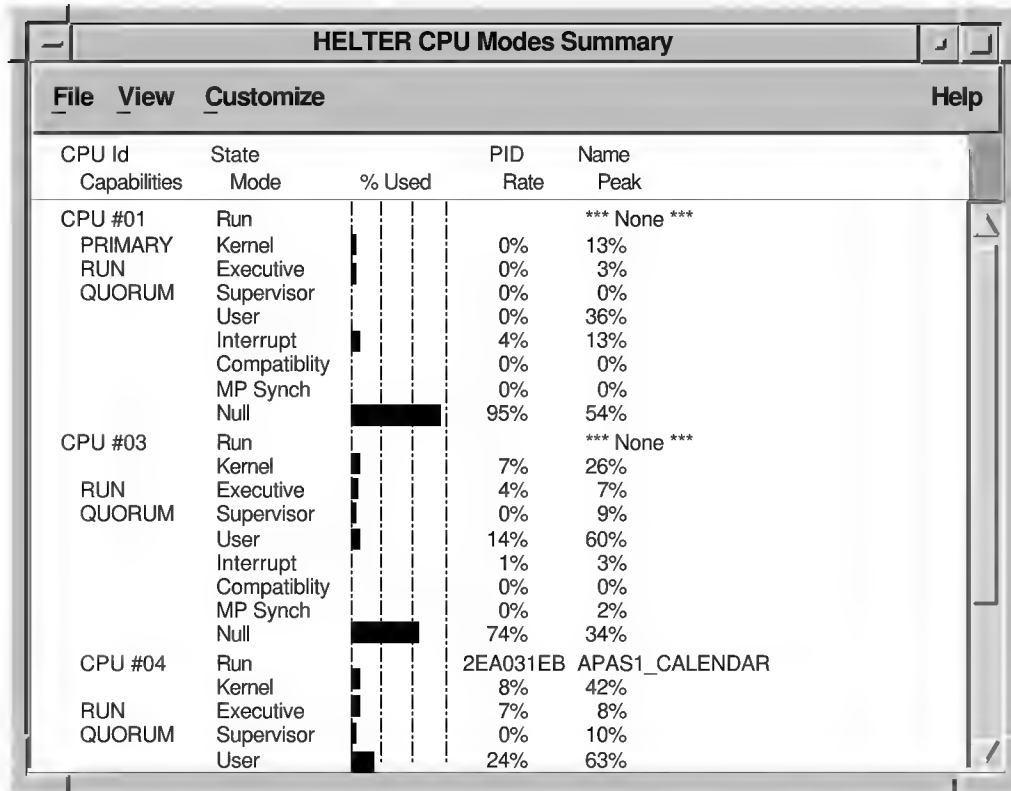
## Managing DECamds Data Windows

### 3.7 CPU Modes Summary Window

### 3.7 CPU Modes Summary Window

The CPU Modes Summary window shown in Figure 3-8 displays more detailed summary statistics about CPU mode usage than the Node Summary window. Use the CPU Modes Summary window to diagnose issues that may be caused by CPU-intensive users or CPU bottlenecks.

**Figure 3-8 CPU Modes Summary Window**



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To open a CPU Modes Summary window, do one of the following:

- In the Node Summary window, double-click MB1 in the CPU Modes area. You can also click MB3, and choose Display from the menu.
- In the Node Summary window View menu, choose Display Modes Summary.

You can open a window about a specific process in the CPU Modes Summary window by double-clicking on the process name.

Table 3-8 describes the CPU Modes Summary window data fields.

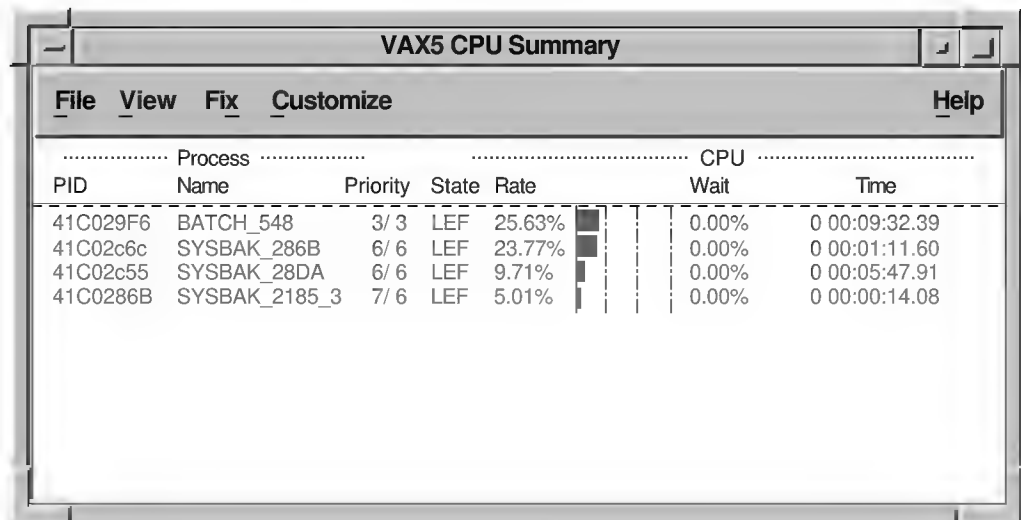
**Table 3–8 CPU Modes Summary Window Data Fields**

Field	Displays
CPU ID	A decimal value representing the identity of a process in a multiprocessing system. On a uniprocessor, this value will always be CPU #00.
Capabilities	One of the the following CPU capabilities: Primary, Quorum, Run, or Vector.
State	One of the following CPU states: Boot, Booted, Init, Rejected, Reserved, Run, Stopped, Stopping, or Timeout.
Mode	One of the following values for CPU modes supported for the architecture: Compatibility, Executive, Interrupt, Kernel, MP Synch, Null, Supervisor, or User. Note: Compatibility mode does not exist on OpenVMS Alpha systems.
% Used	A bar graph, by CPU, representing the percentage of the CPU utilization for each mode.
PID	The process identifier value of the process that is using the CPU. If the PID is unknown to the console application, the internal PID (IPID) will be listed.
Name	The process name of the process found in the CPU. If no process is found in the CPU, this will be listed as *** None ***.
Rate	A numerical percentage of CPU time for each mode.
Peak	The peak CPU usage determined for each mode.

## 3.8 CPU Summary Window

The CPU Summary window shown in Figure 3–9 displays summary statistics about process CPU usage issues that might be caused by CPU-intensive users or CPU bottlenecks.

**Figure 3–9 CPU Summary Window**



The screenshot shows a window titled "VAX5 CPU Summary". It has a menu bar with "File", "View", "Fix", "Customize", and "Help". Below the menu bar is a table with the following columns: "Process" (subdivided into "PID" and "Name"), "Priority", "State", "Rate", "CPU" (subdivided into "Wait" and "Time"). The table contains four rows of data:

Process		Priority	State	Rate	CPU	
PID	Name				Wait	Time
41C029F6	BATCH_548	3/3	LEF	25.63%	0.00%	0 00:09:32.39
41C02c6c	SYSAK_286B	6/6	LEF	23.77%	0.00%	0 00:01:11.60
41C02c55	SYSAK_28DA	6/6	LEF	9.71%	0.00%	0 00:05:47.91
41C0286B	SYSAK_2185_3	7/6	LEF	5.01%	0.00%	0 00:00:14.08

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## Managing DECamds Data Windows

### 3.8 CPU Summary Window

To open a CPU Summary window, do one of the following:

- In the System Overview window, double-click on the CPU field of any node. You can also click MB3 on an event that is related to CPU usage, choose Display from the menu, and choose CPU Summary from the list.
- In the Node Summary window, double-click on CPU Process State Queues.
- In the Event Log window, click MB3 on an event that is related to CPU usage, choose Display from the menu, and choose CPU Summary from the list.

You can open a window about a specific process in the CPU Summary window by double-clicking on the process name.

Table 3-9 describes the CPU Summary window data fields.

**Table 3-9 CPU Summary Window Data Fields**

Field	Displays
PID	The process identifier, a 32-bit value that uniquely identifies a process.
Name	The process name.
Priority	Computable (xx) and base (yy) process priority in the format xx/ yy.
State	One of the values listed under the Single Process Summary description in Table 3-11.
Rate	The percent of CPU time used by this process. This is the ratio of CPU time to elapsed time. The CPU rate is also displayed in the bar graph.
Wait	The percent of time the process is in the COM or COMO state.
Time	The amount of actual CPU time charged to the process.

DECamds detects the following CPU-related events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related. Process is replaced by the name of the process to which the event is related.

- PRCCOM, node process waiting in COM or COMO
- PRCCVR, node process has high CPU rate
- PRCMWT, node process waiting in MWAIT
- PRCPWT, node process waiting in COLPG, PFW, or FPG



### 3.9 Memory Summary Window

The Memory Summary window shown in Figure 3–10 displays memory usage data for processes on a node so that you can identify processes that use large amounts of memory or have high page fault rates.

Figure 3–10 Memory Summary Window

AMDS Memory Summary

File

View

Fix

Customize

Help

PID	Process	Count	Working Set			Page Fault		
	Name		Size	Extent	Rate	I/O		
000001D5	_FTA24:	390	512	32768	0.00		0.00	
000001CE	VUE\$SYSTEM_4	337	512	32768	0.00		0.00	
000001CD	VUE\$SYSTEM_3	271	512	32768	0.00		0.00	
000001C5	DECW\$MWM	1290	5762	32768	0.00		0.00	
000001C2	DECW\$SESSION	490	6512	32768	0.00		0.00	
000001AB	DECW\$SERVER_0	4423	5581	32768	0.00		0.00	
00000091	DECW\$TE_0091	2768	3264	32768	0.02		0.00	
00000065	LATACP	395	680	2048	0.00		0.00	
0000004F	NETACP	249	500	2048	0.00		0.00	
0000004A	QUEUE_MANAGER	500	2048	32768	0.00		0.00	

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To open a Memory Summary window, do one of the following:

- In the Node Summary window, double-click on the Page Faults or Memory area. You can also click MB3 on the Page Faults or Memory area, and choose Display from the menu.
- In the View menu of the Node Summary window, choose Display Memory Summary.
- In the System Overview window, double-click on the Memory field for any node. You can also click MB3 on any field for any node, choose Display from the pop-up menu, and choose Memory Summary from the submenu.
- To display a memory summary of every node in a group from the System Overview window, click MB3 on the group line, choose Display from the menu, and choose Memory Summary from the submenu.
- In the Event Log window, click MB3 on an event related to memory usage, and choose Display from the menu.

You can open a window about a specific process in the Memory Summary window by double-clicking on the process name.

## Managing DECamds Data Windows

### 3.9 Memory Summary Window

Table 3–10 describes the Memory Summary window data fields.

**Table 3–10 Memory Summary Window Data Fields**

Field	Displays
PID	The process identifier, a 32-bit value that uniquely identifies a process.
Process Name	The process name.
Working Set Count <sup>1</sup>	The number of physical pages or pagelets of memory that the process is using. The bar graph represents the percentage of working set count used to the working set extent.
Working Set Size <sup>1</sup>	The number of pages or pagelets of memory the process is allowed to use. This value is periodically adjusted by the operating system based on analysis of page faults relative to CPU time used. When the value increases in large units, this indicates a process is receiving a lot of page faults and its memory allocation is increasing.
Working Set Extent <sup>1</sup>	The number of pages or pagelets of memory in the process's WSEXTENT quota as defined in the user authorization file (UAF). The number of pages or pagelets will not exceed the value of the system parameter WSMAX.
Page Fault Rate	The number of page faults per second for the process. The bar graph represents a relative number of page faults per second.
Page Fault I/O	The rate of read attempts necessary to satisfy page faults (also known as Page Read I/O or the Hard Fault Rate).

<sup>1</sup>Working Set Value = Total Physical Memory / Maximum Process Count

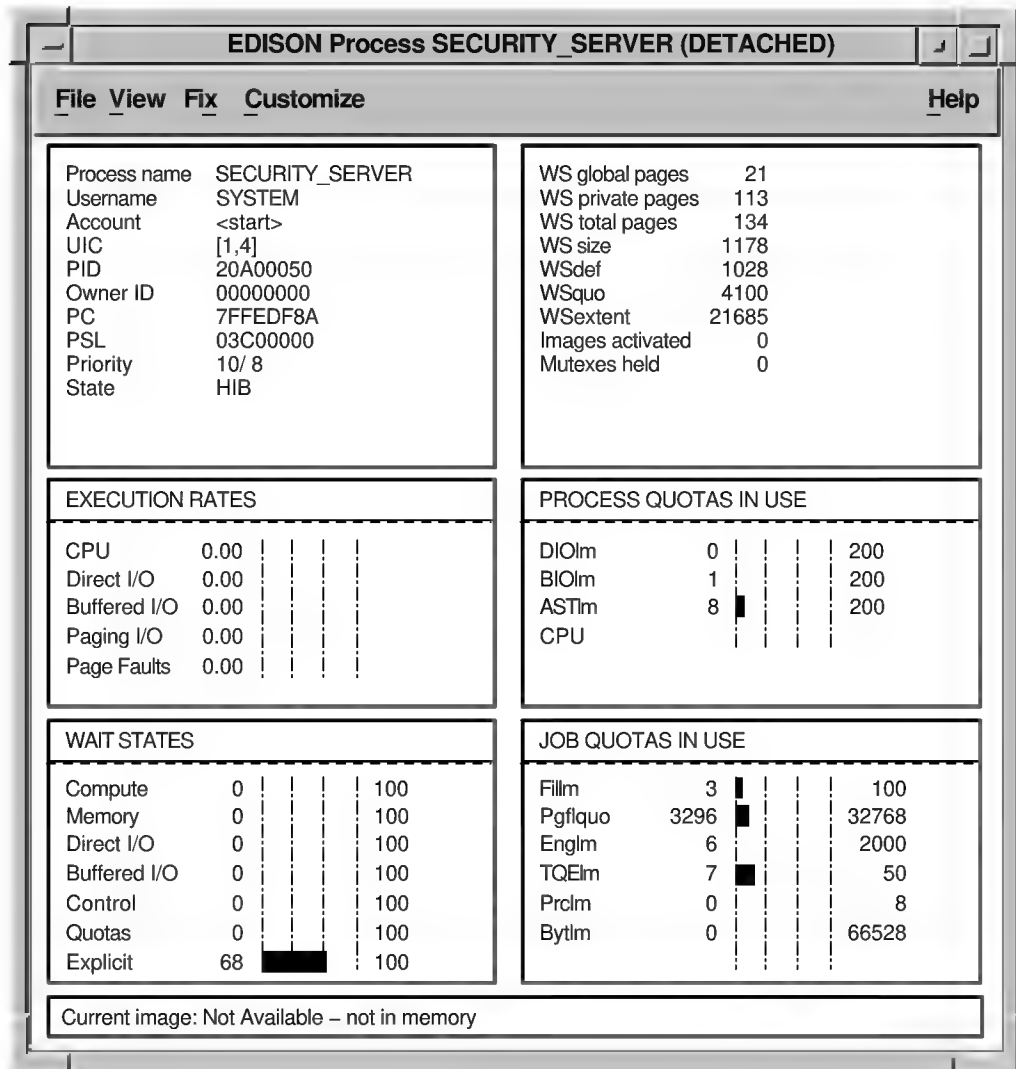
DECamds detects the following memory-related events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related. Process is replaced by the name of the process to which the event is related.

- LOWEXT, node process working set extent is too small
- LOWSQU, node process working set quota is too small
- PRPGFL, node process high page fault rate
- PRPIOR, node process paging I/O rate is high

### 3.10 Single Process Summary Window

The Single Process Summary window shown in Figure 3-11 displays summary data about a process, including Execution Rates, Process Quotas in Use, Wait States, and Job Quotas in Use.

Figure 3-11 Single Process Summary Window



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To open a Single Process Summary window, do one of the following:

- In any window that displays processes (CPU, CPU Modes, Memory, Process I/O, and Single Lock Summary), double-click on any field. You can also click MB3 on any field in a process line, and choose Display from the pop-up menu.
- You can also click on any field in a process line, and choose Display Process from the View menu.
- In the Event Log window, double-click on a process-related event. You can also click MB3 on a process-related event, choose Display from the menu, and choose Single Process in the dialog box.

## Managing DECamds Data Windows

### 3.10 Single Process Summary Window

Table 3–11 describes the Single Process Summary window data fields.

**Table 3–11 Single Process Summary Window Data Fields**

Field	Displays
Process name	The name of the process.
Username	The user name of the user owning the process.
Account	The string assigned to the user by the system manager.
UIC	The user identification code (UIC), a pair of numbers or character strings designating the group and user.
PID	The process identifier, a 32-bit value that uniquely identifies a process.
Owner ID	The PID of the process that created the process displayed in the window. If 0, then the process is a parent process.
PC	The program counter. On OpenVMS VAX systems, this is the address of the next instruction the CPU will execute. On OpenVMS Alpha systems, this value is displayed as 0, because the data is not readily available to the Data Provider node.
PSL	The processor status longword (PSL). On OpenVMS VAX systems, this indicates the current processor mode (user, kernel, and so on) and its interrupt level. On OpenVMS Alpha systems, this value is displayed as 0, because the data is not readily available to the Data Provider node.
Priority	The computable and base priority of the process. Priority is an integer between 0 and 31. Processes with higher priority get more CPU time.

(continued on next page)

## Managing DECamds Data Windows

### 3.10 Single Process Summary Window

**Table 3–11 (Cont.) Single Process Summary Window Data Fields**

Field	Displays
State	One of the following process states:
CEF	Common Event Flag, waiting for a Common Event Flag
COLPG	Collided Page Wait, involuntary wait state; likely indicates a memory shortage, waiting for hard page faults
COM	Computable; ready to execute
COMO	Computable Outswapped, COM, but swapped out
CUR	Current, currently executing in a CPU
FPW	Free Page Wait, involuntary wait state; likely indicates a memory shortage
LEF	Local Event Flag, waiting for a Local Event Flag
LEFO	Local Event Flag Outswapped; LEF, but outswapped
HIB	Hibernate, voluntary wait state requested by the process; it is inactive
HIBO	Hibernate Outswapped, hibernating but swapped out
MWAIT	Miscellaneous Resource Wait, involuntary wait state; possibly caused by a shortage of a systemwide resource such as no page or swap file capacity or synchronizations for single threaded code
PFW	Page Fault Wait, involuntary wait state; possibly indicates a memory shortage, waiting for hard page faults
RWAST	Resource Wait State, waiting for delivery of an asynchronous system trap (AST) that signals a resource availability; usually an I/O is outstanding or a process quota is exhausted
RWBRK	Resource Wait for BROADCAST to finish
RWCAP	Resource Wait for CPU Capability
RWCLU	Resource Wait for Cluster Transition
RWCSV	Resource Wait for Cluster Server Process
RWIMG	Resource Wait for Image Activation Lock
RWLCK	Resource Wait for Lock ID data base
RWMBX	Resource Wait on MailBox, either waiting for data in mailbox (to read) or waiting to place data (write) into a full mailbox (some other process has not read from it; mailbox is full so this process cannot write).
RWMPB	Resource Wait for Modified Page writer Busy
RWMPE	Resource Wait for Modified Page list Empty
RWNPG	Resource Wait for Non Paged Pool
RWPAG	Resource Wait for Paged Pool
RWPFF	Resource Wait for Page File Full
RWQUO	Resource Wait for Pooled Quota
RWSCS	Resource Wait for System Communication Services
RWSWP	Resource Wait for Swap File space
SUSP	Suspended, wait state process placed into suspension; it can be resumed at the request of an external process
SUSPO	Suspended Outswapped, suspended but swapped out

(continued on next page)

## Managing DECamds Data Windows

### 3.10 Single Process Summary Window

**Table 3–11 (Cont.) Single Process Summary Window Data Fields**

Field	Displays
WS global pages	The shared data or code between processes, listed in pages or pagelets.
WS private pages	The amount of accessible memory, listed in pages or pagelets.
WS total pages	The sum of global and private pages or pagelets.
WS size	The working set size, number of pages or pagelets of memory the process is allowed to use. This value is periodically adjusted by the operating system based on analysis of page faults relative to CPU time used. When it increases in large units, this indicates a process is taking a lot of page faults and its memory allocation is increasing.
WSdef	The working set default, the initial limit to the number of physical pages or pagelets of memory the process can use. This parameter is listed in the user authorization file (UAF); discrepancies between the UAF value and the displayed value are due to page/longword boundary rounding or other adjustments made by the operating system.
WSquo	The working set quota, the maximum amount of physical pages or pagelets of memory the process can lock into its working set. This parameter is listed in the UAF; discrepancies between the UAF value and the displayed value are due to page/longword boundary rounding or other adjustments made by the operating system.
WSextent	The working set extent, the maximum number of physical pages or pagelets of memory the system will allocate for the process. The system provides memory to a process beyond its quota only when it has an excess of free pages and can be recalled if necessary. This parameter is listed in the UAF; any discrepancies between the UAF value and the displayed value are due to page/longword boundary rounding or other adjustments made by the operating system.
Images activated	The number of times an image is activated.
Mutexes held	The number of mutual exclusions (mutexes) held. Persistent values other than zero (0) require analysis. A mutex is similar to a lock but is restricted to one CPU. When a process holds a mutex, its priority is temporarily incremented to 16.
Execution Rates	
CPU	The percent of CPU time used by this process. This is the ratio of CPU time to elapsed time. CPU rate is also displayed in the bar graph.
Direct I/O	The rate at which I/O transfers take place from the pages or pagelets containing the process buffer that the system locks in physical memory to the system devices.
Buffered I/O	The rate at which I/O transfers take place for the process buffer from an intermediate buffer from the system buffer pool.
Paging I/O	The rate of read attempts necessary to satisfy page faults. This is also known as Page Read I/O or the Hard Fault Rate.
Page Faults	The page faults per second for the process. The bar graph visually represents page faults per second.

(continued on next page)

## Managing DECamds Data Windows

### 3.10 Single Process Summary Window

**Table 3–11 (Cont.) Single Process Summary Window Data Fields**

Field	Displays
<b>Process Quotas in Use<sup>1</sup></b>	
DIOLM	Direct I/O Limit. A bar graph representing current count of DIOs used with respect to the limit that can be attained.
BIOLM	Buffered I/O Limit. A bar graph representing current count of BIOs used with respect to the limit that can be attained.
ASTLM	Asynchronous System Traps Limit. A bar graph representing current count of ASTs used with respect to the limit that can be attained.
CPU	CPU Time Limit. A bar graph representing current count of CPU time used with respect to the limit that can be attained. If the limit is 0, then this value is not used.
<b>Wait States<sup>2</sup></b>	
Compute	A relative value indicating that the process is waiting for CPU time. The included states are COM, COMO, RWCAP.
Memory	A relative value indicating that the process is waiting for a page fault that requires data to be read from disk; common during image activation. The included states are PFW, COLPG, FPG, RWPAG, RWNPG, RWMPE, RWMPB.
Direct I/O	A relative value indicating that the process is waiting for data to be read from or written to a disk. The included state is DIO.
Buffered I/O	A relative value indicating that the process is waiting for data to be read from or written to a slower device such as a terminal, line printer, or mailbox. The included state is BIO.
Control	A relative value indicating that the process is waiting for another process to release control of some resource. The included states are CEF, MWAIT, LEF, LEFO, RWASt, RWMBX, RWSCS, RWCLU, RWCSV, RWUNK, and LEF waiting for a ENQ.
Quotas	A relative value indicating that the process is waiting because the process has exceeded some quota. The included states are QUOTA and RWASt_QUOTA.
Explicit	A relative value indicating that the process is waiting because the process asked to wait, such as a hibernate system service. The included states are HIB, HIBO, SUSP, SUSPO, and LEF waiting for a TQE.
<b>Job Quotas in Use</b>	
FILLM	File Limit. A bar graph representing current number of open files with respect to the limit that can be attained.
PGFLQUO	Page File Quota. A bar graph representing current number of disk blocks in page file that the process can use with respect to the limit that can be attained.
ENQLM	Enqueue Limit. A bar graph representing current count of resources (lock blocks) queued with respect to the limit that can be attained.

<sup>1</sup>When you display the SWAPPER process, no values are listed in this section. The SWAPPER process does not have quotas defined in the same way other system and user processes do.

<sup>2</sup>The wait state specifies why a process cannot execute, based on application-specific calculations.

(continued on next page)

## Managing DECams Data Windows

### 3.10 Single Process Summary Window

**Table 3–11 (Cont.) Single Process Summary Window Data Fields**

Field	Displays
<b>Job Quotas in Use</b>	
TQELM	Timer Queue Entry Limit. A bar graph representing current count of timer requests with respect to the limit that can be attained.
PRCLM	Process Limit. A bar graph representing current count of subprocesses created with respect to the limit that can be attained.
BYTLM	Buffered I/O Byte Limit. A bar graph representing current count of bytes used for buffered I/O transfers with respect to the limit that can be attained.
Image Name	The name of the currently executing image, if available. If this field does not appear, then the data is not resident in memory.

DECams displays them in the Event Log window. Node is replaced by the name of the node to which the event is related. Process is replaced by the name of the process to which the event is related.

LOASTQ, node process has used most of its ASTLM process quota  
 LOBIOQ, node process has used most of its BIOLM process quota  
 LOBYTQ, node process has used most of its BYTLM job quota  
 LODIOQ, node process has used most of its DIOLM process quota  
 LOENQU, node process has used most of its ENQLM job quota  
 LOFILQ, node process has used most of its FILLM job quota  
 LOPGFQ, node process has used most of its PGFLQUOTA job quota  
 LOPRCQ, node process has used most of its PRCLM process quota  
 LOTQEQ, node process has used most of its TQELM job quota  
 LOWEXT, node process working set extent is too small  
 LOWSQU, node process working set quota is too small  
 PRBIOR, node process buffered I/O rate is high  
 PRBIOU, node process waiting for buffered I/O  
 PRCCOM, node process waiting in COM or COMO  
 PRCCUR, node process has high CPU rate  
 PRCMUT, node process waiting for a mutex  
 PRCPUL, node process has used most of its CPUTIME process quota  
 PRCPWT, node process waiting in COLPG, PFW, or FPG  
 PRCQUO, node process waiting for a quota  
 PRCRWA, node process waiting in RWAST  
 PRCRWC, node process waiting in RWCAP  
 PRCRWM, node process waiting in RWMBX  
 PRCRWP, node process waiting in RWPAG, PWNPG, RWMPE, or RWMPB  
 PRCRWS, node process waiting in RWSCS, RWCLU, or RWCSV  
 PRCUNK, node process waiting for a system resource  
 PRDIOR, node process direct I/O rate is high  
 PRDIOU, node process waiting for direct I/O  
 PRLCKW, node process waiting for a lock  
 PRPGFL, node process high page fault rate  
 PRPIOR, node process paging I/O rate is high



### 3.11 Lock Contention Summary Window

The Lock Contention Summary window shown in Figure 3-12 determines which resources are under contention. It displays all the OpenVMS Lock Manager resources that have potential lock contention situations. The Lock Contention Summary window is available only for groups; attempting to open a Lock Contention Summary for a node opens the node's group window.

Figure 3-12 Lock Contention Summary Window

Resource Name	Master Node	Parent Resource	Duration	Status
DECW\$SERVER_2680009D_0066_0	LCKPAG		0 00:09:10	VALID
DECW\$SERVER_268000A7_0069_0	LCKPAG		0 00:09:10	VALID
DECW\$CLIENT_268000A6_0071_0	LCKPAG		0 00:09:10	VALID
DECW\$CLEINT_268000A7_0069_0	LCKPAG		0 00:09:10	VALID
DECW\$CLIENT_2680009B_003A_0	LCKPAG		0 00:09:10	VALID
DECW\$CLIENT_2680009E_0067_0	LCKPAG		0 00:09:10	VALID
DECW\$CLIENT_2680009B_003C_0	LCKPAG		0 00:09:10	VALID

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Locks are written to AMDS\$LOCK\_LOG.LOG; see Section B.3 for more information. To interpret the information displayed in the Lock Contention Summary window, you should have an understanding of OpenVMS lock management services. For more information, see the OpenVMS System Services Reference Manual.

#### Note

Lock contention data is accurate only if every node in an OpenVMS Cluster environment is in the same group. Multiple clusters can share a group, but clusters cannot be divided into different groups without losing accuracy.

You can open a Lock Contention Summary window from the Event Log or System Overview windows, as follows:

- In the Event Log window, click MB3 on any lock contention-related event and choose Display from the menu.
- In the System Overview window:
  1. Click MB3 on any node or group line, and choose Display from the menu.
  2. Choose Lock Contention Summary from the submenu.

## Managing DECamds Data Windows

### 3.11 Lock Contention Summary Window

Table 3–12 describes the Lock Contention Summary window data fields.

**Table 3–12 Lock Contention Summary Window Data Fields**

Field	Displays
Resource Name	The resource name associated with the \$ENQ system service call.
Master Node	The node on which the resource is mastered.
Parent Resource	The name of the parent resource. If no name is displayed, the resource listed is the parent resource.
Duration	The amount of time elapsed since DECamds first detected the contention situation.
Status	The status of the lock. See the \$ENQ(W) description in the OpenVMS System Services Reference Manual.

You can open a Single Lock Summary window from the Lock Contention Summary window. See Section 3.12 for more information.

Figure 3–13 shows how to determine which filters can or cannot be displayed. To filter specific locks from the display, choose Filter Data... from the Customize menu on the Lock Contention Summary window. A filter dialog box appears with a list of locks currently being filtered from the display.

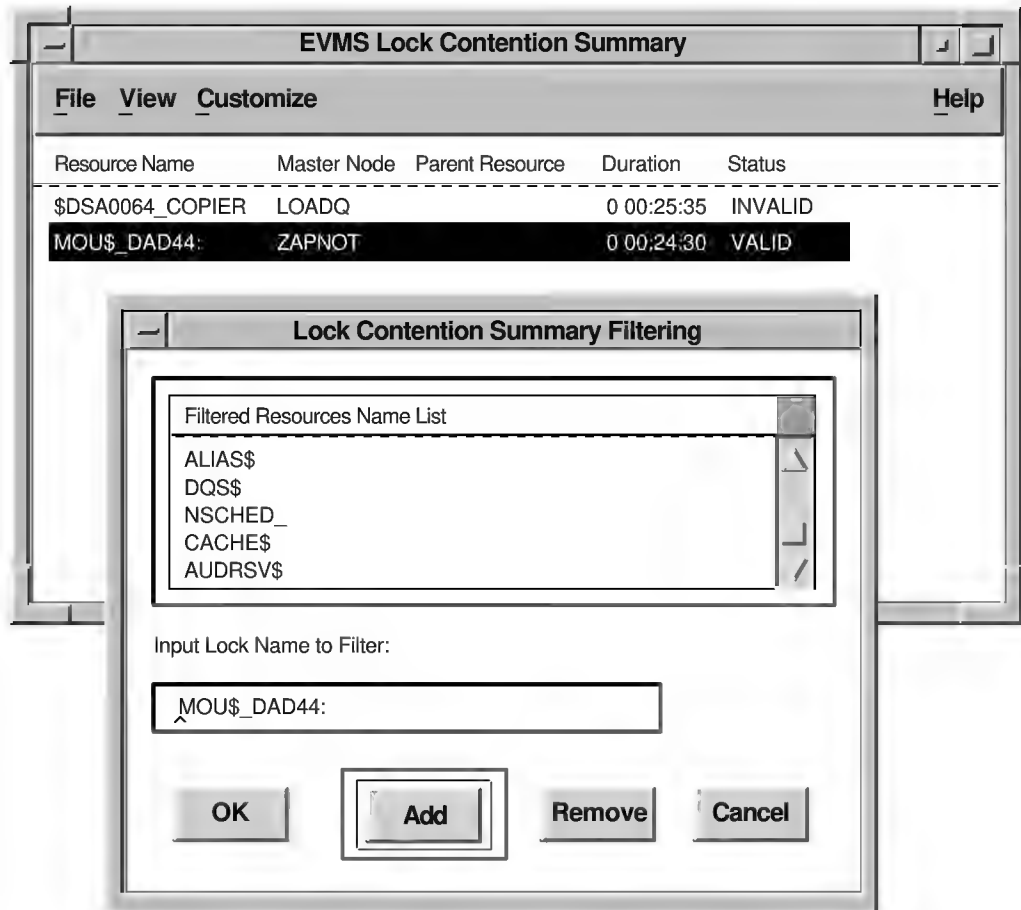
To add a filter, use either of the following methods:

- Type the name of a filter in the Input Lock Name to Filter field and click on the Add button. You can use the asterisk (\*) wildcard character to specify a range of filters. For example, \$DSA\*\$WAITER will filter all locks beginning with \$DSA and ending with \$WAITER and anything in between.
- Click on a lock in the Lock Contention Summary window. The name of the lock will appear in the Input Lock Name to Filter field (as shown in Figure 3–13). You must click on the Add button to add the filter.

## Managing DECamds Data Windows

### 3.11 Lock Contention Summary Window

Figure 3–13 Filtering Lock Events



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You can remove a lock from the filter list by selecting a lock and clicking on the Remove button. Any lock contentions affected by the removed filter will be displayed.

DECamds detects the following lock contention-related events and displays them in the Event Log window. Italicized words are replaced with actual values.

- LCKCNT, node possible contention for resource resource
- LRGHSH, node lock hash table too large n entries
- RESDNS, node resource hash table dense percentage full n resources, hash table size n
- RESPRS, node resource hash table sparse, only percentage full n resources, table size n

## Managing DECamsd Data Windows

### 3.12 Single Lock Summary Window

### 3.12 Single Lock Summary Window

The Single Lock Summary window shown in Figure 3-14 displays data about a blocking lock and all locks in the granted, conversion, and waiting queues. You can use it to display detailed information about a lock contention situation. The lock name is specified in the title bar. All locks are written to AMDS\$LOCK\_LOG.LOG; see Section B.3 for more information.

Figure 3-14 Single Lock Summary Window

**LCKPAG Single Lock Summary for DECW\$SERVER\_268000A7\_D069\_0**

**File View Fix Customize Help**

**Granted Lock**

Node: LCKPAG	Process Name: DECW\$SERVER_0
LKID: 050007F3	Lock Type: Local Copy
Resource Name: DECW\$SERVER_268000A7_0069_0	
Parent Resource:	

**Granted Queue**

Node	Process Name	LKID	GR Mode	Duration	Flags
LCKPAG	DECW\$SERVER_0	050007F3	EX	0 00:00:26	NOQUEUE SYNCSTS SYSTEM NODL CKW

**Conversion Queue**

Node	Process Name	LKID	GR Mode	Duration	RQ Mode	Flags
------	--------------	------	---------	----------	---------	-------

**Waiting Queue**

Node	Process Name	LKID	RQ Mode	Duration	Flags
LCKPAG	DECW\$TE_00A7	010007F5	EX	0 00:00:26	SYSTEM NODL CKW NODL CKBLK

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In a Single Lock Summary window, if DECamsd cannot determine the node name for the group, it uses the cluster system ID (CSID) value, which the OpenVMS Cluster software uses to uniquely identify cluster members.

## Managing DECamds Data Windows

### 3.12 Single Lock Summary Window

To open a Single Lock Summary window, do one of the following:

- In the Lock Contention Summary window, double-click on any field. You can also click MB3 on any field, and choose Display Lock from the menu.
- In the View menu of the Lock Contention Summary window, choose Display Lock.
- In the Event Log window, click MB3 on any lock blocking-related or lock waiting-related event, and choose Display from the menu.

Table 3–13 describes the Single Lock Summary window data fields.

**Table 3–13 Single Lock Summary Window Data Fields**

Field	Displays
<b>Granted Lock</b>	
Node	The node name on which the lock is granted.
LKID	The lock ID value (which is useful with SDA).
Process Name	The name of the process owning the blocking lock.
Lock Type	One of the following: Local Copy, Process Copy, or Master Copy.
Resource Name	The name of the resource.
Parent Resource	The name of the parent resource (if any).
<b>Granted, Conversion, and Waiting Queue</b>	
Node	The node on which the lock block resides.
Process Name	The process name of the process owning the lock.
LKID	The lock ID value (which is useful with SDA).
GR Mode	One of the following modes at which the lock is granted: EX, CW, CR, PW, PR, NL.
RQ Mode	One of the following modes at which the lock is requested: EX, CW, CR, PW, PR, NL.
Duration	The length of time the lock has been in the current queue (since the console application found the lock).
Flags	The flags specified with the \$ENQ(W) request.

You can open a window about a specific process in the Single Lock Summary window by double-clicking on the process name.

#### Note

Processes that are labeled unknown are associated with system locks. They cannot be opened.

DECamds detects the following single lock-related events and displays them in the Event Log window. Node is replaced by the name of the node to which the event is related. Process is replaced by the name of the process to which the event is related.

## Managing DECams Data Windows

### 3.12 Single Lock Summary Window

LCKBLK, node process blocking resource resource

LCKWAT, node process waiting for resource resource granted to process on  
node node

### 3.13 Cluster Transition/Overview Summary Window

The Cluster Transition/Overview Summary window shown in Figure 3-15 displays information about each node in an OpenVMS Cluster. This window is very similar to the System Overview window; however, the Cluster Transition window lists only one cluster for each set of nodes in a cluster, while the System Overview window lists all the nodes and the user-defined groups the nodes are in.

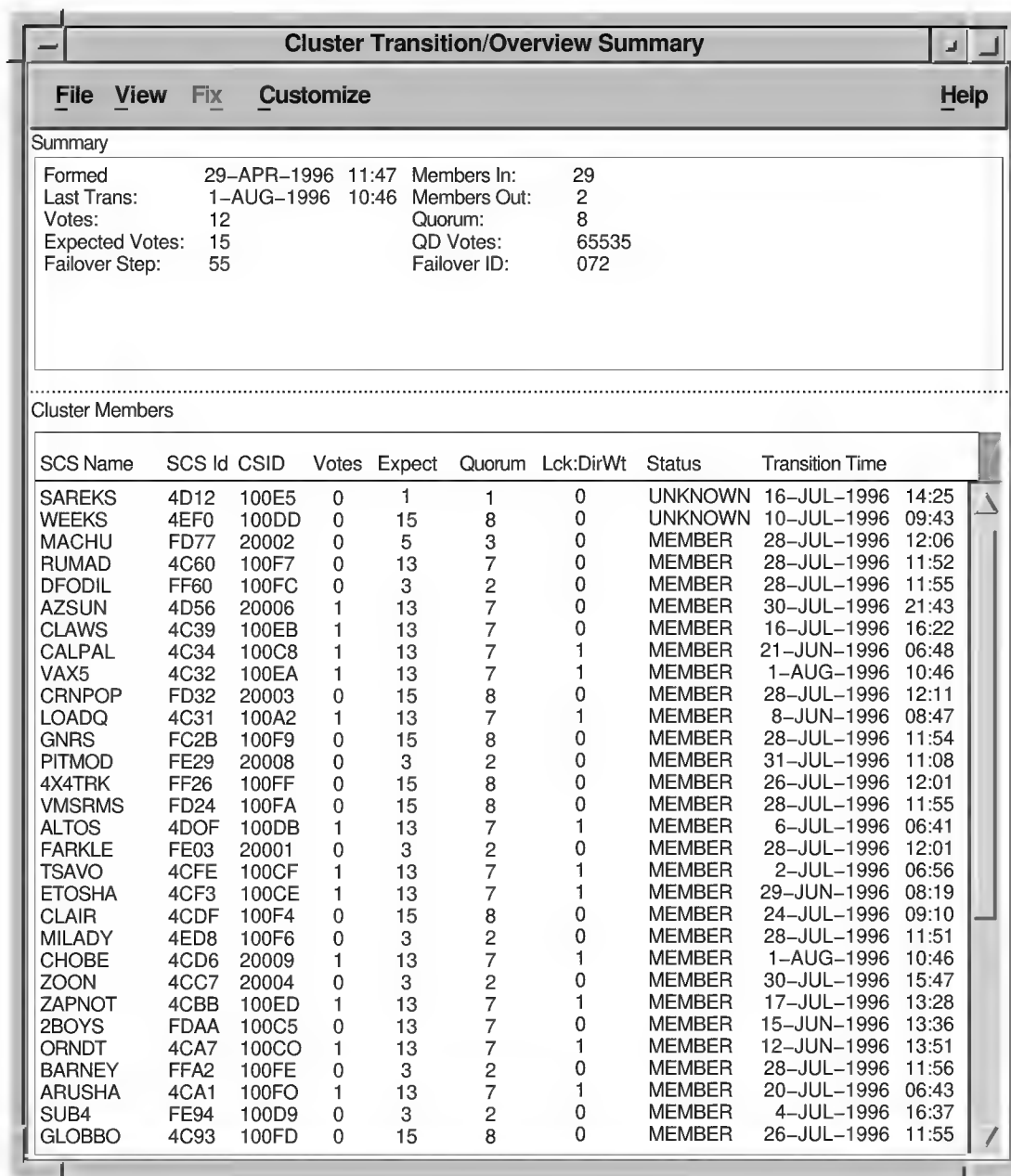
The window displays summary information as well as information about individual nodes: System Communication Services (SCS) name, SCS ID, Cluster System ID, Votes, Lock Directory Weight value, cluster status, and last transition time.

The data items shown in the window correspond to data that the Show Cluster utility displays for the SYSTEM and MEMBERS classes. A status field display of "unknown" usually indicates that DECams is not communicating with the node.

## Managing DECamds Data Windows

### 3.13 Cluster Transition/Overview Summary Window

**Figure 3–15 Cluster Transition/Overview Summary Window**



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To open the Cluster Transition/Overview Summary window, do either of the following:

- In the System Overview window, click MB3 on a node line. Choose Display from the menu displayed and Cluster Transition Summary from the submenu. The system displays the Cluster Transition/Overview Summary window.
- In the Event Log window, Click MB3 on a cluster-related event. Choose Display from the menu displayed and Cluster Transition Summary from the list displayed.

## Managing DECamds Data Windows

### 3.13 Cluster Transition/Overview Summary Window

**Note:** The Cluster Transition Summary menu option is not available for nodes that are not in the cluster; it is not available from lines that display groups.

#### 3.13.1 Data Displayed

The Cluster Transition/Overview window has two panel displays:

- The Summary (top) panel displays cluster summary information.
- The Cluster Members (bottom) panel lists each node in the cluster.

Table 3-14 describes the Summary panel data fields.

**Table 3-14 Data Items in the Summary Panel of the Cluster Transition/Overview Summary Window**

Data Item	Description
Formed	Date and time the cluster was formed.
Last Trans	Date and time of the most recent cluster state transition.
Votes	Total number of quorum votes being contributed by all cluster members and quorum disk.
Expected Votes	Number of votes expected to be contributed by all members of the cluster as determined by the connection manager. This value is based on the maximum of the EXPECTED_VOTES system parameter and the maximized value of the VOTES system parameter.
Failover Step	Current failover step index; shows which step in the sequence of failover steps the failover is currently executing.
Members In	Number of members of the cluster DECamds has a connection to.
Members Out	Number of members of the cluster DECamds either has no connection to or has lost connection to.
Quorum	Number of votes required to keep cluster above quorum.
QD Votes	Number of votes given to Quorum Disk. A value of 65535 means there is no Quorum Disk.
Failover ID	Failover Instance Identification: unique ID of a failover sequence; indicates to system managers whether a failover has occurred since the last time they checked.

Table 3-15 describes the Cluster Members panel data fields.

**Table 3-15 Data Items in the Cluster Members Panel of the Cluster Transition/Overview Summary Window**

Data Item	Description
SCS Name	System Communication Services name for the node (system parameter SCSNODE)
SCS id	System Communication Services identification for the node (system parameter SCSYSTEMID)
CSID	Cluster System Identification
Votes	Number of votes the member contributes
Expect	Expected votes to be contributed as set by the EXPECTED_VOTES system parameter

(continued on next page)



## Managing DECamds Data Windows

### 3.13 Cluster Transition/Overview Summary Window

**Table 3–15 (Cont.) Data Items in the Cluster Members Panel of the Cluster Transition/Overview Summary Window**

Data Item	Description
Quorum	Recommended quorum value derived from the expected votes
Lck:DirWt	Lock Manager distributed directory weight as determined by the LCKDIRWT system parameter
Status	Current cluster member status: MEMBER, UNKNOWN, or BRK_NON (break nonmember)
Transition Time	Time cluster member had last transition

#### 3.13.2 Notes About the Display

Following are notes about the display of data in the window:

- No highlighting conventions are used in the window; all data items are displayed in normal mode.
- You cannot filter out any data.
- The data items in the window are sorted on an "as-found" basis. You cannot change the sort criteria.
- When you click on an item, DECamds temporarily stops updating the window for 15 seconds or until you choose an item from a menu.
- DECamds signals the LOVOTE event when the difference between the cluster's quorum and votes values is less than the threshold for the event:

```
LOVOTE, 'node' VOTES count is close to or below QUORUM
```

The default threshold for LOVOTE is 1.

- You can change collection intervals.

#### 3.14 System Communications Architecture Summary Window

The System Communications Architecture Summary (SCA Summary) window shown in Figure 3–16 displays information about a selected node's virtual circuits and connections to other nodes in a cluster. (The display represents the view one node has of other nodes in the cluster.) More than one type of virtual circuit indicates that more than one path to the remote node exists.

## Managing DECams Data Windows

### 3.14 System Communications Architecture Summary Window

Figure 3–16 SCA Summary Window

DFODIL System Communication Architecture Summary												
File View Fix Customize			Help									
NodeName	VC (Type)	State	Messages		KB Mapped	Block Data (KB)		Block Transfer		Datagrams		Credit Wait CDT
Local SysApp	Remote SysApp		Sent	Rcvd		Sent	Rcvd	Sent	Reqd	Sent	Rcvd	
***Use MB3 to switch between raw or rate display**												
MACHU	PEAO: (LAN)	OPEN	0.00	0.00	24	0	15	0	50	0	0	0
RUNAD	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	26	0	0	0
DFODIL	PEAO: (LAN)	OPEN	0.00	0.00	0	0	0	0	0	0	0	0
AZSUN	PEAO: (LAN)	OPEN	0.04	0.04	16	0	7	0	26	0	0	0
CLAWS	PEAO: (LAN)	OPEN	0.04	0.04	65	15	22	14	39	0	0	341
CALPAL	PEAO: (LAN)	OPEN	0.00	0.00	916	3	148	12	561	0	0	39
VAX5	PEAO: (LAN)	OPEN	0.01	0.00	6416	31	432	22	2772	0	0	0
CRNPOP	PEAO: (LAN)	OPEN	0.00	0.00	17	0	7	0	26	0	0	110
LOADQ	PEAO: (LAN)	OPEN	0.04	0.04	16059	15	116	35	447	0	0	0
GNRS	PEAO: (LAN)	OPEN	0.00	0.00	15	0	7	0	25	0	0	0
PITMOD	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0
4X4TRK	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0
VMSRMS	PEAO: (LAN)	OPEN	0.00	0.00	26	0	8	0	29	0	0	0
ALTOS	PEAO: (LAN)	OPEN	0.01	0.00	258	18	226	21	888	0	0	0
FARKLE	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0
TSavo	PEAO: (LAN)	OPEN	0.00	0.00	168	4	156	12	610	0	0	0
ETOSHA	PEAO: (LAN)	OPEN	0.04	0.04	148	8	135	17	505	0	0	0
CLAIR	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0
MILADY	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0
CHOBE	PEAO: (LAN)	OPEN	0.00	0.00	46	0	38	4	154	0	0	0
ZOON	PEAO: (LAN)	OPEN	0.04	0.04	16	0	7	0	25	0	0	0
ZAPNOT	PEAO: (LAN)	OPEN	0.00	0.00	3025	4	171	14	595	0	0	256
2BOYS	PEAO: (LAN)	OPEN	0.04	0.04	47	0	7	0	25	0	0	0
ORNOT	PEAO: (LAN)	OPEN	0.01	0.00	32964	2	268	6	927	0	0	358
BARNEY	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	1
ARUSHA	PEAO: (LAN)	OPEN	0.04	0.04	224	13	191	29	698	0	0	0
SUB4	PEAO: (LAN)	OPEN	0.00	0.00	16	0	7	0	25	0	0	0

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Each line in the window shows either a summary of all system applications (SysApps) using the virtual circuit communication or the communication on the connection between a local and a remote SysApp. The data displayed in the window is similar to the information that the Show Cluster utility displays for the CIRCUITS, CONNECTIONS, and COUNTERS classes. Unlike Show Cluster, however, this display shows only SCA connections to other OpenVMS nodes; it does not show SCA connections to the Disk Storage Architecture (DSA) or to devices such as FDDI or DSSI disk controllers.

By clicking MB3 on a node name and choosing View SysApps from the pop-up menu, you can display the system applications that are using virtual circuits. This option expands the list below a virtual circuit to show all the system applications that contribute to that virtual circuit. (The SysApp lines are dimmed and right-justified.)

To hide the display of system applications, click MB3 and choose Hide SysApps from the pop-up menu.

To display a menu that allows you to toggle between Raw and Rate data, click MB3 on the data to the right of the State field. (For messages, the default is the display of rate data; raw data is the default for all other types of data.)

To open an SCA Summary window, follow these steps:

1. In the Cluster Transition/Overview Summary window, click MB3 on an SCS name.  
The system displays a pop-up menu.
2. Choose Display SCA Summary.

## Managing DECamds Data Windows

### 3.14 System Communications Architecture Summary Window

The system displays the System Communication Architecture (SCA) Summary window.

Table 3–16 describes the SCA Summary window data fields.

**Table 3–16 Data Items in the SCA Summary Window**

Data Item	Description
NodeName	SCS name of the remotely connected node.
VC(Type)	The virtual circuit being used and its type.
State	The state of the virtual circuit connection.
Messages	Relatively small data packets sent and received between nodes for control information.
Block Transfer	Fields listing the count of the number of block data transfers and requests initiated.
KB Mapped	Field listing the number of kilobytes mapped for block data transfer. Note: This field is available in Raw data format only.
Block Data (KB)	Fields listing in kilobytes the data transferred via block data transfer.
Datagrams	Number of unacknowledged messages sent between virtual circuits.
Credit Wait	Number of times the connection had to wait for a send credit.
CDT Wait	Number of times the connection had to wait for a buffer descriptor.
Local SysApp	Name of the local system application using the virtual circuit.
Remote SysApp	Name of the remote system application being communicated to.

#### 3.14.1 Notes About the Display

Following are notes about the display of data in the window:

- The window does not follow highlighting conventions: virtual circuit lines are displayed normally and are left-aligned; SysApp lines are dimmed and are indented by a column.
- You cannot filter out any data.
- The data items in the window are sorted on an "as-found" basis. You cannot change sort criteria at this time.
- DECamds signals the LOSTVC event when a virtual circuit between two nodes has been lost. This loss might be due either to a cluster node crashing or to cluster problems that caused the virtual circuit to close.

LOSTVC, <node> lost virtual circuit (<string>) to node <node>

- You can change collection intervals.

## Managing DECamds Data Windows

### 3.15 NISCA Summary Window

### 3.15 NISCA Summary Window

The Network Interconnect System Communication Architecture (NISCA) is the transport protocol responsible for carrying messages such as disk I/Os and lock messages across Ethernet and FDDI LANs to other nodes in the cluster. More detailed information about the protocol is in the OpenVMS Cluster Systems manual.

The NISCA Summary window shown in Figure 3-17 displays detailed information about the LAN (Ethernet or FDDI) connection between two nodes. DECamds displays one window per virtual circuit provided the virtual circuit is running over a PEA0: device.

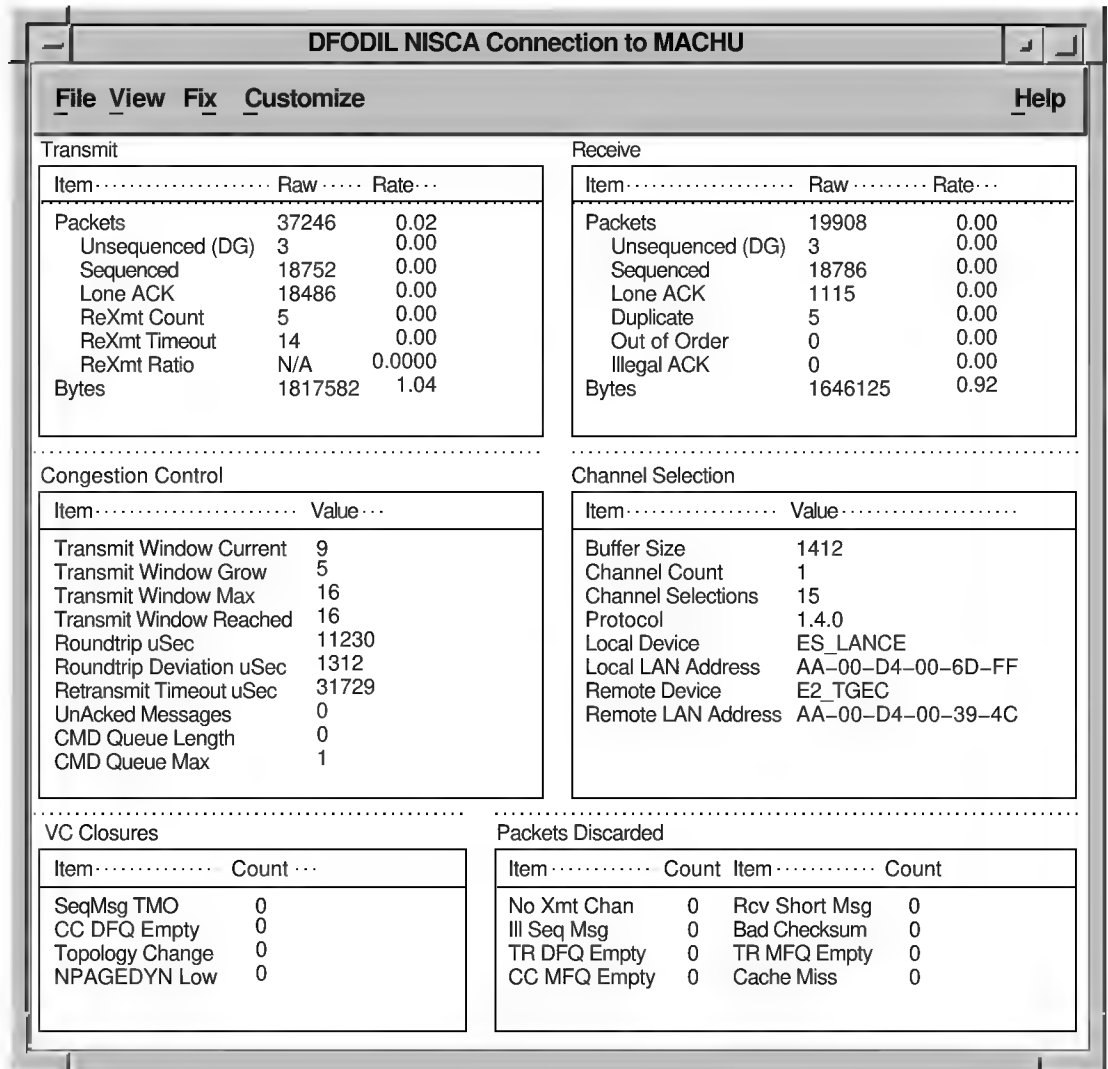
The purpose of this window is to view statistics in real time and to troubleshoot problems found in the NISCA protocol. The window is intended primarily as an aid to diagnosing LAN-related problems. The OpenVMS Cluster Systems manual describes the parameters shown in this window and tells how to use them to diagnose LAN-related cluster problems.

The window provides the same information as the OpenVMS System Dump Analyzer (SDA) command `SHOW PORTS/VC=VC_nodex`. (VC refers to virtual circuit; nodex is a node in the cluster. The system defines VC-nodex after a `SHOW PORTS` command is issued from SDA.)

## Managing DECamds Data Windows

### 3.15 NISCA Summary Window

Figure 3–17 NISCA Summary Window



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To open an NISCA Summary window, do one of the following:

- In the SCA Summary window, click MB3 on a row with the PEA0: Virtual Circuit. Choose View SysApps from the popup menu, click MB3 on a SysApps node, and Choose Display NISCA. The system displays the NISCA Summary window.

**Note:** If the Display NISCA option is dimmed, the NISCA protocol is not running for that system application.

- Double-click MB1 on a row with a PEA0: to display an expanded list below the node name.
- Double-click MB1 on a SysApps node to display the NISCA Summary window.

## Managing DECamds Data Windows

### 3.15 NISCA Summary Window

#### 3.15.1 Data Displayed

Panels in the NISCA Summary window contain the data described in the following tables.

Table 3–17 lists data items displayed in the Transmit Panel, which contains data packet transmission information.

**Table 3–17 Data Items in the Transmit Panel**

Data Item	Description
Packets	Number of packets transmitted through the virtual circuit to the remote node, including both sequenced and unsequenced (channel control) messages, and lone acknowledgments.
Unsequenced (DG)	Count and rate of the number of unsequenced datagram packages transmitted.
Sequenced	Count and rate of the number of sequenced packages transmitted. Sequenced messages are used for application data.
Lone ACK	Count and rate of the number of lone acknowledgments.
ReXmt Count	Number of packets retransmitted. Retransmission occurs when the local node does not receive an acknowledgment for a transmitted packet within a predetermined timeout interval.
ReXmt Timeout	Number of retransmission timeouts that have occurred.
ReXmt Ratio	Ratio of ReXmt Count current and past to the current and past number of sequenced messages sent.
Bytes	Count and rate of the number of bytes transmitted through the virtual circuit.

Table 3–18 describes data items displayed in the Receive Panel, which contains data packet reception information.

**Table 3–18 Data Items in the Receive Panel**

Data Item	Description
Packets	Number of packets transmitted through the virtual circuit to the remote node, including both sequenced and unsequenced (channel control) messages, and lone acknowledgments.
Unsequenced (DG)	Count and rate of the number of unsequenced packages received.
Sequenced	Count and rate of the number of sequenced packages received. Sequenced messages are used for application data.
Lone ACK	Count and rate of the number of lone acknowledgments.
Duplicate	Number of redundant packets received by this system.
Out of Order	Number of packets received out of order by this system.
Illegal Ack	Number of illegal acknowledgments received.
Bytes	Count and rate of the number of bytes received through the virtual circuit.

Table 3–19 describes data items displayed in the Congestion Control Panel, which contains transmit congestion control information.

## Managing DECamds Data Windows

### 3.15 NISCA Summary Window

The values in the panel list the number of messages that can be sent to the remote node before receiving an acknowledgment and the retransmission timeout.

**Table 3–19 Data Items in the Congestion Control Panel**

Data Item	Description
Transmit Window Current	Current value of the pipe quota (transmit window). After a timeout, the pipe quota is reset to 1 to decrease congestion and is allowed to increase quickly as acknowledgments are received.
Transmit Window Grow	The slow growth threshold: size at which the rate of increase is slowed to avoid congestion on the network again.
Transmit Window Max	Maximum value of pipe quota currently allowed for the virtual circuit based on channel limitations.
Transmit Window Reached	Number of times the entire transmit window was full. If this number is small as compared with the number of sequenced messages transmitted, the local node is not sending large bursts of data to the remote node.
Roundtrip uSec	Average roundtrip time for a packet to be sent and acknowledged. The value is displayed in microseconds.
Roundtrip Deviation uSec	Average deviation of the roundtrip time. The value is displayed in microseconds.
Retransmit Timeout uSec	Value used to determine packet retransmission timeout. If a packet does not receive either an acknowledging or a responding packet, the packet is assumed to be lost and will be resent.
UnAcked Messages	Number of unacknowledged messages.
CMD Queue Length	Current length of all command queues.
CMD Queue Max	Maximum number of commands in queues so far.

Table 3–20 describes data items displayed in the Channel Selection Panel, which contains channel selection information.

**Table 3–20 Data Items in the Channel Selection Panel**

Data Item	Description
Buffer Size	Maximum PPC data buffer size for this virtual circuit.
Channel Count	Number of channels connected to this virtual circuit.
Channel Selections	Number of channel selections performed.
Protocol	NISCA Protocol version.
Local Device	Name of the local device that the channel uses to send and receive packets.
Local LAN Address	Address of the local LAN device that performs sends and receives.
Remote Device	Name of the remote device that the channel uses to send and receive packets.
Remote LAN Address	Address of the remote LAN device performing the sends and receives.

Table 3–21 describes data items displayed in the VC Closures panel, which contains information about the number of times a virtual circuit has closed for a particular reason.

## Managing DECamds Data Windows

### 3.15 NISCA Summary Window

**Table 3–21 Data Items in the VC Closures Panel**

Data Item	Description
SeqMsg TMO	Number of sequence transmit timeouts.
CC DFQ Empty	Number of times the channel control DFQ was empty.
Topology Change	Number of times PEDRIVER performed a failover from FDDI to Ethernet, necessitating the closing and reopening of the virtual circuit.
NPAGEDYN Low	Number of times the virtual circuit was lost because of a pool allocation failure on the local node.

Table 3–22 lists data items displayed in the Packets Discarded Panel, which contains information about the number of times packets were discarded for a particular reason.

**Table 3–22 Data Items in the Packets Discarded Panel**

Data Item	Description
No Xmt Chan	Number of times there was no transmit channel.
Ill Seq Msg	Number of times an illegal sequenced message was received.
TR DFQ Empty	Number of times the Transmit DFQ was empty.
CC MFQ Empty	Number of times the Control Channel MFQ was empty.
Rcv Short Msg	Number of times a short transport message was received.
Bad Checksum	Number of times there was a checksum failure.
TR MFQ Empty	Number of times the Transmit MFQ was empty.
Cache Miss	Number of messages that could not be placed in the cache.

#### 3.15.2 Notes About the Display

Following are notes about the display of data in the window:

- No highlighting conventions are used in the NISCA Summary window.
- You cannot sort or filter the data displayed in this window.
- You can change collection intervals.



## Performing Fixes

You can perform **fixes** to resolve resource availability problems and improve system availability.

This chapter covers the following topics:

- Understanding fixes
- Performing fixes
- Typical fix examples

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### Caution

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Performing certain actions to fix a problem can have serious repercussions on a system, including possibly causing a system failure. Therefore, only experienced system managers should perform fixes.

---

### 4.1 Understanding Fixes

When DECamds detects a resource availability problem, it analyzes the problem and proposes one or more fixes to improve the situation. Most fixes correspond to an OpenVMS system service call.

The following fixes are available from DECamds:

Fix Category	Possible Fixes	System Service Call
Memory usage fixes	Adjust working set Purge working set	\$ADJ WSL \$PURGWS
Process fixes	Delete a process Exit an image	\$DELPRC \$FORCEX
Adjust Process Quota Limit fix	Change limits for AST, BIO, DIO, ENQ, FIL, PRC, and TQE process quota limits	None
Process state fixes	Resume a process Suspend a process	\$RESUME \$SUSPND
Process priority fixes	Lower or raise a process priority	\$SETPRI
Quorum fix	Adjust duster quorum	None
System fix	Crash node	None

## Performing Fixes

### 4.1 Understanding Fixes

Before you perform a fix, you should understand the following information:

- Fixes are optional.
- You must have write access to perform a fix. (See Section 1.3 for more information about DECams security.)
- You cannot undo many fixes. (After using the crash node fix, for example, the node must be rebooted.)
- The exit image, delete process, and suspend process fixes should not be applied to system processes. Doing so can require rebooting the node.
- Whenever you exit an image, you cannot return to that image.
- Processes that have exceeded their job or process quota cannot be deleted.
- DECams ignores fixes applied to the SWAPPER process.

### 4.2 Performing Fixes

Standard OpenVMS privileges restrict write access of users. When you run the Data Analyzer, you must have the CMKRNL privilege to send a write (fix) instruction to a node with a problem.

To initiate a fix, perform one of the following actions:

- From any of the data windows, double-click on a process, and then choose an action from the Fix menu.
- Click MB3 on an event, and choose Fix from the menu.

DECams displays a dialog box listing the fixes you can perform for the selected event. The recommended choice is highlighted. When you click on OK or Apply, DECams performs one of the following actions:

- If the event you selected is not specific to a certain process, DECams automatically performs the fix. Some fixes are performed automatically when "(automatic)" is displayed next to the selection.
- If the event is specific to a process, DECams displays another dialog box in which you can specify the fix parameters. For example, for the Adjust Working Set Size fix, you specify a new working set size for the process.

DECams performs the highlighted fix as long as the event still exists. If the event you are fixing has changed, the dialog box disappears when you click on OK, Apply, or Cancel, and the fix is not performed.

Table 4-1 summarizes all fixes alphabetically and specifies the windows from which they are available.

**Table 4–1 Summary of DECamsd Fixes**

Problem to be Solved	Fix	Available From	Effects
Process quota has reached its limit and has entered RWAIT state	Adjust Process Quota Limit	Single Process Summary Event Log	Process receives greater limit.
Cluster hung	Adjust Quorum	Node Summary Cluster Transition/Overview Summary	Quorum for duster is adjusted.
Working set too high or low	Adjust Working Set	Memory Summary Single Process Summary Event Log	Removes unused pages from working set; page faulting might occur.
Runaway process	Change Process Priority	CPU Summary Single Process Summary Event Log	Priority stays at selected setting.
Node resource hanging cluster	Crash Node	System Overview Node Summary Single Lock Summary	Node crashes with operator requested shutdown.
Process looping, intruder	Delete Process	Any process window	Process no longer exists.
Endlessly process loop in same PC range	Exit Image	Any process window	Exit from current image.
Node or process low memory	Purge Working Set	Event Log Memory Summary Single Process Summary	Frees memory; page faulting might occur.
Process previously suspended	Resume Process	Event Log Memory Summary CPU Summary Process I/O Summary Single Process Summary	Process starts from point it was suspended.
Runaway process, unwelcome intruder	Suspend Process	Event Log Memory Summary CPU Summary Process I/O Summary Single Process Summary	Process gets no computes.

The following sections provide reference information about each DECamsd fix.

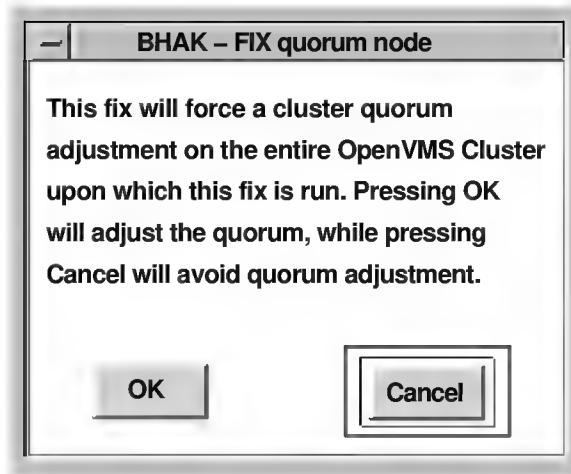
## Performing Fixes

### 4.2 Performing Fixes

#### 4.2.1 Adjust Quorum Fix

When you perform the Adjust Quorum fix, DECamds displays a dialog box similar to the one shown in Figure 4-1.

**Figure 4-1** FIX Adjust Quorum Dialog Box



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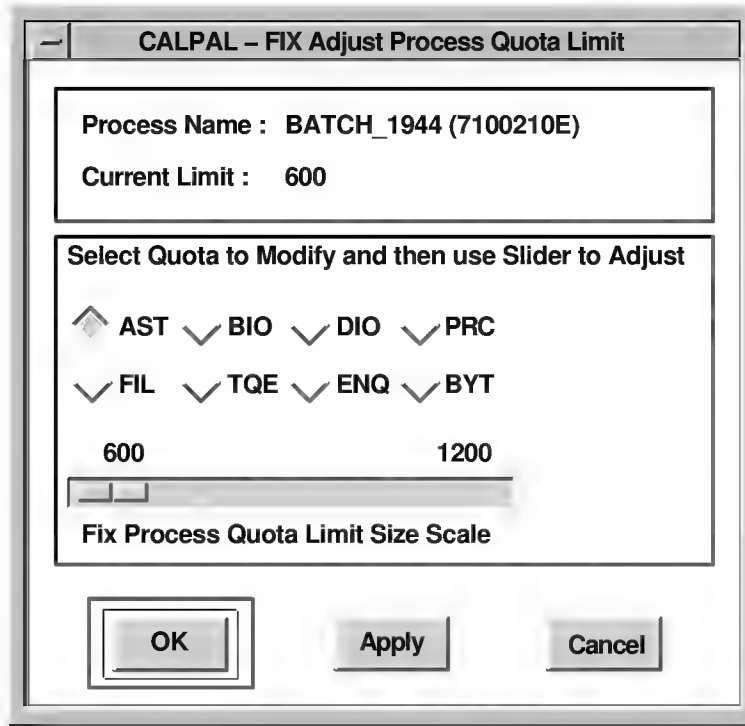
The Adjust Quorum fix forces the node to refigure the quorum value. This fix is the equivalent of the Interrupt Priority C (IPC) mechanism used at system consoles for the same purpose. The fix forces the adjustment for the entire cluster so that each node in the cluster will have the same new quorum value.

The Adjust Quorum fix is useful when the number of votes in a cluster falls below the quorum set for that cluster. This fix allows you to readjust the quorum so that it corresponds to the current number of votes in the cluster.

### 4.2.2 Adjust Process Quota Limit

When you perform the Adjust Process Quota Limit fix, DECamds displays a dialog box similar to the one shown in Figure 4-2.

Figure 4-2 FIX Adjust Process Quota Limit Dialog Box



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If a process is waiting for a resource, you can use the Adjust Process Quota Limit fix to increase the resource limit so that the process can continue. The increased limit is only in effect for the life of the process, however; any new process will be assigned the quota set in the UAF.

To use this fix, select the resource and then use the slide bar to change the current setting. Finally, select one of the following:

- OK — to apply the fix and exit the window
- Apply — to apply the fix and not exit the window (so that you can continue to make changes)
- Cancel — not to perform the fix and exit the window

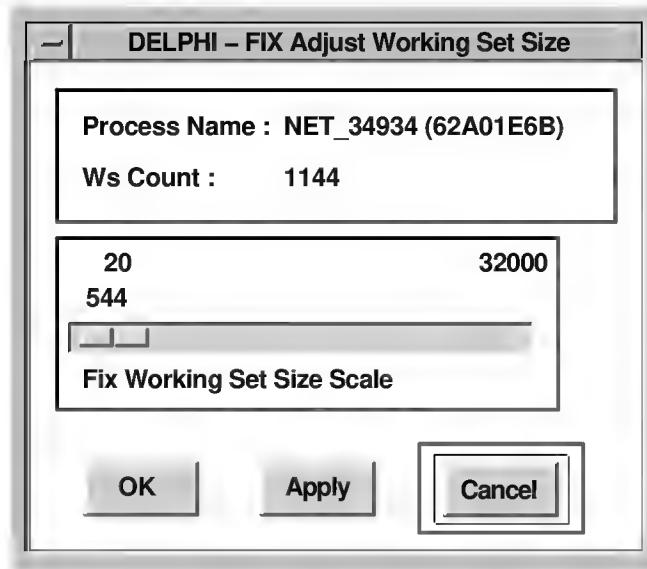
## Performing Fixes

### 4.2 Performing Fixes

#### 4.2.3 Adjust Working Set Fix

When you perform the Adjust Working Set fix, DECamds displays a dialog box similar to the one shown in Figure 4-3.

**Figure 4-3** FIX Adjust Working Set Size Dialog Box



ZK-7953A-GE

Adjusting the working set can give needed memory to other processes that are page faulting. In your adjustment, try to bring the working set size closer to the actual count being used by nonpage faulting processes.

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#### Caution

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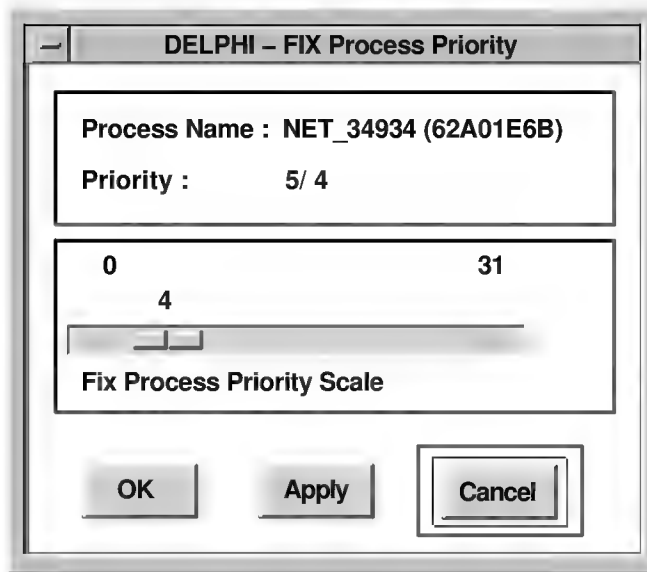
If the automatic working set adjustment is enabled for the system, a fix to Adjust Working Set Size will disable the automatic adjustment for the process.

---

#### 4.2.4 Change Process Priority Fix

When you perform the Change Process Priority fix, DECamds displays a dialog box similar to Figure 4-4.

Figure 4–4 FIX Process Priority Dialog Box



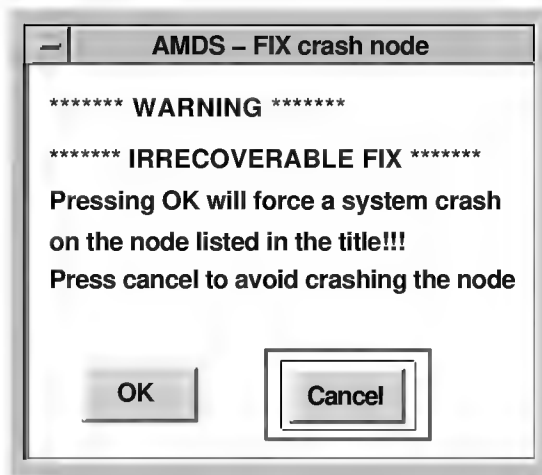
ZK-7972A-GE

Setting a priority too high for a compute-bound process allows it to consume all the CPU cycles on the node, which can affect performance dramatically. On the other hand, setting a priority too low prevents the process from getting enough CPU cycles to do its job, which can also affect performance.

#### 4.2.5 Crash Node Fix

When you perform the Crash Node fix, DECamds displays a dialog box similar to Figure 4-5.

Figure 4–5 FIX Crash Node Dialog Box



ZK-7954A-GE

## Performing Fixes

### 4.2 Performing Fixes

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#### Caution

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The crash node fix is an operator-requested bugcheck from the driver. It happens immediately when you click on OK in the Fix Crash Node dialog box. After performing this fix, the node cannot be restored to its previous state. After a crash, the node must be rebooted.

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#### Recognizing a System Failure Forced by DECamds

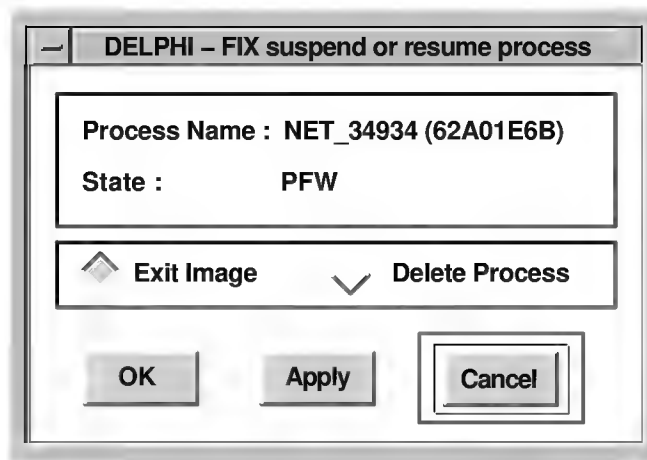
Because a user with suitable privileges can force a node to fail from the Data Analyzer by using the Crash Node fix, system managers have requested a method for recognizing these particular failure footprints so that they can distinguish them from other failures. These failures all have identical footprints: they are operator-induced system failures in kernel mode at IPL 8. The top of the kernel stack is similar to the following display:

```
SP => Quadword system address
      Quadword data
      1BE0DEAD.00000000
      00000000.00000000
      Quadword data          TRAP$CRASH
      Quadword data          SYS$RMDRIVER + offset
```

#### 4.2.6 Exit Image and Delete Process Fixes

When you perform either the Exit Image or Delete Process fix, DECamds displays a dialog box similar to Figure 4-6.

**Figure 4-6 FIX Process State Dialog Box — Exit Image or Delete Process**



ZK-7971A-GE

You cannot reverse the action when you delete a process that is in a resource wait state. You must reboot the node. Deleting a process on a node that is in a resource wait state might not have an effect on the process.

Exiting an image on a node can stop an application that is required by the user. Check the single process window first to determine which image it is running.



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**Caution**

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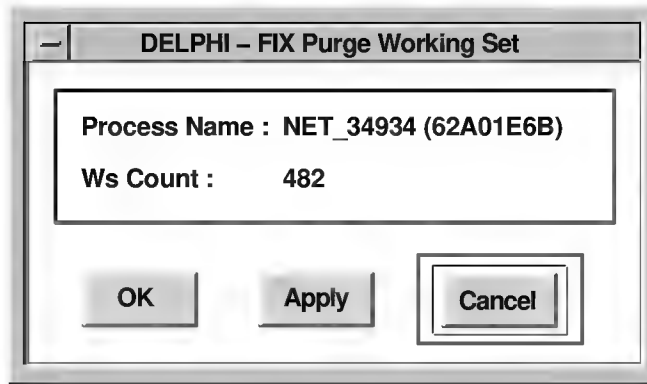
Deleting or exiting a system process could corrupt the kernel.

---

#### 4.2.7 Purge Working Set Fix

When you perform the Purge Working Set fix, DECamds displays a dialog box similar to Figure 4-7.

**Figure 4-7 FIX Purge Working Set Dialog Box**



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Continual purging of a working set on a node could force excessive page faulting, which affects system performance.

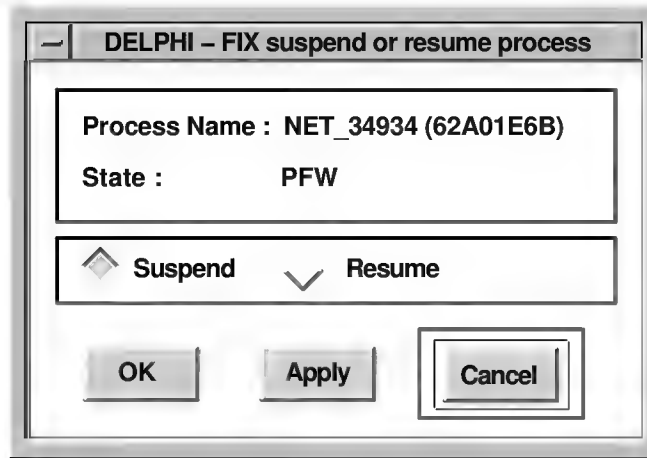
#### 4.2.8 Suspend Process and Resume Process Fixes

When you perform either the Suspend Process or Resume Process fix, DECamds displays a dialog box similar to the one shown in Figure 4-8.

## Performing Fixes

### 4.2 Performing Fixes

Figure 4–8 FIX Process State Dialog Box — Suspend or Resume Process



ZK-7955A-GE

Suspending a process that is consuming excess CPU time can improve perceived CPU performance by freeing the CPU for use by other processes. Conversely, resuming a process that was using excess CPU time while running might reduce perceived CPU performance.

#### Caution

Do not suspend system processes, especially J OB\_CONTROL.

## 4.3 Examples for Fixing Low Memory Availability

This section describes two approaches for solving a low memory problem, which is a common resource availability problem.

The procedure in Section 4.3.1 uses DECamds default settings. The procedure in Section 4.3.2 shows how you can use DECamds to make a more detailed analysis and investigation. Both examples begin at the Event Log window entry.

### 4.3.1 Performing a Fix Using Automatic Fix Settings

When a process is page faulting, for example, it may signal a problem of available memory. A low memory (LOMEMY) event is generated. To fix this problem, you should purge the working sets of inactive processes. This will free up memory for the process that is page faulting. DECamds offers a quick, direct way to fix this and similar problems by performing the following steps:

1. Click MB3 on the event and choose Fix.

If the event is related to a specific process, DECamds displays a dialog box with fixes you can perform. If the event is not related to a specific process but may be related to more than one process, DECamds automatically performs the fix.

In the low memory example, DECamds displays a dialog box suggesting the automatic Purge Working Set fix.

2. Click on OK or Apply to perform the fix.

## Performing Fixes

### 4.3 Examples for Fixing Low Memory Availability

The Purge Working Set fix purges the working set of the five processes that are the highest consumers of memory and are not page faulting. If this fix is not sufficient and the low memory event entry returns, repeat the fix every 15 or 20 seconds until enough working sets are purged to eliminate the event message. If two or three purges are not sufficient, then you should investigate manually.

#### 4.3.2 Performing a Fix Using Manual Investigation

DECamds lets you manually display additional information related to an event before performing a fix. The following example uses the same low memory problem described in the previous section to investigate and select specific fixes for the problem.

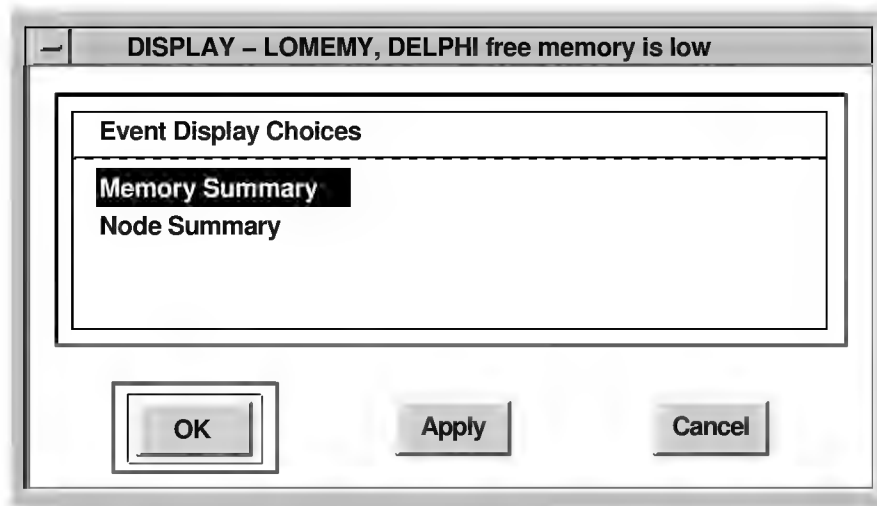
For this example, manually select the processes you want to fix from the Memory Summary window. You also may want to refer to data in the CPU Summary window.

To investigate the low memory event before fixing it, perform the following steps:

1. Click MB3 on the event and choose Display.

DECamds displays a dialog box with a window name highlighted to indicate the recommended path for information. In the example shown in Figure 4-9, the Memory Summary window is recommended.

Figure 4-9 Sample Fix Dialog Box



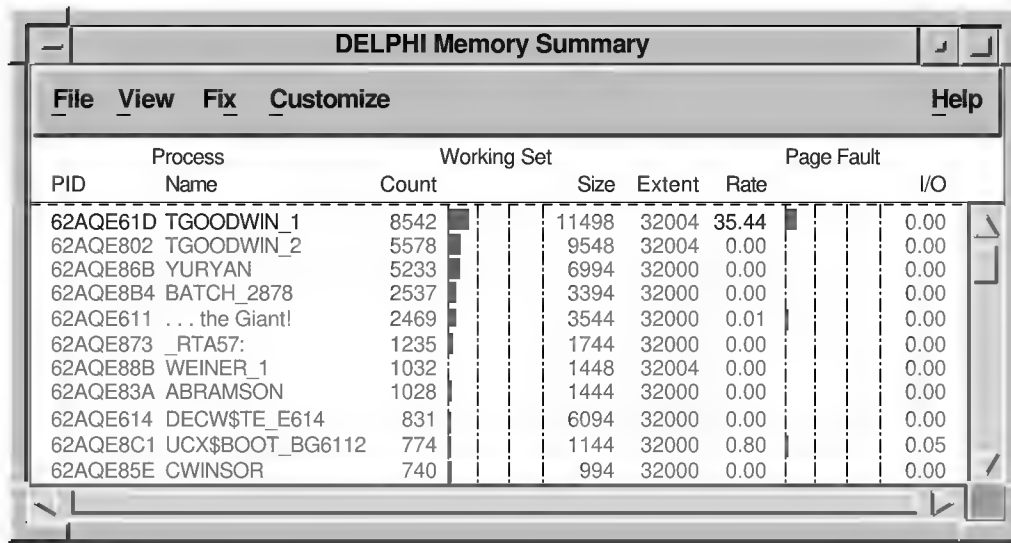
ZK-7958A-GE

2. Click on Apply to open the Memory Summary window shown in Figure 4-10 and keep the dialog box.

## Performing Fixes

### 4.3 Examples for Fixing Low Memory Availability

Figure 4-10 DECamds Memory Summary Window



The screenshot shows a window titled "DELPHI Memory Summary" with a menu bar containing "File", "View", "Fix", "Customize", and "Help". Below the menu bar is a table with the following columns: PID, Process Name, Working Set Count, Size, Extent, Rate, Page Fault, and I/O. The table lists several processes, with TGOODWIN\_1 having the highest memory usage and page fault rate.

PID	Process Name	Working Set Count	Size	Extent	Rate	Page Fault	I/O
62AQE61D	TGOODWIN_1	8542	11498	32004	35.44		0.00
62AQE802	TGOODWIN_2	5578	9548	32004	0.00		0.00
62AQE86B	YURYAN	5233	6994	32000	0.00		0.00
62AQE8B4	BATCH_2878	2537	3394	32000	0.00		0.00
62AQE611	... the Giant!	2469	3544	32000	0.01		0.00
62AQE873	_RTA57:	1235	1744	32000	0.00		0.00
62AQE88B	WEINER_1	1032	1448	32004	0.00		0.00
62AQE83A	ABRAMSON	1028	1444	32000	0.00		0.00
62AQE614	DECW\$TE_E614	831	6094	32000	0.00		0.00
62AQE8C1	UCX\$BOOT_BG6112	774	1144	32000	0.80		0.05
62AQE85E	CWINSOR	740	994	32000	0.00		0.00

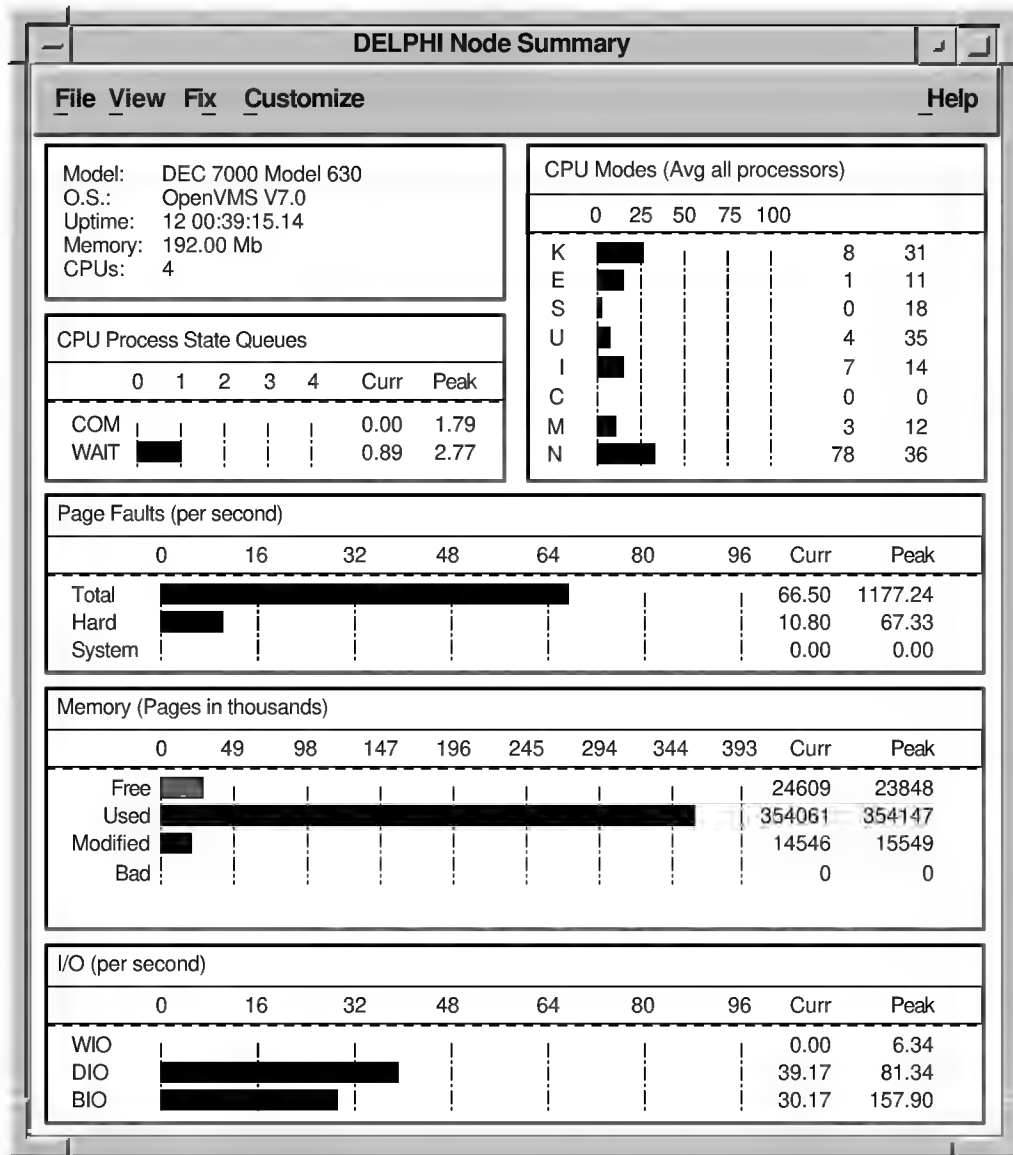
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- To determine which process consumes the most memory and is not page faulting, you can sort and examine the data in the Memory Summary window. In this example, the process TGOODWIN\_1 is consuming the most memory and is page faulting.
- Select the Node Summary window from the Low Memory dialog box and click on Apply to display the window. DECamds displays a window similar to Figure 4-11.

## Performing Fixes

### 4.3 Examples for Fixing Low Memory Availability

Figure 4–11 DECamds Node Summary Window



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The Node Summary window in Figure 4–11 confirms there is little free memory available. (The Node Summary window also can show other activity that is relevant in diagnosing the problem, such as a high number of page faults.)

5. Purge the working sets. Choose which process's working sets are to be purged by performing the following steps:
  - a. In the Memory Summary window, select any process, click MB3 on the count field, and choose Fix from the menu.
  - b. Click on OK or Apply in the Fix dialog box.



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## Customizing DECamds

This chapter describes how to organize data collection, analysis, and display by filtering, sorting, and customizing DECamds. It also describes how some of these tasks can optimize the performance of DECamds.

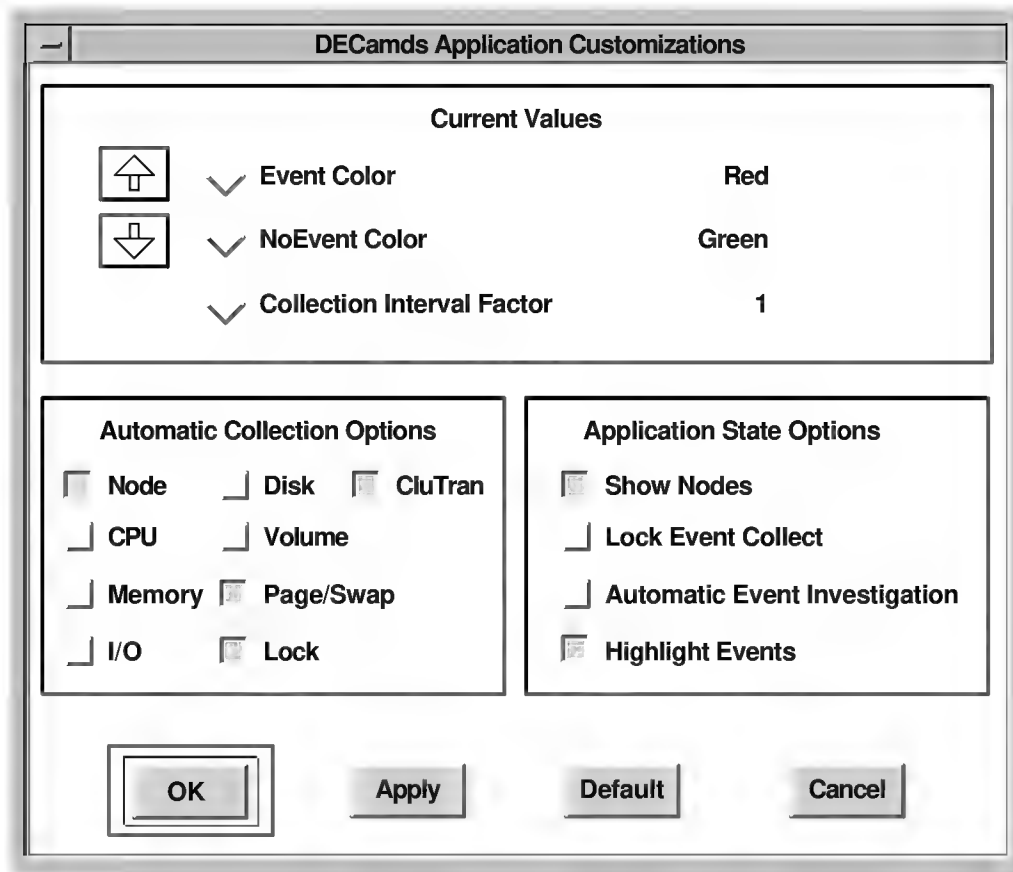
### 5.1 Customizing DECamds Defaults

To set DECamds application values such as bar graph colors and automatic collection options, choose DECamds Customizations from the Customize menu of the Event Log or System Overview window. DECamds displays the DECamds Application Customizations dialog box as shown in Figure 5-1.

## Customizing DECamds

### 5.1 Customizing DECamds Defaults

Figure 5–1 DECamds Application Customizations Dialog Box



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Table 5–1 lists the items you can customize.

To save your changes from one use to the next, choose Save DECamds Customizations from the Customize menu of the Event Log or System Overview window. The changes are stored in the AMDS\$APPLIC\_CUSTOMIZE.DAT file.

#### Note

Subsequent installations of DECamds will not overwrite existing customization files. The installation procedure will check for the existence of each customization file. If found, the procedure will provide any new file with the .TEMPLATE file extension. The installer must check the new .TEMPLATE files for new features implemented in future releases; any changes will be stated in the online release notes in the following location:

`SYS$HELP:AMDS0nn.RELEASE_NOTES`

Note that nn refers to the version number of the release.



**Table 5–1 DECams Application Defaults**

Field	Default	Function
<b>Current Values</b>		
Event Color	Red	Specifies the bar graph color used for signaled events.
NoEvent Color	Green	Specifies the bar graph color used for nonsignaled events.
Collection Interval Factor	1	This value is multiplied by a window's collection interval definition. Used to force windows to have longer time spans between data collection. Increasing this number decreases the use of the Data Analyzer's CPU and LAN.
<b>Automatic Collection Options</b>		
Node	On	Determines whether node data is collected at startup.
CPU	Off	Determines whether CPU data is collected at startup.
Memory	Off	Determines whether memory data is collected at startup.
I/O	Off	Determines whether I/O data is collected at startup.
Disk	Off	Determines whether disk data is collected at startup.
Volume	Off	Determines whether volume data is collected on startup.
Page/Swap	On	Determines whether page and swap data is collected at startup.
Lock	On	Determines whether lock contention data is collected at startup.
CluTran	On	Determines whether a view of the cluster from the node on which Collect Cluster Transition Information was selected is collected.
<b>Application State Options</b>		
Show Nodes	On	Determines whether the System Overview window starts up with individual node names displayed.
Lock Event Collect	Off	Determines whether DECams automatically collects additional data about all the processes waiting for a locked resource.
Automatic Event Investigation	Off	Determines whether additional data is collected when DECams detects an event.
Highlight Events	On	Determines whether event-related data is highlighted.

### 5.1.1 Setting Default Data Collection

By default, DECams collects the following categories of data when started:

- Node Summary
- Page/Swap File Summary
- Lock Contention Summary

You can change the default amount of data collected when DECams starts by choosing DECams Customizations from the Customize menu in the Event Log or System Overview window. The DECams Application Customizations dialog box appears and you can click on the Automatic Collection Options buttons to select

## Customizing DECamds

### 5.1 Customizing DECamds Defaults

or disable the categories you want. To save the settings for the next time you run DECamds, choose Save DECamds Customizations from the Customize menu.

#### 5.1.2 Setting Automatic Event Investigation

**Automatic Event Investigation** enhances the speed with which you can pursue a specified event. When this option is enabled, DECamds automatically collects follow-up data on the event. When this option is disabled, you must initiate follow-up data collection when an event occurs.

To enable automatic event investigation, choose Enable Automatic Event Investigation from the Control menu of the System Overview or Event Log window. To disable it, choose Disable Automatic Event Investigation.

You also can set Automatic Event Investigation by choosing DECamds Customizations from the Customize menu; then click on the Automatic Event Investigation button in the resulting DECamds Application Customizations dialog box. To save the settings for the next time you run DECamds, choose Save DECamds Customizations from the Customize menu.

Note that enabling this option can significantly increase CPU, memory, and LAN traffic load. By default, DECamds does not automatically investigate events that might require attention. Automatic investigation applies only to events that are detected after you enable the option. It does not apply to lock-related events, which you can control using the DECamds Application Customizations dialog box.

#### 5.1.3 Setting Automatic Lock Investigation

With Automatic Lock Investigation, the Data Analyzer automatically investigates any signaled lock contention events. Setting this option allows you to determine more quickly the blocking lock in a resource contention situation.

Note that this option sometimes uses more DECamds memory, CPU, and LAN bandwidth to investigate locks that are very transient.

To enable automatic investigation of locks, click on the Lock Event Collect button in the DECamds Application Customizations dialog box.

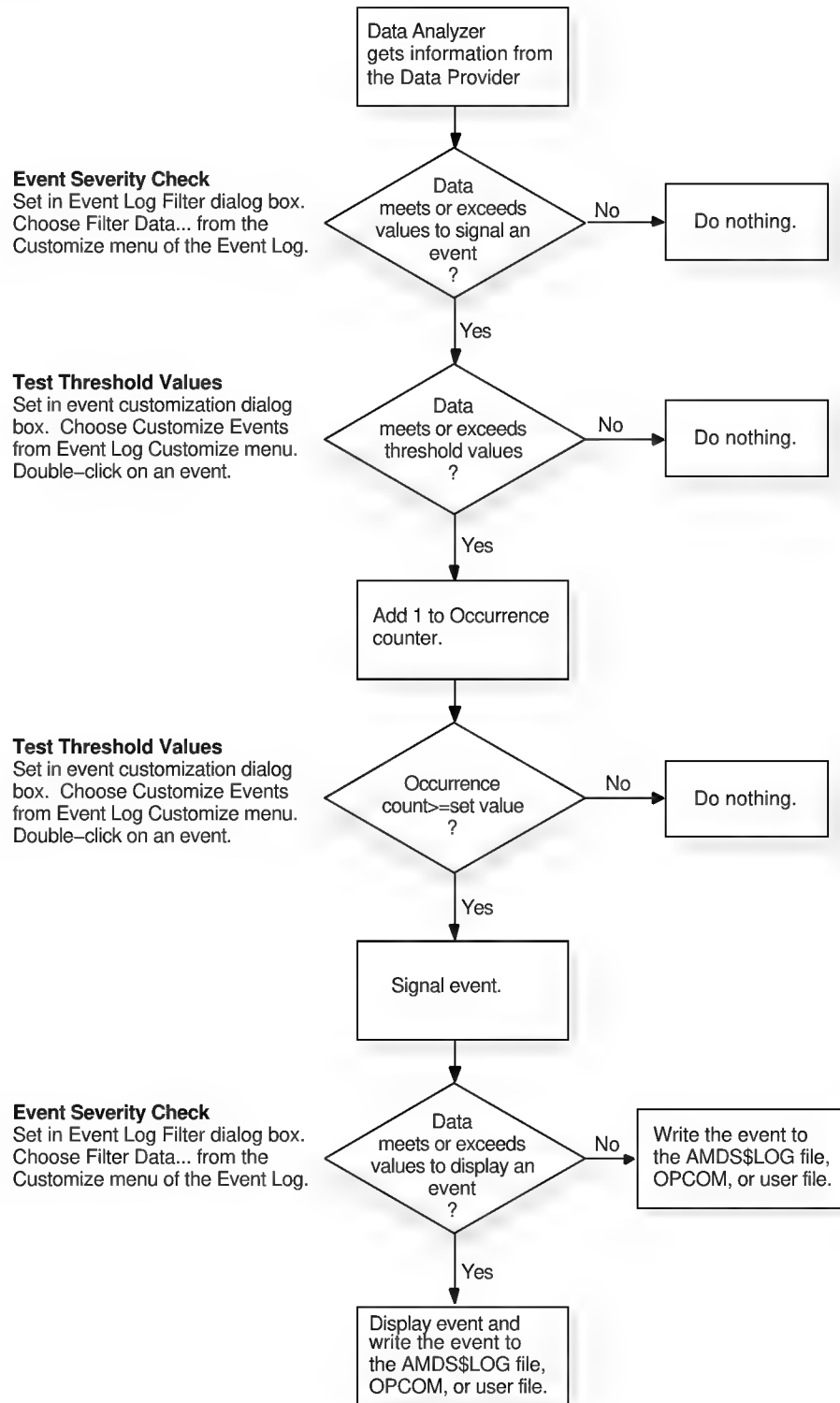
### 5.2 Filtering Data

DECamds can collect and display every event regardless of how important or unimportant an event is to you. However, you can narrow the focus so that the events that you want to see are displayed. You can use the following methods to determine which events qualify for your attention:

- Filter all events on a global severity basis. For example, you might not want to see any event that has less than a 40 severity value.
- Define specific event criteria. For example, you can refine the global filtering by also defining that DSKRWT event (high disk device Rwait count) must pass your specifications before being considered an event worth displaying or logging.

Figure 5-2 shows the process an event must pass through to qualify as important enough to be logged or displayed for your attention.

Figure 5–2 Event Qualification



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## Customizing DECamds

### 5.2 Filtering Data

#### 5.2.1 Filtering Events

To specify the events to be displayed in the Event Log window, perform the following steps:

1. Choose Filter Data... from the Customize menu. A filter dialog box appears. Table 5-2 describes the filter options.

**Table 5-2 Event Log Filters**

Filter	Description
Severity	Controls the severity level at which events are displayed in the Event Log menu. By default, all events are displayed. Increasing this value reduces the number of event messages in the Event Log window and can improve perceived response time.
Event Bell	Determines which events are marked by an audible signal by specifying a minimum event severity value. When a new event is displayed, if the severity value is the same or greater than the specified value, an audible notification is given. To disable the sound, specify a value of 101.
Bell Volume	Controls the pitch or sound level at which the bell is rung when an event is signaled whose priority is greater than the Event Bell filter.
Event Highlight	Determines which events are marked by a visual signal by specifying a minimum event severity value. When a new event is displayed, if the severity value is the same or greater than the specified value, an event is highlighted. To disable highlighting, specify a value of 101.
Event Signal	Determines the severity value at which DECamds signals an event for attention. Only events that qualify are passed on to be checked by any filters you may set for a specific event. Increasing this value reduces the number of event messages that need to be tested to see if further attention is warranted, which can improve perceived response time.
Event Timeout (secs)	Determines how long an informational event is displayed (in seconds).
Event Escalation Time (secs)	Determines how long an event must be signaled before it is sent to the operator communication manager (OPCOM). DECamds uses this value along with the Event Escalation Severity value. Both criteria must be met before the event is signaled to OPCOM.
Event Escalation Severity	Determines which events are sent to OPCOM. DECamds uses this value along with the Event Escalation Time (secs) value. Both criteria must be met before the event is signaled to OPCOM.

2. Modify the settings, which will apply to the current session. To save these settings from session to session, choose Save Filter Changes from the Customize menu in the Event Log window.

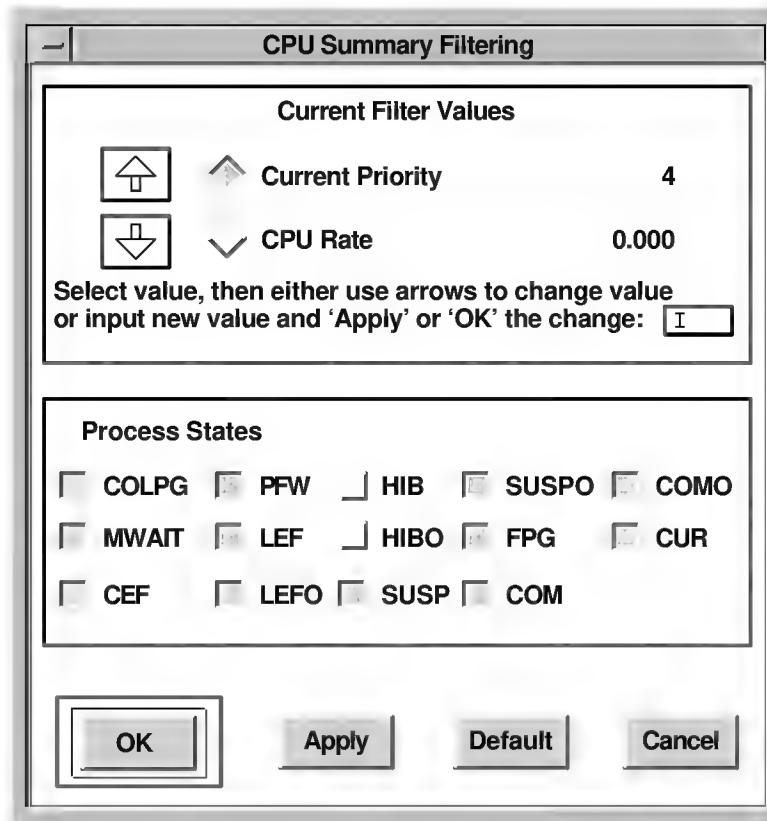
You can also filter data in the following data windows:

- CPU Summary
- Lock Contention Summary
- Memory Summary
- Process I/O Summary
- Disk Status Summary
- Volume Summary
- Page/Swap File Summary

The modifiable options that are displayed in the filter dialog box for the window vary with the window.

Figure 5-3 shows the CPU Summary Filtering dialog box. For a process to be displayed in the CPU Summary window, it must have a Current Priority of 4 or more and be in any of the process states indicated except HIB, HIBO, or SUSPO. No other processes are displayed.

**Figure 5-3 CPU Summary Filtering Dialog Box**



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If the Enable Highlighting option is on, any process that signals an event is included in the display, regardless of whether it meets the filter criteria.

## Customizing DECamds

### 5.2 Filtering Data

To change the value of a filter, turn the filter button on by clicking on it, and then click on the up or down arrow. Click on OK or Apply for the filter to take effect. To return to system default values, click on Default.

#### Changing a Filter Category

Some data windows also allow you to filter data by category. For example, in the CPU Summary window, you also can filter by the Process State category to display only processes in certain states. Category buttons that are selected display the associated information.

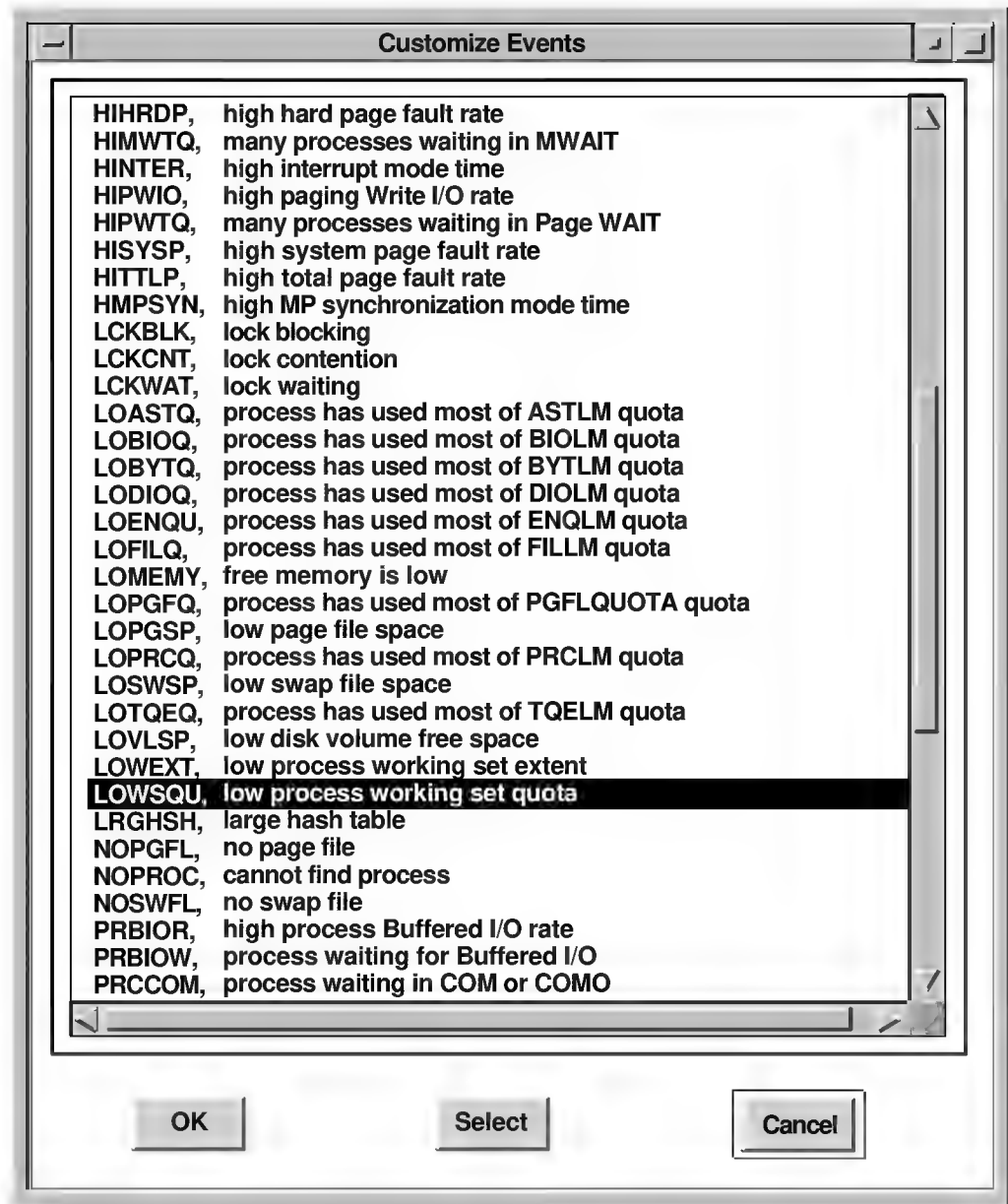
In the CPU Summary window, to display only inactive processes, select the HIB and HIBO buttons under Process States, and deselect all other process states. When you click on OK or Apply, only inactive processes appear in the CPU Summary window.

#### 5.2.2 Customizing Events

You can define criteria by which specific events are qualified for your attention. For example, you can refine the global filtering by also defining that DSKRWT event (high disk device Rwait count) must pass your specifications before being considered an event worth displaying or logging. To define specific event criteria, perform the following steps:

1. Choose Customize Events from the Customize menu in the Event Log window. Figure 5-4 shows the Customize Events dialog box that appears.

Figure 5-4 Customize Events Dialog Box



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2. Double-click on an event that you want to customize. A dialog box appears with the event you select. The dialog box also contains an explanation of what might cause this event to occur. Figure 5-5 shows the LOWSQU Event Customization window.

## Customizing DECamsds

### 5.2 Filtering Data

Figure 5–5 LOWSQU Event Customization Window

**LOWSQU, low process working set quota**

Event Format: LOWSQU, <node> <process> working set quota is too small  
Signaled From: Memory or Single Process Summary  
Event Class Type: Memory  
Event Description

The process page fault rate exceeds the threshold and the percentage of Working Set Size to Working Set Quota exceeds the threshold.

Event Investigation Hints

This event indicates the process needs more memory, but may not be able to get it due to either the WSQUO value in the UAF file being set too low for size of memory allocation requests or the system is memory constrained.

Event Customize Options

	Severity	40
	Occurrence	3
	Class	N/A
	Threshold 1	50 Page faults per second
	Threshold 2	150.000 Percent WSQuota over WSCount

Select value, then either use arrows to change value or input new value and "Apply" or "OK" the change:

Event Escalation Action Options

OPCOM USER NONE

Type in procedure to be run (e.g., amds\$system:amds\$event\_mail\_sample.com)

OK Apply Default Cancel

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Figure 5-5 shows the values you can set in any Event Customization window. To change the value of an option, click on an option and then use the arrow buttons to increase or decrease the value. A higher number indicates a more severe event.

3. Modify the settings that will apply to the current session. To save these settings from session to session, choose Save Event Customizations from the Customize menu in the Event Log window.



The following sections describe the event customization options.

#### Severity Option

Severity is the relative importance of an event. Events with a high severity must also exceed threshold settings before an event can be signaled for display or logging.

#### Occurrence Option

Each DECamsds event is assigned an **occurrence value**, that is, the number of consecutive data samples that must exceed the event threshold before the event is signaled. By default, events have low occurrence values. However, you might find that a certain event only indicates a problem when it occurs repeatedly for an extended period. You can change the occurrence value assigned to that event so that DECamsds signals it only when necessary.

For example, suppose page fault spikes are common in your environment, and DECamsds frequently signals intermittent HITTLF, total page fault rate is high events. You could change the event's occurrence value to 3, so that the total page fault rate must exceed the threshold for three consecutive collection intervals before being signaled to the Event Log.

To avoid displaying insignificant events, you can customize an event so that DECamsds signals it only when it continuously occurs.

Automatic Event Investigation (see Section 5.1.2) uses the occurrence value to determine when to further investigate an event. When enabled, the automatic event investigation is activated when the Occurrence count is three times the Occurrence setting value.

#### Class Option

You can customize certain events so that the event threshold varies depending on the class of computer system the event occurs on. This feature is particularly useful in environments with many different types and sizes of computers.

By default, DECamsds uses only one default threshold for each event, regardless of the type of computer the event occurs on. However, for certain events (in particular, CPU, I/O, and memory usage events) the level at which resource use becomes a problem depends on the size and type of computer. For example, a page fault rate of 100 may be important on a VAXstation 2000 system but not on a VAX 7000 system.

DECamsds provides three additional predefined classes for CPU, I/O, and Memory-related events. You can specify threshold values for each class in addition to the default threshold for an event. To specify an additional event threshold for each class, edit the file `AMDS$THRESHOLD_DEFS.DAT` located in the `AMDS$CONFIG` directory.

Table 5-3 defines CPU, I/O, and Memory classes.

## Customizing DECamsds

### 5.2 Filtering Data

**Table 5–3 CPU, I/O, and Memory Class Definitions**

Class <sup>1</sup>	Description
<b>CPU Classes</b>	
Class 1	All VAXft systems, VAXstation/VAXserver 4000, MicroVAX 4000
Class 2	Higher VUP workstations: VAXstation/VAXserver 3100-M76, MicroVAX 3100-M76, MicroVAX 3100-8*, VAXstation 3100-9*, MicroVAX 3100-9*, VAXstation 4000-9*
Class 3	VAX/VAXserver 6000, 7000, 9000, 10000
Class 4	All Alpha systems
<b>I/O Classes</b>	
Class 1	All VAX systems, VAXft systems, VAXstation/VAXserver 4000, MicroVAX 4000
Class 2	Higher VUP workstations: VAXstation/VAXserver 3100-M76, MicroVAX 3100-M76, MicroVAX 3100-8*, VAXstation 3100-9*, MicroVAX 3100-9*, VAXstation 4000-9*
Class 3	VAX/VAXserver 6000, 7000, 9000, 10000
Class 4	All Alpha systems
<b>Memory Classes</b>	
Class 1	Systems with less than or equal to 24 MB of memory
Class 2	Systems with more than 24 MB and less than or equal to 64 MB of memory
Class 3	Systems with more than 64 MB of memory
Class 4	All Alpha systems

<sup>1</sup>If no class is defined, DECamsds uses the default threshold value.

You can specify class-based thresholds only for the following events:

- CPU-related events:
  - HINTER, node interrupt mode time is high
  - HICOMQ, node many processes waiting for CPU
  - HMP SYN, node MP synchronization mode time is high
  - HIPWTQ, node many processes waiting in COLPG, PFW, or FPG
  - HIMWTQ, node many processes waiting in MWAIT
- I/O-related events:
  - HIBIOR, node buffered I/O rate is high
  - HIDIOR, node direct I/O rate is high
  - HIPWIO, node paging write I/O rate is high
- Memory-related events:
  - LOMEMY, node free memory is low
  - HIHRDP, node hard page fault rate is high
  - HISYSP, node high system page fault rate
  - HITTLP, node total page fault rate is high
  - RESPRS, node resource hash table sparse
  - RESDNS, node resource hash table dense

As an example of setting a class-based threshold, the HITTLP, total page fault rate is high event is a memory-related event, so the thresholds are based on the memory class definitions shown in Table 5-3. The default threshold for this event is 20 page faults per second. A page fault rate of 20 may be important on a VAXstation 2000 system, but it is not important on a VAX 7000 system. To account for this, you can specify the following additional thresholds for the HITTLP, total page fault rate is high event:

Class	Threshold	Description
1 (systems with less than or equal to 64 MB of memory)	20	Event is triggered at the default threshold of 20 page faults per second.
2 (systems with 24 MB to 64 MB of memory)	40	Event is triggered at 40 page faults per second.
3 (systems with more than 64 MB of memory)	100	Event is triggered at 100 page faults per second.
4 (Alpha systems)	100	Event is triggered at 100 page faults per second

#### Threshold Options

Threshold values are compared to an event's description to determine whether an event meets the criteria for display or log. Threshold values are used in conjunction with the occurrence and severity values. Increasing event threshold values can reduce CPU use and improve perceived response time because more instances must occur for the threshold to be crossed, so fewer thresholds are crossed and fewer events are triggered.

---

#### Note

Setting a threshold too high could mask a serious problem.

---

You can read a description of an event by choosing Customize Events from the Customize menu in the Event Log window, then double-clicking on the event. The Event Customization dialog box displays an Event Description field.

Most events are checked against only one threshold; however, some have dual thresholds, where the event is triggered if either one is true. For example, for the LOVLSP, node disk volume free space is low event, DECamsd checks both of the following thresholds:

- Number of blocks remaining (LowDiskFreeSpaceBlkRem)
- Percentage of total blocks remaining (LowDiskFreeSpacePercent)

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#### Note

Events with both high severity and threshold values are signaled to the operator communication manager (OPCOM). For more information about signaling events to OPCOM, see Section 2.3.3.

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### **5.3 Sorting Data**

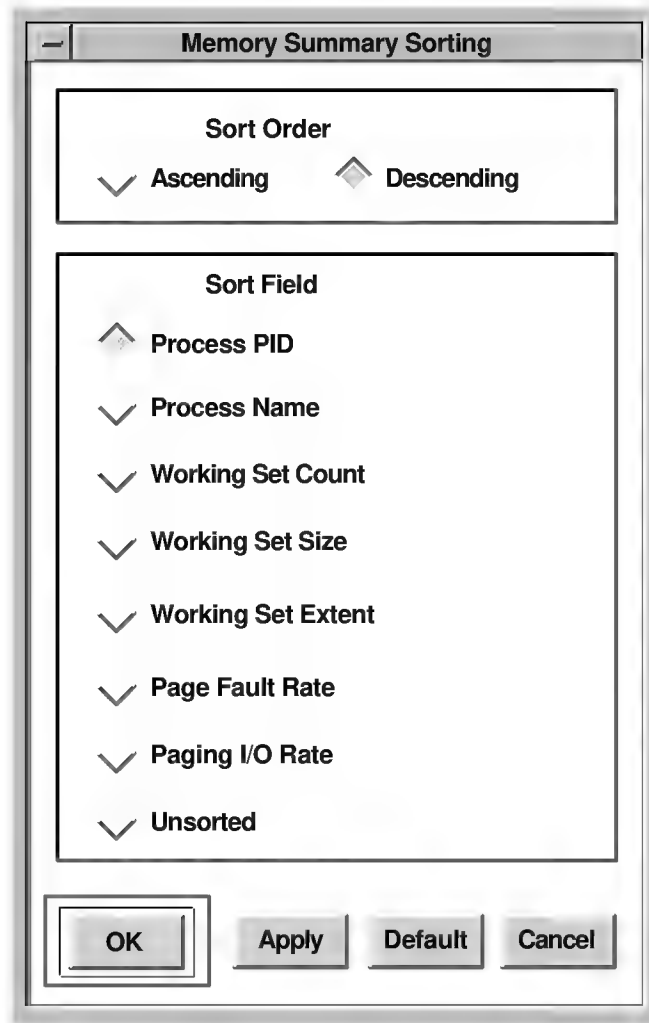
Choose Sort Data... from the Customize menu to change the order of the information displayed in a window. A dialog box appears in which you can specify sort criteria. All sort criteria must be met for a process to be displayed.

You can sort data in the following windows:

- CPU Summary
- Disk Status Summary
- Volume Summary
- Event Log
- Lock Contention Summary
- Memory Summary
- Page/Swap File Summary
- Process I/O Summary

Figure 5-6 shows a sample Memory Summary Sorting dialog box.

Figure 5–6 Memory Summary Sorting Dialog Box



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Sorting is based on two variables: the sort order and the sort field. You can choose only one sort criterion for each variable—one for the sort order, and one for the sort field. To sort Memory Summary data to list the processes with the highest page fault rates first, for example perform the following steps:

1. Choose Sort Data... from the Customize menu on the Memory Summary window. The Memory Summary Sorting dialog box appears; current sort field settings are displayed. (By default, DECamsds sorts Memory Summary data on the Working Set Count field in descending order.)
2. Change sort settings by choosing Page Fault Rate and Ascending order.
3. Click on OK or Apply.
4. To save sort settings, choose Save Sort Changes on the Customize menu.

5.4 Setting Collection Intervals

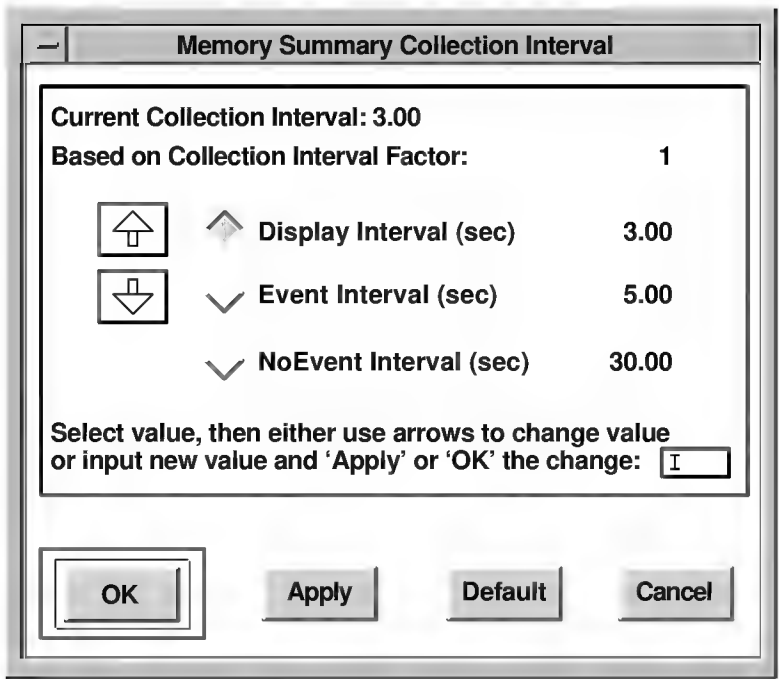
A **collection interval** is the time the Data Analyzer waits before requesting more information from Data Provider nodes. Changing the collection interval helps you control the performance of DECamds and its consumption of system resources.

The frequency of polling remote nodes for data (collection intervals) can affect perceived response time. You want to find a balance between collecting data often enough to detect potential resource availability problems before a node or cluster experiences a severe problem, and seldom enough to optimize perceived response time. Increasing the collection interval factor decreases CPU consumption and LAN load, but response time might appear slower because the intervals are longer.

Collection intervals do not affect memory use.

To change a collection interval, choose Collection Interval from the Customize menu. Figure 5-7 shows a sample Memory Summary Collection Interval dialog box.

Figure 5-7 Memory Summary Collection Interval Dialog Box



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Table 5-4 describes the fields on the Memory Summary Collection Interval dialog box.

## Customizing DECamds

### 5.4 Setting Collection Intervals

**Table 5–4 Memory Summary Collection Interval Fields**

Current Collection Interval	Displays the number of seconds between requests for data. You can change the value for all collection intervals for all windows by choosing DECamds Customizations from the Customize menu of the Event Log or System Overview window. The DECamds Application Customizations dialog box appears and you can increase or decrease the collection interval factor.
Based on Collection Interval Factor	Displays the number with which the collection interval is multiplied.
Display Interval (sec)	Displays the collection interval for displaying data in a window. You can change the interval by clicking on the up or down arrows in the dialog box.
Event Interval (sec)	Displays the collection interval used when events are found. This value is used by default when you start background collection. You can change the interval by clicking on the up or down arrows in the dialog box.
NoEvent Interval (sec)	Displays the collection interval when no events are found. You can change the interval by clicking on the up or down arrows in the dialog box.

To apply the changes, click on OK or Apply. To save collection interval changes, choose Save Collection Interval Changes from the Customize menu.

To change back to DECamds default values for the window, click on Default. To exit without making any changes, click on Cancel.

Table 5–5 lists the default window collection interval values (in seconds) provided with DECamds for each window type.

**Table 5–5 Default Window Collection Intervals**

Window	Display <sup>1</sup>	Event <sup>1</sup>	No Event <sup>1</sup>
CPU Modes Summary	5.0	5.0	5.0
CPU Summary	5.0	10.0	30.0
Disk Status Summary	30.0	15.0	60.0
Volume Summary	15.0	15.0	120.0
Lock Contention	10.0	20.0	60.0
Memory Summary	5.0	10.0	30.0
Node Summary	5.0	5.0	10.0
Page/Swap File Summary	30.0	30.0	2400.0
Process Identification Manager <sup>2</sup>	60.0	60.0	240.0
Process I/O Summary	10.0	10.0	30.0
Single Lock Summary	10.0	10.0	20.0
Single Process Summary	5.0	5.0	20.0

<sup>1</sup>All times are in seconds and cannot be less than .5 second.

<sup>2</sup>Process Identification Manager supports the CPU, Memory, Process I/O, and Single Lock Summary window sampling.

## 5.5 Optimizing Performance with System Settings

DECamds is a compute-intensive and LAN traffic-intensive application. At times, routine data collection, display activities, and corrective actions can cause a delay in perceived response time.

This section explains how to optimize perceived response time based on actual measurements of CPU utilization rates (throughput). Performance improvements can be made in the following areas:

Area	Discussed in...
DECamds software	Section 5.5.1
System settings	Section 5.5.2
Hardware configuration	Section 5.5.3

Site configurations vary widely, and no rules apply to all situations. However, the information in this section can help you make informed choices about improving your system performance.

The following factors affect perceived response time:

- Load on monitored nodes including applications and peripherals (especially number of disks)
- Number of monitored nodes and users
- Size of operating system tables and lists on monitored nodes (process and lock)
- Version of operating system running on monitored nodes
- LAN traffic, cluster communications, nodes booting, and network-based applications and tools

### 5.5.1 Optimizing DECamds Software

When DECamds starts, it polls the LAN to locate all nodes running the DECamds Data Provider, creates a communications link, and collects data from each Data Provider node on the LAN. (See Section 1.1 for more information about establishing a communications link between nodes.)

The initial polling process creates a short-term high load of CPU and LAN activity. After establishing a communications link with other nodes, DECamds reduces polling frequency, thereby reducing the CPU and LAN load.

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#### Note

Each request to collect a new category of data increases memory and LAN requirements. Memory requirements vary with the number of categories collected and the number of nodes being polled.

Polling frequency does not affect memory because polling only changes how frequently existing data is replaced with updated data.

---

The following sections describe system settings that you can change to improve performance and the ability of DECamds to handle data collection demands.



## Customizing DECamsds

### 5.5 Optimizing Performance with System Settings

#### 5.5.1.1 Setting Process Quotas

To improve the performance of DECamsds, you might need to change process quotas. The quotas used extensively by DECamsds are ASTLM, TQELM, BIOLM, BYTLM, and WSEXTENT. The values listed in Section A.2 are suggestions for a 50-node cluster.

The following process quotas are recommended:

Quota	Recommended Value <sup>1</sup>
ASTLM	4 times the node count
TQELM	4 times the node count
BIOLM	2 times the node count
WSEXTENT	350 times the node count
BYTLM	1500 times the node count

<sup>1</sup>node count is the number of nodes a Data Analyzer monitors simultaneously.

Perform the following steps to change process quotas:

1. Increase the process quotas assigned to the process initiating DECamsds in the system's user authorization file (UAF).
2. Log out, log back in, and restart DECamsds.

#### 5.5.1.2 Setting LAN Load

The maximum size for data packets is 1500 bytes. When the amount of data is greater than 1500 bytes, DECamsds must send multiple requests to complete the data collection request.

Table 5-6 shows the LAN load for various levels of collection intervals and data collection. You can modify a data collection window's collection intervals (as explained in Section 5.4) or reduce the scope of data collection (as explained in Section 5.1.1) to reduce LAN activity.

**Table 5-6 LAN Load**

Data	Outgoing Packet Size (in bytes) on Alpha Systems	Outgoing Packet Size (in bytes) on VAX Systems	Return Packet Size (in bytes)
Configuration data	129	285	88
CPU Modes	201	129	48 + (64* no. of processors)
CPU Summary	178	171	16 per active process
Disk Status Summary	473	473	56 per disk
Fix	24	24	12
Hello Message	N/A	N/A	32
Lock Contention	240	240	76 per resource
Memory Summary	275	275	36 per active process

(continued on next page)

## Customizing DECams

### 5.5 Optimizing Performance with System Settings

Table 5–6 (Cont.) LAN Load

Data	Outgoing Packet Size (in bytes) on Alpha Systems	Outgoing Packet Size (in bytes) on VAX Systems	Return Packet Size (in bytes)
Node Summary	319	241	48 + (64 * no. of processors)
Page/Swap File	208	208	46 per page/swap file
Process I/O Summary	236	229	32 per active process
Single Lock (Waiting)	272	272	32 per waiter
Single Process Summary	491	471	00
Volume Summary	430	430	28 per disk

#### 5.5.1.3 Setting Window Customizations

The Sort, Filter, and collection interval settings at the data window level affect performance. Follow these guidelines to balance customization with performance:

- Filter out data to improve CPU performance. Reducing the collection criteria increases performance. See Section 5.2 for information on filtering data.
- Use unsorted windows to improve performance. Sorting requires extra computations. See Section 5.3 for information on sorting data.
- Increase collection interval values to improve performance. See Section 5.4 for information on changing collection intervals.

#### 5.5.2 Optimizing System Settings

Changing several system settings might improve the performance of DECams on your system. The following sections discuss these settings and how to change them.

##### 5.5.2.1 Setting Data Link Read Operations

Increase read operations to the data link by changing the logical name `AMDS$COMM_READS` in the `AMDS$CONFIG:AMDS$LOGICALS.COM` command procedure. The `AMDS$COMM_READS` logical name controls the number of requests for data (read operations) queued to the data link.

If you increase data collection, increase the number of requests that can be queued. Compaq recommends two requests for each node being monitored. Each read operation queued requires 1500 bytes of `BYTLM` quota.

##### 5.5.2.2 Setting the Communications Buffer

Increase the communications buffer by changing the logical name `AMDS$COMM_BUFFER_SIZE` in the `AMDS$CONFIG:AMDS$LOGICALS.COM` command procedure. The buffer controls the size of the global section used for communication between the provider node and the communications process.

When DECams cannot keep up, it displays the following warning message:

```
AMDS$_COMMBUF0VF---communications buffer overflow. Increase the buffer by 25 percent.
```

In addition to increasing the value of the `AMDS$COMM_BUFFER_SIZE` logical name, set the system parameter `GBLPAGFIL` on the provider node to cover the increase. This adds to the amount of data collection that DECams can perform.

## Customizing DECams

### 5.5 Optimizing Performance with System Settings

The value of the GBLPAGFIL system parameter must always be higher than the number of FREE\_GBLPAGES. To determine the value of FREE\_GBLPAGES, enter the following commands:

```
$ A = F$GETSYI("FREE_GBLPAGES")
$ SHO SYM A
```

The value of A must conform to the following formula:

$$2 * ( (\text{buffer\_size} / 512) + 512 )$$

#### 5.5.3 Optimizing Performance with Hardware

Table 5–7 provides an approximate guideline for the number of nodes you can monitor when running DECams on certain computer types.

**Table 5–7 Monitoring Nodes**

Monitoring Computer Type	Number of Nodes Monitored	
	Observation Only	Observe and Fix
VAXstation 3100	0-30	0-20
VAXstation 4000 Model 60	20-60	20-50
VAX 6000 <sup>1</sup>	75-150	65-130
VAX 4000 Model 90	75-150	65-130
DEC 3000 Model 400	0-50	0-50
DEC 4000 Model 620	0-70	0-70
DEC 7000 Model 720	Any number	Any number

<sup>1</sup>With DECwindows display directed to a workstation

Follow these suggestions when choosing and configuring a console:

- Use fast hardware.  
Because DECams is compute and memory-intensive, which is compounded by its real-time DECwindows-based display medium, faster CPUs will improve throughput and perceived response time.
- Use multiprocessors.  
DECams runs two processes: one handling calculations and display; one handling communications between the monitoring node and the remote nodes. A multiprocessor reduces the DECwindows server process competition for CPU time. On single processor systems, the processes must compete.
- Run the monitoring portion of DECams on a standalone system.  
If a cluster is experiencing system resource problems, you can still use DECams.



---

## Installing the DECams Data Analyzer

This appendix explains how to install the DECams Data Analyzer software on OpenVMS Alpha and OpenVMS VAX Version 6.2 and later systems.

Beginning with OpenVMS Version 7.2, the Data Provider ships as part of the OpenVMS installation. Installing or upgrading to OpenVMS Version 7.2 or later automatically installs the Data Provider on your system. You can run the Data Provider on any VAX or Alpha Version 6.2 or later system.

---

### Note

---

The Compaq Availability Manager web site might refer you to a more recent version of the Data Provider than the one on the current OpenVMS VAX or Alpha operating system CD-ROM. Compaq recommends that you install the DECams Data Provider software using the version indicated at the following URL:

<http://www.openvms.compaq.com/openvms/products/availman/>

---

Section A.7 explains how to start using the Data Provider.

This chapter contains the following sections:

- General installation information
- Data Analyzer installation requirements
- Downloading the Data Analyzer software
- Installing Data Analyzer software from a PCSI kit
- Postinstallation tasks on Data Provider nodes
- Postinstallation tasks on the Data Analyzer node
- Starting to use the Data Provider
- Determining and reporting problems
- Running the Installation Verification Procedure (IVP) separately

### A.1 General Installation Information

DECams provides online release notes. Compaq strongly recommends that you read the release notes before proceeding with the installation. You can print the text file of the release notes from the following location:

`SYS$HELP:AMDS072-1B.RELEASE_NOTES`

## Installing the DECamds Data Analyzer

### A.1 General Installation Information

DECamds consists of client and server software:

- The client software, the Data Analyzer, provides the graphical user interface to display DECamds information to users.
- The server software, the DECamds Data Provider (RMDRIVER), collects the data that DECamds analyzes and displays.

In earlier versions of OpenVMS, you needed to install both the Data Analyzer and Data Provider software on your system from the latest DECamds kit. Beginning with OpenVMS Version 7.2, you need to install only the Data Analyzer software on the system where you run the client, or graphical user interface. You need to do this to obtain the new library for DECamds Version 7.2 and later.

### A.2 Data Analyzer Installation Requirements

This section provides a checklist of hardware and software requirements for installing the DECamds Data Analyzer. A typical installation takes approximately 5 to 10 minutes per node, depending on your type of media and system configuration.

- **Hardware requirements**
  - A workstation monitor. For any hardware configuration without a DECwindows Motif display device, use the DECwindows server to direct the display to a workstation or an X terminal.
  - 16 MB of memory for VAX systems and 32 MB for Alpha systems, for the Data Analyzer portion of DECamds.

You should use a more powerful system as the number of nodes and the amount of collected data rises. Table A-1 shows general guidelines for the default Data Analyzer node. Note that the following table does not preclude DECamds from running on a less powerful system than listed for the number of nodes being monitored.

**Table A-1 Recommended System Requirements**

Number of Monitored Nodes	Recommended Alpha Hardware	Recommended VAX Hardware
1-30	DEC 3000 Model 400, 32 MB	VAXstation 3100, 16 MB
20-50	DEC 3000 Model 400, 64 MB	VAXstation 4000 Model 60
40-90	DEC 3000 Model 500	VAXstation 4000 Model 90
91 or more	DEC 4000 Model 620	VAX 6000-420

- **Operating system version**

At least one of the following:

  - OpenVMS VAX Version 6.2 or higher
  - OpenVMS Alpha Version 6.2 or higher
- **Display software**

DECwindows Motif for OpenVMS Version 1.1 or higher installed on the Data Analyzer node system.

## Installing the DECamds Data Analyzer

### A.2 Data Analyzer Installation Requirements

- **Privileges**

Operation	Privileges Needed
Monitor only (read-only access)	OPER
Implement fixes (write access)	OPER, CMKRNL
Stop, start, reload, or restart the Data Provider node. Includes changing security or group name.	OPER, CMKRNL, LOG_IO, SYSNAM, SYSPRV

---

**Note**

---

For OpenVMS Version 6.2 and later, if the Data Provider is running on the same node as the Data Analyzer node, you must also have either SYSPRV privilege or ACL access to the RMA0: device.

- **Disk space**

- 3500 blocks on VAX systems.
- 4000 blocks on Alpha systems.

To determine the number of free disk blocks on the current system disk, enter the following command at the OpenVMS DCL prompt:

```
$ SHOW DEVICE SYS$SYSDEVICE
```

- **System parameter settings**

These settings are the same as those required for operating system installation. The Installation Verification Procedure (IVP) requires additional space as follows:

```
GLBPAGFIL      1200
WSMAX          16384
```

You can modify WSMAX and GLBPAGFIL using the System Management utility (SYSMAN). See the OpenVMS System Manager's Manual for more information.

- **Process account quotas (minimum)**

```
ASTLM          150
BIOLM           51
BYTLM         75000
FILLM           20
PRCLM            3
PGFLQUO       25600
TQELM           100
WSEXTENT      16384
```

Note that the AMDS\$COMM\_READS logical determines the default value. If you are reinstalling the Data Analyzer, or have changed AMDS\$COMM\_READS, then the following formulas are used to determine the default value:

```
ASTLM >= (AMDS$COMM_READS*3)
BIOLM >= (AMDS$COMM_READS+1)
BYTLM >= (AMDS$COMM_READS*1500)
```

## Installing the DECamds Data Analyzer

### A.2 Data Analyzer Installation Requirements

TQELM  $\geq$  (AMDS\$COMM\_READS\*2)

User account quotas are stored in the file SYSUAF.DAT. Use the OpenVMS Authorize utility (AUTHORIZE) to verify and change user account quotas. For more information on modifying account quotas, see the description of the Authorize utility in the OpenVMS system management documentation.

---

#### Note

---

On both Alpha and VAX systems, Compaq recommends that you perform a system disk backup before installing any software. Use the backup procedures that are established at your site. For details about performing a system disk backup, see the OpenVMS Backup utility documentation.

---

### A.3 Obtaining the Data Analyzer Software

The Data Analyzer software is available on the OpenVMS operating system layered product CD-ROM or from the Compaq Availability Manager web site.

Follow these steps to download the software from the web:

1. From the Availability Manager home page, click **Software Download**. The Availability Manager home page is at the following URL:

<http://www.openvms.compaq.com/openvms/products/availman/>

2. Complete the user survey, which allows you to proceed to the Download web page.
3. Click one or both of the DECamds executables:

DECamds - Alpha: decamds0721b.pcsi-dcx\_axpexe  
DECamds - VAX: decamds0721b.pcsi-dcx\_vaxexe

4. Save the executable to a device and directory of your choice.
5. Run the executable and accept the default file name. The result will be:

DECamds: DEC-VMS-AMDSV0702-1B-1.PCSI

The next section provides installation instructions for the Data Analyzer.

### A.4 Installing Data Analyzer Software from a PCSI Kit

This section describes the installation procedure on an OpenVMS Version 6.2 or later systems from a POLYCENTER Software Installation (PCSI) kit.

- **Starting the installation**

Use the following procedure to start the installation:

Enter the OpenVMS DCL command PRODUCT, the name of the task to be performed, and the name of one or more products. For example, to install DECamds Version 7.2, enter the following command:

```
$ PRODUCT INSTALL AMDS/SOURCE=device directory/HELP
```

where:

device directory refers to the device and the directory where the kit is located.



## Installing the DECamds Data Analyzer

### A.4 Installing Data Analyzer Software from a PCSI Kit

For a description of the features you can request with the PRODUCT INSTALL command when starting an installation such as running the IVP, purging files, and configuring the installation, see the POLYCENTER Software Installation Utility User's Guide.

As an installation procedure progresses, the system displays a percentage message to indicate how much of the installation is done. For example:

```
Percent Done: 15%
...30%
...46%
...62%
...76%
...92%
%PCSI-I-SUCCESS, operation completed successfully
```

If you started the installation using the /LOG qualifier, the system displays details of the installation.

- **Stopping and restarting the installation**

Use the following procedure to stop and restart the installation:

1. To stop the procedure at any time, press Ctrl/Y.
2. Enter the PRODUCT REMOVE command to reverse any changes to the system that occurred during the partial installation. This deletes all files created up to that point and causes the installation procedure to exit.
3. Go back to the beginning of the installation procedure to restart the installation.

- **Recovering from errors**

If the installation procedure fails for any reason, the following message is displayed:

```
%POLYCENTER Software Installation utility
%INSTAL-E-INSFAIL, The installation of DECamds 7.2-1B has failed.
```

An error during the installation can occur if one or more of the following conditions exist:

- The operating system version is incorrect.
- The prerequisite software version is incorrect.
- Quotas necessary for successful installation are inadequate.
- Process quotas required by the POLYCENTER Software Installation utility are inadequate.
- The OpenVMS Help library is currently in use.

If you receive any error message beginning with %PCSI-E-INSTAL, refer to the OpenVMS DCL HELP/MESSAGE utility for POLYCENTER Software Installation information and a possible solution to the problem.

If the installation fails, you must restart the installation procedure. If the installation fails due to an IVP failure, contact a Compaq support representative.

## Installing the DECamds Data Analyzer

### A.4 Installing Data Analyzer Software from a PCSI Kit

#### Sample Installation on an OpenVMS Alpha System

Example A-1 shows a sample installation on an OpenVMS Alpha system. This sample was run on a system that had no previous version of DECamds installed. Depending on which layered products you have on your system, you might see additional messages and questions when you perform your installation.

#### Example A-1 Sample OpenVMS Alpha Installation

```
$ product install amds

The following product has been selected:
DEC VMS AMDS V7.2-1B                      Layered Product
Do you want to continue? [YES]
Configuration phase starting ...

You will be asked to choose options, if any, for each selected product and
for any products that may be installed to satisfy software dependency
requirements.

DEC VMS AMDS V7.2-1B: DECamds (Availability Manager for Distributed
Systems) V7.2-1B
COPYRIGHT © © 1994, 1995, 1999 -- All rights reserved
Compaq Computer Corporation
License and Product Authorization Key (PAK) Information
Do you want the defaults for all options? [YES]
DECamds Data Provider Installation Verification Procedure
DECamds Startup File
DECamds Logicals Customization File
DECamds Data Provider Security Access File
DECamds Data Analyzer Security Access File
DECamds Data Analyzer Installation Verification Procedure (IVP)
IVP may fail due to the following PQL values being too low:
PQL_MASTLM, PQL_MBIOLM, PQL_MTQELM, or PQL_MBYTLM
See the file AMDS$SYSTEM:AMDS$PCSI_IVP_OUTPUT.LOG for help on failure.
Do you want to review the options? [NO]
Execution phase starting ...

The following product will be installed to destination:
DEC VMS AMDS V7.2-1B                      DISK$ALPHA_V72:[VMS$COMMON.]
Portion done: 0%...20%...30%...40%...50%...60%...70%...80%...90%...100%
The following product has been installed:
DEC VMS AMDS V7.2-1B                      Layered Product
%PCSI-I-IVPEXECUTE, executing test procedure for DEC VMS AMDS V7.2-1B ...
%PCSI-I-IVPSUCCESS, test procedure completed successfully
DEC VMS AMDS V7.2-1B: DECamds (Availability Manager for Distributed
Systems) V7.2-1B
```

(continued on next page)

## Installing the DECamds Data Analyzer

### A.4 Installing Data Analyzer Software from a PCSI Kit

#### Example A–1 (Cont.) Sample OpenVMS Alpha Installation

This product requires the following SYSGEN parameters:

```
GBLPAGES add 1172
```

### A.5 Postinstallation Tasks on Data Provider Nodes

Perform the following tasks after installing DECamds on Data Provider nodes:

1. If you have not read the release notes, please read them.
2. Modify user accounts.

Users who maintain the security or group name files or load new versions of the driver need privileges associated with the driver startup procedure.

3. Add AMDS\$STARTUP.COM to the node's startup and shutdown procedures to provide for automatic startup and shutdown of the Data Provider driver when a node is booted or shut down.

Add the following command line to SYS\$MANAGER:SYSTARTUP\_VMS.COM:

```
$ @SYS$STARTUP:AMDS$STARTUP.COM STOP
```

Also, edit SYSHUTDOWN.COM to add the following line:

```
$ @SYS$STARTUP:AMDS$STARTUP.COM STOP
```

4. Modify default security files.

To implement fixes, which require write access, the security files must be modified. The Data Provider security file contains a list of three-part codes representing Data Analyzer nodes that have read or write access to that node. Refer to Section 1.3 for complete instructions about designing security files.

5. Assign a node to a group.

See Section 1.3.2.1.

6. Start DECamds (the Data Provider).

Even though the IVP starts and stops the driver, you must start the Data Provider drivers by entering the following command on each node:

```
$ @SYS$STARTUP:AMDS$STARTUP.COM START
```

---

#### Note

---

Starting, stopping, or reloading DECamds (the AMDS\$STARTUP.COM procedure) requires at least TMPMBX, NETMBX, SYSNAM, LOG\_IO, and CMKRNL privileges. Use the OpenVMS Authorize utility (AUTHORIZE) to determine whether users have the required privileges and then make adjustments as needed.

---

## Installing the DECamds Data Analyzer

### A.5 Postinstallation Tasks on Data Provider Nodes

#### A.5.1 Starting, Stopping, and Reloading DECamds

To start and stop the Data Provider driver, enter the following command. (Use this command if a node will be used to both provide and collect system data.)

```
$ @SYS$STARTUP:AMDS$STARTUP.COM [parameter]
```

where the optional *parameter* is one of the following:

NODRIVER	Defines the default input and output logicals on the Data Analyzer node driver. Use this parameter on the Data Analyzer node where the Data Provider driver is not running. It is the default.
START	Starts the Data Provider driver.
STOP	Stops the Data Provider driver.
RELOAD	Loads a new Data Provider driver. Use this parameter when installing a new version of DECamds.

---

#### Note

---

If you use the OpenVMS Snapshot Facility, stop the DECamds Data Analyzer and Data Provider node drivers before taking a system snapshot.

---

### A.6 Postinstallation Tasks on a Data Analyzer Node

Perform the following tasks after installing the DECamds Data Analyzer:

1. If you were previously running an earlier version of DECamds, check the differences between the .DAT or .COM files on your system and the associated .TEMPLATE files provided with the new kit. Change your existing files as necessary.

---

#### Note

---

The new .TEMPLATE files may contain important changes. However, to avoid altering your customizations, the upgrade procedure does not modify your existing customized versions of these files. Check the new .TEMPLATE versions of these files provided with the kit, and make the appropriate change to your files.

---

2. Modify default DECamds security files on each Data Analyzer node.  
The security files must be modified to implement fixes (fixes require write access). Refer to Section 1.3 for complete instructions about designing security files.

3. Define the system directory logical name AMDS\$SYSTEM.  
To define the logical name AMDS\$SYSTEM on systems running the Data Analyzer but not the Data Provider, enter the following command:

```
$ @SYS$STARTUP:AMDS$STARTUP.COM NODRIVER
```

This command requires SYSNAM privilege. The NODRIVER parameter specifies that the procedure is to define the input and output logical names in AMDS\$LOGICALS.COM.

4. Modify user accounts as needed.

## Installing the DECamds Data Analyzer

### A.6 Postinstallation Tasks on a Data Analyzer Node

To use DECamds, user accounts require certain privileges and quotas:

- Using the Data Analyzer node for data collection (read access) requires TMPMBX, NETMBX, and OPER privileges.
- Performing fixes (write access) requires the CMKRNL privilege in addition to TMPMBX, NETMBX, and OPER.
- Using the AMDS\$STARTUP.COM to start, stop, or reload the Data Provider requires at least TMPMBX, NETMBX, SYSNAM, LOG\_IO, and CMKRNL privileges.

#### 5. Start the application.

For example, the following command starts DECamds with all input files read from AMDS\$SYSTEM and all output files written to the current default directory. Only data from group A nodes and group B nodes is displayed.

```
$ AVAIL /CONFIGURE=AMDS$SYSTEM /LOG_DIRECTORY=SYS$LOGIN-  
_$/GROUP=(GROUP_A, GROUP_B)
```

See Chapter 2 for startup options.

## A.7 Starting to Use the Data Provider

Before starting to use the Data Provider, you need to move and remove several files to make the Data Provider RMDRIVER part of OpenVMS.

#### Move these Files

Move the following files:

File	Old Directory Location	New Directory Location
AMDS\$DRIVER_ACCESS.DAT	SYS\$COMMON:[AMDS]	SYS\$COMMON:[SYSMGR]
AMDS\$LOGICALS.COM	SYS\$COMMON:[AMDS]	SYS\$COMMON:[SYSMGR]

These new directory locations should not affect previous copies of AMDS\$DRIVER\_ACCESS.DAT that are in the AMDS\$SYSTEM directory because the AMDS\$SYSTEM logical is now a search list for SYS\$COMMON:[AMDS] and SYS\$COMMON:[SYSMGR]. Previous copies of the files will still be valid; however, new copies of the files will be placed in the new locations.

#### Delete this File

Also, because the installation replaces the following file, remove it from your system:

```
SYS$COMMON:[AMDS]AMDS$RMCP.EXE
```

#### Data Provider Commands

To start to use the Data Provider, perform either of the following tasks:

- Run the SYS\$STARTUP:AMDS\$STARTUP START command procedure at the OpenVMS DCL prompt (\$).
- Add the @SYS\$STARTUP:AMDS\$STARTUP START command to the SYSTARTUP\_VMS.COM command file in the SYS\$MANAGER directory.

## **A.8 Determining and Reporting Problems**

If you encounter a problem while using DECamds, report the problem to Compaq. Depending on the nature of the problem and the type of support you have, take one of these actions:

- If your software contract or warranty agreement entitles you to telephone support, contact a Compaq support representative.
- If the problem is related to the DECamds documentation, see the Preface of this manual for instructions.

## **A.9 Running the Installation Verification Procedure Separately**

Usually the Installation Verification Procedure (IVP) runs during installation. Should system problems occur after you install DECamds, check the integrity of installed files by executing the following command procedure:

```
$ @SYS$TEST:AMDS$IVP.COM
```

The IVP leaves the Data Provider in the same state in which it was found. For example, if the Data Provider is running, the IVP stops and starts it.

## DECamds Files and Logical Names

The DECamds Data Analyzer installation procedure installs files and defines logical names to customize the environment.

The installation procedure defines all logical names in executive mode in the system table (with the /SYSTEM /EXECUTIVE qualifiers). However, you can define logical names in /JOB or /GROUP tables, preceding the system definitions.

Table B-1 and Table B-2 explain the files installed and logical names defined with the Data Analyzer.

Table B-3 and Table B-4 explain the files installed and logicals defined on each node running the Data Provider.

Logical names are added to the logical name table when the AMDS\$LOGICALS.COM procedure is invoked by AMDS\$STARTUP.COM.

---

### Note

---

Logical names can be a search list of other logicals.

The logical names in Table B-2 and Table B-4 must be defined in the job, group, or system table. If you change the name, define the new logical in the job, group, or system table.

---

### B.1 Files and Logical Names for the Data Analyzer Node

Table B-1 and Table B-2 contain the names of all files created on a Data Analyzer node when DECamds is installed.

**Table B-1 Files on the Data Analyzer Node**

Directory-Logical:File-Name	Function
AMDS\$HELP:AMDS\$HELP.HLB	Help library
AMDS\$CONFIG:AMDS\$*.DAT	Customization files
AMDS\$SYSTEM:AMDS073.RELEASE_NOTES	Product Release Notes
AMDS\$CONFIG:AMDS\$COMM.EXE	Communication image
AMDS\$SYSTEM:AMDS\$CONSOLE.EXE	Data Analyzer image
AMDS\$CONFIG:AMDS\$CONSOLE.UID	User interface description file
AMDS\$CONFIG:AMDS\$CONSOLE_ACCESS.DAT <sup>1</sup>	Data Analyzer security file

---

<sup>1</sup>Can be provided as a TEMPLATE file, depending on whether the file was found during installation.

(continued on next page)

## DECamds Files and Logical Names

### B.1 Files and Logical Names for the Data Analyzer Node

**Table B–1 (Cont.) Files on the Data Analyzer Node**

Directory-Logical:File-Name	Function
SYS\$MANAGER:AMDS\$LOGICALS.COM <sup>1</sup>	Logical name definition file
AMDS\$SYSTEM:AMDS\$VMS*.*.LIB	DECamds version-specific libraries
AMDS\$TEST:AMDS\$IVP.COM	Installation verification procedure
SYS\$STARTUP:AMDS\$STARTUP.COM	DECamds startup file

<sup>1</sup>Can be provided as a TEMPLATE file, depending on whether the file was found during installation.

**Table B–2 Logical Names Defined for the Data Analyzer**

Logical Name	Definition	Default
AMDS\$COMM_BUFFER_SIZE	This value is the size (in bytes) of the communications buffer between the AMDS\$CONSOLE process and the AMDS\$COMM process.	300000 bytes
AMDS\$COMM_READS	This value is the number of read aheads posted by the DECamds communications process (AMDS\$COMM) to handle the delivery of remote response packets from the Data Provider to the Data Analyzer node.	50 read aheads
AMDS\$COMM_PKT_RETRY	Specifies the number of retries before quitting and issuing a "delivery path lost message."	4
AMDS\$COMM_PKT_TMOUT	Specifies the timeout period (in seconds) for packet retry for the Data Analyzer.	10
AMDS\$CONFIG	The device and directory location for the following DECamds input files:  AMDS\$APPLIC_CUSTOMIZE.DAT AMDS\$COMM.EXE AMDS\$CONSOLE.UID AMDS\$CONSOLE_ACCESS.DAT AMDS\$VMS*.*.LIB All customization files AMDS\$*_DEFS.DAT	AMDS\$SYSTEM
AMDS\$DPI	This value specifies the DPI value of your display device.	75 or 100
AMDS\$LOG	The device and directory location for the following DECamds output files:  AMDS\$EVENT_LOG.LOG AMDS\$LOCK_LOG.LOG	AMDS\$SYSTEM

### B.2 Files and Logical Names for Data Provider Nodes

Table B–3 and Table B–4 contain the names of all files created on a node when a Data Provider is installed.



## DECamds Files and Logical Names

### B.2 Files and Logical Names for Data Provider Nodes

**Table B–3 Files on Nodes Running the Data Provider**

Directory-Logical:File-Name	Function
SYS\$MANAGER:AMDS\$DRIVER_ACCESS.DAT <sup>1</sup>	Data Provider security file
SYS\$MANAGER:AMDS\$LOGICALS.COM <sup>1</sup>	Logical name definition file
AMDS\$SYSTEM:RMCP.EXE	Management interface to the Data Provider
SYS\$HELP:AMDS072-1B.RELEASE_NOTES	Product Release Notes
SYS\$HELP:AMDS\$HELP.HLB	Help library
SYS\$LOADABLE_IMAGES:RMDRIVER.EXE, SYS\$LOADABLE_IMAGES:RMDRIVER.STB <sup>2</sup>	Data Provider (VAX systems)
SYS\$LOADABLE_IMAGES:SYS\$RMDRIVER.EXE, SYS\$LOADABLE_IMAGES:SYS\$RMDRIVER.STB <sup>3</sup>	Data Provider (Alpha systems)
SYS\$STARTUP:AMDS\$STARTUP.COM	DECamds startup file
SYS\$TEST:AMDS\$IVP.COM	Installation verification procedure

<sup>1</sup>Can be provided as a .TEMPLATE file, depending on whether the file was found during installation.

<sup>2</sup>VAX specific

<sup>3</sup>Alpha specific

**Table B–4 Logical Names Defined on Nodes Running the Data Provider**

Logical Name	Definition	Default
AMDS\$CONFIG	The device and directory location for the DECamds input file AMDS\$DRIVER_ACCESS.DAT.	AMDS\$SYSTEM
AMDS\$DEVICE	This logical is translated as the first LAN device to which the Data Provider or Data Analyzer node attempts to connect. The attempts are made in this order: AMDS\$DEVICE, FXA0, XEA0, XQA0, EFA0, ETA0, ESA0, EXA0, EZA0, FCA0, ECA0.  If your LAN line is not in this list, use AMDS\$DEVICE.  If the Data Analyzer node and Data Provider run on the same node, *RMA0 is used.	Undefined
AMDS\$GROUP_NAME	The group to which the node is assigned. Choose an alphanumeric string of up to 15 characters. The group name is defined on the node running the Data Provider and is used by the Data Analyzer node to display nodes in the System Overview window.	DECAMDS
AMDS\$NUM_DL_READS	The number of data link reads to be posted by the Data Provider as read-ahead buffers. Generally between 4 and 8 should be sufficient to allow the Data Provider to process without having to wait for a data link buffer to be cleared.	5 data link reads <sup>1</sup>

<sup>1</sup>Each read request requires 1500 bytes of BYTCNT quota used for the starting process.

(continued on next page)

## DECamds Files and Logical Names

### B.2 Files and Logical Names for Data Provider Nodes

**Table B–4 (Cont.) Logical Names Defined on Nodes Running the Data Provider**

Logical Name	Definition	Default
AMDS\$RM_DEFAULT_INTERVAL	The number of seconds between multicast hello messages from the Data Provider to the Data Analyzer node when the Data Provider is inactive or is only minimally active. The minimum value is 15. The maximum value is 300.	30
AMDS\$RM_OPCOM_READ	This logical defined as TRUE allows OPCOM messages for read failures from the Data Provider. Defined as FALSE, the message facility is disabled.	TRUE
AMDS\$RM_OPCOM_WRITE	This logical defined as TRUE allows OPCOM messages for write (fix) successes and failures from the Data Provider. Defined as FALSE, the message facility is disabled.	TRUE
AMDS\$RM_SECONDARY_INTERVAL	The number of seconds between multicast hello messages from the Data Provider to the Data Analyzer node when the Data Provider is active. The minimum value is 15. The maximum value is 1800.	90

### B.3 Log Files

The DECamds Data Analyzer records two log files:

- An events log file named AMDS\$EVENT\_LOG.LOG. This ASCII text file records all event messages displayed in the Event Log window.
- A lock contention log file named AMDS\$LOCK\_LOG.LOG. This ASCII text file records all lock contention information displayed in the Lock Contention window.

Both log files are created when the DECamds application is started. Either file can be edited while the application is running.

#### Event Log File and Lock Log File Enhancements

Prior to Version 7.2, the Event Log File and Lock Log File were created with a default creation size of 1 block and a default extension size of 1 block. This sometimes resulted in a very fragmented log file (and disk) when DECamds was allowed to run for a long period of time.

Two new logicals in the AMDS\$LOGICALS.COM file allow users to define additional sizes in log files. The following table describes these logicals and their default values.

Logical	Description	Default Value
AMDS\$EVTLOG_ALLOC_SIZE	Sets the initial size of the log files.	100 blocks
AMDS\$EVTLOG_EXTNT_SIZE	Sets the extension size of a file when it needs to grow.	0 blocks

The default value for AMDS\$EVTLOG\_EXTNT\_SIZE causes DECamds to use the system defaults for extent size.

## B.4 Event Log File

The event log file keeps a record of the events detected by DECamds. You can review it without a DECwindows terminal. Every 30 minutes, DECamds writes a message to the file, noting the date and time.

Example B-1 is an example of AMDS\$LOG:AMDS\$EVENT\_LOG.LOG.

### Example B-1 Sample Event Log File

```
Time      Sev  Event
Opening DECamds Event Log on date/time: 11:16:07.00
11:16:07.98 0 CFGDON, PROD12 configuration done
11:16:08.44 0 CFGDON, PROD09 configuration done
11:16:09.65 0 CFGDON, AXPND1 configuration done
11:16:11.47 0 CFGDON, PROD01 configuration done
11:16:11.89 0 CFGDON, VAXND1 configuration done
11:16:12.14 0 CFGDON, PROD15 configuration done
11:16:14.02 0 CFGDON, PROD14 configuration done
11:16:14.57 60 HIDIOR, PROD12 direct I/O rate is high
11:16:14.57 70 HITTLP, PROD12 total page fault rate is high
11:16:14.57 80 LOMEMY, PROD12 free memory is low
11:16:14.58 70 HITTLP, PROD09 total page fault rate is high
11:16:14.58 80 LOMEMY, PROD09 free memory is low
11:16:15.32 70 HITTLP, AXPND1 total page fault rate is high
11:16:25.33 60 HIBIOR, PROD09 buffered I/O rate is high
11:16:35.46 60 HIBIOR, AXPND1 buffered I/O rate is high
11:16:40.62 95 LOSWSP, AXPND1 DISK$ALPHAVMS015:[SYS0.SYSEXE]SWAPFILE.SYS swap file space is low
11:16:49.84 70 HITTLP, PROD09 total page fault rate is high
11:16:55.14 60 HIBIOR, PROD12 buffered I/O rate is high
11:17:14.58 0 CFGDON, PROD05 configuration done
11:17:14.94 70 HITTLP, PROD09 total page fault rate is high
11:17:16.93 0 CFGDON, PROD04 configuration done
11:17:18.10 0 CFGDON, PROD17 configuration done
11:17:18.15 0 CFGDON, PROD10 configuration done
11:17:19.50 60 HIBIOR, PROD10 buffered I/O rate is high
11:17:19.50 60 HIDIOR, PROD10 direct I/O rate is high
11:17:19.50 70 HITTLP, PROD10 total page fault rate is high
11:17:19.50 80 LOMEMY, PROD10 free memory is low
11:17:20.33 60 HIBIOR, PROD05 buffered I/O rate is high
11:17:21.49 0 CFGDON, PROD20 configuration done
11:17:21.52 0 CFGDON, PROD13 configuration done
11:17:24.96 0 CFGDON, PROD06 configuration done
11:17:35.35 0 CFGDON, PROD07 configuration done
11:17:39.84 60 HINTER, PROD07 interrupt mode time is high
11:17:40.21 70 HITTLP, PROD09 total page fault rate is high
11:18:04.69 60 HIBIOR, PROD10 buffered I/O rate is high
11:18:05.36 60 HIDIOR, PROD07 direct I/O rate is high
11:18:10.49 60 HIBIOR, PROD09 buffered I/O rate is high
11:18:10.49 60 HIDIOR, PROD09 direct I/O rate is high
11:18:14.70 60 HIBIOR, PROD12 buffered I/O rate is high
11:18:15.68 60 HIBIOR, AXPND1 buffered I/O rate is high
11:18:26.05 60 HIBIOR, PROD05 buffered I/O rate is high
11:18:40.57 75 HIHRDP, PROD10 hard page fault rate is high
11:18:45.80 60 HIDIOR, PROD09 direct I/O rate is high
11:18:55.91 60 HINTER, PROD07 interrupt mode time is high
11:19:09.67 60 HIBIOR, PROD09 buffered I/O rate is high
11:19:09.67 60 HIDIOR, PROD09 direct I/O rate is high
11:19:09.67 75 HIHRDP, PROD09 hard page fault rate is high
11:19:15.48 60 HIBIOR, PROD05 buffered I/O rate is high
```

## B.5 Lock Contention Log File

Example B-2 is an example of a Lock Contention Log File.

## DECamds Files and Logical Names

### B.5 Lock Contention Log File

#### Example B-2 Sample Lock Contention Log File

```
*****
Time: 9-JUL-2000 14:23:46.68
Master Node: AXPND1
Resource Name: QMAN$JBC_ALIVE_01
Parent Resource Name: QMAN$MSR_$10$DKA300.....ñ.....
RSB Address: 805B1400, GGMODE: EX, CGMODE: EX
Hex Representation
  514D414E  244A4243  (Bytes 0 - 7)
  5F414C49  56455F30  (Bytes 8 - 15)
  31000000  00000000  (Bytes 16 - 23)
  00000000  000000C0  (Bytes 24 - 31)
Status: VALID
*****

Time: 9-JUL-2000 14:28:42.44
Resource Name: QMAN$JBC_ALIVE_01
Parent Resource Name: QMAN$MSR_$10$DKA300.....ñ.....
Blocking Lock Data
Node: AXPND1, PID: 2020008C, Name: JOB_CONTROL
LKID: 0200015E, GR Mode: EX
Flags: NOQUEUE
Local Copy
Blocked Lock on WAITING queue
Node: AXPND1, PID: 2020008D, Name: QUEUE_MANAGER
LKID: 2000013B, RQ Mode: CR
Flags: NODLCKW
Local Copy
*****
```

## B.6 OPCOM Log

The following examples show some of the OPCOM messages that appear in the operator log file from the Data Provider:

```
%%%%%%%% OPCOM 2-JAN-2000 08:16:21.92 %%%%%%%%%
Message from user RMDRIVER
RMA0: - No privilege to access from node 2.2
```

This message means that the node does not have the privilege to perform a read operation.

```
%%%%%%%% OPCOM 2-JAN-2000 10:10:45.08 %%%%%%%%%
Message from user RMDRIVER
RMA0: - No privilege to write from node 2.2
```

This message means that the Data Provider does not have the privilege to perform a write operation.

```
%%%%%%%% OPCOM 2-JAN-2000 12:35:05.28 %%%%%%%%%
Message from user RMDRIVER
RMA0: - Process 2390003c modified from node 2.2
```

This message means that the Data Provider has successfully performed a write operation on the node.

---

# Glossary

Following is an alphabetical listing of terms used in this manual and their definitions.

## **automatic data collection**

Data collection that begins automatically when the Data Analyzer runs and recognizes a Data Provider. By default, this feature is enabled.

The default data windows for which automatic collection is enabled are:

- Node Summary
- Page/Swap File Summary
- Lock Contention Summary
- Cluster Transition Summary

## **Automatic Event Investigation**

Enhances the speed with which you can pursue a specified event. When this option is enabled, DECamds automatically collects follow-up data on the event. When this option is disabled, you must initiate follow-up data collection when an event occurs.

To enable automatic event investigation, choose Enable Automatic Event Investigation from the Control menu of the System Overview or Event Log window. To disable it, choose the Disable Automatic Event Investigation menu item.

This feature does not apply to any lock contention events. To enable automatic lock contention detection, use the DECamds Application Customizations dialog box, as explained in Section 5.1.

## **collection interval**

The frequency at which the Data Analyzer will send requests to a Data Provider to collect data.

See also **Data Analyzer, Data Provider**.

## **Data Analyzer**

The portion of DECamds that collects and displays system data from Data Provider nodes. You can also perform fixes with the Data Analyzer.

See also **Data Provider, fix**.

## **Data Provider**

The portion of DECamds that is installed to provide system data when requested by authorized Data Analyzers. A Data Provider node uses the OpenVMS LAN drivers to receive and send data across the network.

See also **Data Analyzer**.

**data window**

A Data Analyzer window that displays additional data. A number of different data windows are available as follows (see also Chapter 3):

- CPU Modes Summary
- CPU Summary
- Disk Status Summary
- Volume Summary
- Single Disk Summary
- Lock Contention Summary
- Memory Summary
- Node Summary
- Page/Swap File Summary
- Process I/O Summary
- Single Lock Summary
- Single Process Summary
- Cluster Transition/Overview Summary
- System Communication Architecture Summary
- NISCA Summary

**event**

A description of a potential resource availability problem, based on rules defined by the Data Analyzer and customized thresholds. Events trigger display changes in data windows such as color and item highlighting.

See also **Data Analyzer, data window**.

**Event Log window**

One of two primary Data Analyzer windows that displays events as they occur. For each event, you can display more detailed information to investigate the underlying problem by double-clicking on the event. You can also perform fixes for some events from this window.

See also **System Overview window**.

**fix**

A corrective action made to a Data Provider node but initiated from the Data Analyzer node.

**group**

A set of remote Data Provider nodes with similar attributes; for example, all the members of an OpenVMS Cluster can be in the same group. The group that a node belongs to is determined by the translation of the AMDS\$GROUP\_NAME logical on each Data Analyzer.

**occurrence value**

The number of consecutive data samples that must exceed the event threshold before an event is signaled.

**page**

A unit used by the operating system to section memory. On VAX systems, a page is 512 bytes. On Alpha systems, a page can be 8 kilobytes (8192 bytes), 16 KB, 32 KB, or 64 KB.

**pagelet**

A unit used by the OpenVMS Alpha operating system to break down the page into smaller addressable units. One pagelet is the same as a VAX page: 512 bytes.

**security triplet**

A three-part access code located in the AMDS\$DRIVER\_ACCESS.DAT and AMDS\$CONSOLE\_ACCESS.DAT files that enables communications to be established between the Data Analyzer and Data Provider.

**System Overview window**

One of two primary Data Analyzer windows that graphically displays groups and the nodes that belong to each group. The System Overview window provides summary data about CPU, Memory, Process I/O usage, Number of Processes in CPU Queues, Operating System Version, and Hardware Model for the nodes being monitored.





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